



# FASAMS Stakeholders Report

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## 1. Activities Completed During the Week Ending 3/6/2020

- DCF and FEI reviewed enhancements for release 2020.04.0.

## 2. Activities Planned for the Week Ending 3/13/2020

- DCF and FEI will work to approve enhancements for release 2020.04.0.
- DCF and FEI will work on the prioritization, review, and approval of enhancements for release 2020.07.0.

## 3. Upcoming Changes and Noteworthy Details

- DCF worked with FEI on providing more testing time to facilitate the data structure changes in the 2020.07.0 release. The quarterly release schedule has been updated to reflect the deployment changes.
- The enhancement documents from the last release are in the process of being added to the DCF website. These documents give our MEs more specific information on the completed enhancements from the 2019 Quarter 2 release.
- Release 2020.01.3 has been created to replace “unknown” fields with “None” fields in the TEDS extract. Deployment date has been scheduled for 3/12/2020.
- Release 2020.04.0 is scheduled to be deployed to UAT on March 18 after 2020.01.3 is deployed.

## 4. Quarterly Release Schedule

The following lists the dates for the next four regularly scheduled, quarterly releases. These releases will contain approved enhancements and low priority defect corrections.

Quarterly Release	Deploy to UAT	UAT by DCF	Deploy to Production
2020.04.0	03/18/20	03/18/20-04/31/20	05/01/20
2020.07.0	06/01/20	06/01/20-07/31/20	08/01/20
2020.10.0	10/01/20	10/01/20-10/31/20	11/01/20
2021.01.0	01/01/21	01/01/21-01-31-21	02/01/20

## 5. DCF Help Desk Tickets Closed in the Last 30 Days

The following DCF Help Desk tickets have been closed within the past 30 days:

DCF Ticket #	Release	Description	Released to UAT	Closed Date
1605813	2020.01.0	FASAMS Defect - Ticket and support attached regarding subcontract data submission. To be fixed under Defect 11942 in Release 2020.01.0.	1/9/2020	2/10/2020



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DCF Ticket #	Release	Description	Released to UAT	Closed Date
1604689	N/A	FASAMS Incident Submission – FASAMS generated an error report claiming an invalid combination of covered service and OCA in the SubContract dataset, which is not correct.	N/A	2/10/2020
1595168	2020.01.0	FASAMS Incident Submission – FASAMS generated an error report claiming an invalid combination of covered service and OCA in the SubContract dataset, but Appendix 1 shows them as a valid combination.	1/9/2020	2/10/2020
1627553	N/A	FASAMS Password/Service Request – FEI SharePoint password reset requested	N/A	2/11/2020
1628851	2020.01.0	FASAMS Incident Submission – Fix Staging Summary table (not populated)	1/9/2020	2/11/2020
1628054	N/A	FASAMS Service Request - Enhancement Request submitted	N/A	2/14/2020
1635368	N/A	FASAMS Password/Service Request – SharePoint Password reset	N/A	2/14/2020
1618811	N/A	FASAMS Incident Submission - FASAMS allowing dashes on SSNs in the client identifier. Request update to only accept numeric SSNs.	N/A	2/14/2020
1636782	N/A	FASAMS Password/Service Request – FEI SharePoint site	N/A	2/17/2020
1608485	N/A	FASAMS Interface Error - MasterClientIndex_MCI failed on the FASAMS Daily Report.	N/A	2/17/2020
1638181	N/A	FASAMS Interface Error - MasterClientIndex_MCI failed on the FASAMS Daily Report.	N/A	2/17/2020
1638190	N/A	FASAMS Interface Error - ProviderLicensureDesignationsSystem_PLADS batch process has failed on the FASAMS Daily Report.	N/A	2/17/2020
1638192	N/A	FASAMS Interface Error - ProviderLicensingAHCA batch process has failed on the FASAMS Daily Report.	N/A	2/17/2020
1638510	N/A	FASAMS Interface Error - MedicaidManagement_EnrollmentAndEligibility failed on the FASAMS Daily Report.	N/A	2/17/2020
1638512	N/A	FASAMS Interface Error - ProviderLicensureDesignationsSystem_PLADS failed on the FASAMS Daily Report.	N/A	2/17/2020
1638522	N/A	FASAMS Interface Error - MasterClientIndex_MCI failed on the FASAMS Daily Report.	N/A	2/17/2020
1638526	N/A	FASAMS Interface Error - ProviderLicensureDesignationsSystem_PLADS failed on the FASAMS Daily Report.	N/A	2/17/2020



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DCF Ticket #	Release	Description	Released to UAT	Closed Date
1520433	N/A	FASAMS Incident Submission - SAMH OITS Team – There is a mis-match between ICD9 and ICD10 diagnosis codes.	N/A	2/17/2020
1638520	N/A	FASAMS Interface Error - MasterClientIndex_MCI failed on the FASAMS Daily Report.	N/A	2/20/2020
1638517	N/A	FASAMS Interface Error - ProviderLicensingAHCA failed on the FASAMS Daily Report.	N/A	2/20/2020
1638521	N/A	FASAMS Service Request - Download error	N/A	2/20/2020
1594030	N/A	FASAMS Incident Submission – Staging Table Data Set Delete Request	N/A	2/21/2020
1622154	N/A	FASAMS - UAT hard delete request	N/A	2/26/2020
1608428	N/A	FASAMS Incident Submission – Request for help with FASAMS Acute Care Data Submission issue.	N/A	2/28/2020
1610031	N/A	FASAMS Service Request - Hard Delete Issue with respect to duplicate records	N/A	3/3/2020
1645502	N/A	FASAMS - Documentation on FASAMS Infrastructure Request	N/A	3/4/2020
1635293	N/A	FASAMS Incident Submission – ProviderClient schema issues	N/A	3/4/2020
1647121	N/A	FASAMS Password/Service Request – FEI SharePoint password reset requested	N/A	3/6/2020

### 6. Open, Unresolved DCF Help Desk Tickets

The following are open/unresolved tickets and their statuses:

DCF Ticket #	Description	Status	Submitted Date
1621873	FASAMS Incident Submission – Data uploading issue (Acute Care dataset)	Customer Responded	1/17/2020 11:03 AM
1628686	FASAMS Interface Error - MedicaidManagement_EnrollmentAndEligibility Report failed	Work In Progress	1/31/2020 11:42 AM
1635176	FASAMS Interface Error - ProviderLicensingAHCA failed on the daily report	Work In Progress	2/12/2020 9:00 AM
1636058	FASAMS Service Request - Qlik access requested for connection to FASAMS database	Customer Responded	2/13/2020 12:38 PM
1647758	FASAMS - Multiple complaints of DISABLED FASAMS accounts	Open	3/5/2020

This weekly report is also posted on the FASAMS website:

<https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml>