

# Monthly Performance Update for Senior Leadership Team

## Adult Protective Services Program Office

### Adult Protection - Program Scorecard

October 2022

Region	Circuit	Reports Received <sup>1</sup>		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous <sup>2</sup>	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	148	139	99.17%	100.00%	93.55%	93.53%	100.00%	100.00%	98.33%	97.69%
NWR	2	69	82	98.53%	100.00%	92.50%	97.01%	97.06%	100.00%	85.29%	89.23%
NWR	14	58	67	100.00%	100.00%	96.00%	96.70%	97.87%	100.00%	97.87%	97.62%
NWR		275	288	99.15%	100.00%	93.70%	95.29%	98.72%	100.00%	94.47%	95.70%
NER	3 & 8	132	126	100.00%	100.00%	98.52%	99.35%	98.45%	100.00%	97.67%	94.37%
NER	4	204	199	100.00%	100.00%	96.31%	98.53%	98.97%	100.00%	100.00%	100.00%
NER	7	226	213	100.00%	99.52%	97.04%	98.67%	100.00%	100.00%	99.48%	100.00%
NER		562	538	100.00%	99.81%	97.11%	98.80%	99.22%	100.00%	99.22%	98.50%
CNR	5	258	240	100.00%	100.00%	100.00%	99.56%	100.00%	100.00%	100.00%	100.00%
CNR	9	220	216	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
CNR	10	145	131	100.00%	100.00%	97.76%	98.47%	100.00%	99.12%	100.00%	100.00%
CNR	18	188	201	100.00%	100.00%	98.97%	98.92%	99.42%	100.00%	99.42%	97.77%
CNR		811	788	100.00%	100.00%	99.36%	99.34%	99.86%	99.86%	99.86%	99.43%
SCR	6	339	277	100.00%	100.00%	99.31%	99.65%	100.00%	100.00%	100.00%	100.00%
SCR	12	148	94	100.00%	100.00%	96.97%	99.03%	100.00%	100.00%	100.00%	100.00%
SCR	13	174	175	99.45%	100.00%	98.43%	97.03%	100.00%	100.00%	100.00%	99.48%
SCR	20	203	171	100.00%	100.00%	100.00%	100.00%	100.00%	99.32%	100.00%	100.00%
SCR		864	717	99.86%	100.00%	98.84%	98.92%	100.00%	99.93%	100.00%	99.86%
SER	15	218	199	100.00%	99.44%	95.49%	95.77%	99.57%	100.00%	99.57%	99.08%
SER	17	221	212	100.00%	100.00%	95.34%	97.03%	100.00%	100.00%	100.00%	100.00%
SER	19	120	101	100.00%	100.00%	93.04%	94.57%	100.00%	100.00%	100.00%	99.17%
SER		559	512	100.00%	99.79%	94.96%	95.96%	99.82%	100.00%	99.82%	99.79%
SNR	11	209	223	100.00%	100.00%	99.27%	99.19%	100.00%	100.00%	100.00%	100.00%
SNR	16	4	10	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
SNR		213	233	100.00%	100.00%	99.29%	99.21%	100.00%	100.00%	100.00%	100.00%
State		3,284	3,076	99.90%	99.93%	97.57%	98.19%	99.70%	99.93%	99.37%	99.12%
	% Inc./Dec. vs. Prev. Month	6.76%									

### Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 21/22 & 20/21	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
357	333	913	916	757	801	194	203	99.08%	99.99%

### Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Persons, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.10	0.07	0.07	0.07

<sup>1</sup> Data in "Previous" columns represents prior month, unless otherwise noted.

<sup>2</sup> Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less  
 indicates missing target by more than one-half percent