

Florida Sheriffs Performing Child Protective Investigations

ANNUAL PROGRAM PERFORMANCE EVALUATION REPORT

*Broward County Sheriff * Hillsborough County Sheriff * Pinellas County Sheriff * Pasco County Sheriff * Seminole County Sheriff * Manatee County Sheriff *

Fiscal Year 2014-2015

Conducted jointly by the Florida Department of Children and Families and the Sheriff Offices of Broward, Hillsborough, Manatee, Pasco, Pinellas and Seminole Counties



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EXECUTIVE SUMMARY

INTRODUCTION

In the mid-1990s, a Sheriff Office pilot program with the Manatee Sheriff's Office to assume child protective investigations led to legislation in 1998 to expand the piloted model. The expansion in 1999 added Sheriff Offices in Pasco, Pinellas and Broward counties. Legislation transferred full responsibility for child protective investigations to these Sheriffs in FY 1998-1999. In 2000, the Seminole County Sheriff assumed the role, followed by Hillsborough County in 2005. Citrus County Sheriff assumed the role in 2007, however in 2012 it was assumed back by DCF. These six current Sheriff Offices: Manatee, Pasco, Pinellas, Broward, Hillsborough and Seminole encompass metropolitan areas where more than a quarter of the state's population resides.

This fiscal year for which this 16th annual report represents was exceptionally active across the state. The Florida legislature passed legislation that implemented multiple enhancements within the dependency statute to incorporate safety methodology in statewide definitions and practices. The Department actively began statewide training programs for the implementation of the Florida Safety Decision Making Methodology practices.

During this fiscal year, Sheriff Offices handled 25.58% of the state's investigations and are an essential element in moving forward with shared values, principles and efforts the Department seeks for enhancing Florida's child protection system. The longstanding commitment of the Sheriff Offices involved in child protective investigations toward engaging families, protecting children, and working in partnership within their communities remains consistent and strong. Several of these protocols received local, state and national recognition and respect for the best practice, community-based collaborations for their investigative responses.

Annual oversight of the Sheriff Offices initially defined under Chapter 98-180, Laws of Florida, required a committee of seven persons appointed by the Governor to address Sheriffs' program performance. That committee met with the respective Sheriffs and developed criteria mutually agreed upon for an annual review. The committee held the responsibility for submitting an annual report regarding quality performance, outcome measure attainment and cost efficiency. In 2000, Chapter 2000-139, Laws of Florida, the committee ended and an annual report on program performance by the Sheriff Offices became mandated. The mandated annual review shall use criteria mutually agreed upon by the Sheriffs and the Department. This report completed by a team of Peer Reviewers from the Sheriff Offices with support from the Department, addresses quality performance, outcome measure attainment, and cost efficiency.

EVALUATION PLAN AND DESIGN

The evaluation questions are based upon language in subsection 39.3065(3)(d), F.S. In summary, these questions are:

1. How does the quality of performance involving the Sheriff Offices conducting child protective investigations comply with the requirements of Chapter 39, F.S.?
2. Have the participating Sheriff Offices achieved the performance standards and outcome measures specified in their grant agreements?
3. Are the participating Sheriff Offices performing child protective investigations in a cost efficient manner?

Representatives from the six Sheriff Offices with support from the Department comprised the program evaluation planning team. The Sheriff Representatives were:

Broward County Sheriff

Major Audrey Jones, Program Administrator
Joseph Paduano, Child Protective Investigation (CPI) Supervisor

Seminole County Sheriff

Capt. Jennifer Jenkins, Captain
Jay Saucer, Quality Assurance

Pinellas County Sheriff

Brandi Lazaris, Program Administrator
Shawn Wilson, Supervisor

Hillsborough County Sheriff

Jennifer Hock, Program Administrator
Susan Eichler, Manager

Pasco County Sheriff

Ken Lilian, Director
Rebecca Wilkinson-Shields, Assistant Program Director

Manatee County Sheriff

Melissa Lancsarics, Director
Joyce Edick, Operations Program Specialist.

In 2015, the planning committee made several modifications to the existing Sheriff Peer Review Tool for closed cases. The modifications on the review tool reduced the twenty-three (23) standards to eighteen (18) standards. Several of the standards that were removed were incorporated into existing standards. One standard became obsolete as FL investigations moved from completing investigative summaries to completing family functioning assessments.

For the open case review, the tool was changed to reflect many of the items in the current DCF tool and timeframe used for the Rapid Safety Feedback & Secondary Case Review Instrument. Since 2014, there were changes with the tier level criteria as well as the specific questions in the tool. In 2014, the DCF Rapid Safety Feedback/Secondary Case Review tool had five principal questions with multiple sub questions. In 2015, DCF amended the tool to four principal questions.

QUALITY PERFORMANCE REVIEW

In 2015, the Sheriff's Peer Review process included four days of onsite visits for each Sheriff's location, with some going five days if the review time warranted it. Local Operating Procedures and management practices are available as a part of the teams' allowable review, but the local practices are not rated in the overall final review. Selected closed and open casework was reviewed at each Sheriff's site.

The overall score for each Sheriff's Office includes only the results of the internal case file review and the side-by-side review, and was calculated using the Sheriff's Peer Review Access database with each file receiving equal weight in scoring.

OUTCOME MEASURES AND STANDARDS

Subsection 39.3065(3)(b), F.S., requires that the Sheriffs performing child protective investigations operate, at a minimum, in accordance with the performance standards and outcome measures established for protective investigations conducted by the Department.

The General Appropriations Act sets forth appropriations allocated through multi-year Grant Agreements with the six Sheriff Offices performing child protective investigations. The Grant Agreements cite three performance measures for the Sheriffs and the Department's circuits/region:

1. One hundred percent (100%) of investigations commenced within 24 hours,
2. Eighty-five percent (85%) of victims seen within 24 hours of a report received, and
3. One hundred percent (100%) of Child Safety Assessment (CSA) reports reviewed by supervisors are in accordance with the Department's timeframes.

These measures amended the Grant Agreements beginning July 2010. For FY 2010-2011 the report eliminated the 60-day case closure measure and replaced it with a performance measure tracking the timeliness of victims seen within 24 hours of a report received by the Florida Abuse Hotline.

Users enter the data for these performance measures and others into the Florida Safe Families Network (FSFN). This system produces management reports used for determining statewide performance and outcomes.

CONCLUSIONS

QUALITY PERFORMANCE REVIEW

Florida Sheriffs' involvement in child protection investigations began in the mid-1990s when calls for reform led to successful pilots that spurred legislative commitment to implement statutory changes. During this time, the Legislature also passed new statutes requiring the outsourcing of foster care and related services statewide.

It was the Legislature's intent to encourage communities and other stakeholders interested in the well-being of children to participate in assuring that children were safe and well nurtured in their local community. The Department moved aggressively and successfully outsourced the state's foster care and related services to community-based care lead agencies. Including contracting with Sheriffs' Offices. Florida follows legislative intent and federal law to monitor outcomes related to child safety, permanency, and well-being. Protective investigations ensure children are safe through the application of a present danger assessment at the onset of the investigation and an impending danger assessment after sufficient information has been gathered to assess family functioning.

INTRODUCTION

PROGRAM PERFORMANCE EVALUATION

This 16th Annual Sheriff Offices Peer Review Report complies with section 39.3065(3)(d), Florida Statute concerning quality performance, outcome-measure attainment, and cost efficiency. A team of Peer Reviewers from both Sheriff and Department staff complete casework audits on both closed and open investigations, a component of the annual evaluation.

The report originated by legislation passed in 1998 [Chapter 98-180] and dictated original program performance oversight of Sheriff Offices performing child protective duties in the respective counties came from a committee of seven persons appointed by the Governor. In 2000, the law changed regarding the annual review to have criteria mutually agreed upon by the Sheriffs and the Department. Requirements amended in subsequent years placed the annual review under the mutual participation of both Sheriff Offices and the Department for the Sheriff Offices' program evaluation.

SHERIFFS' INVOLVEMENT IN CHILD PROTECTIVE INVESTIGATIONS

The Department's Florida Safe Families Network (FSFN) population data for FY 2014-2015 listed on the following page shows 27% of Florida's child population residing within a county where the Sheriff performs child protective investigations.

The six counties conducting child protective investigations received 25.84% of initial, additional and special condition intake reports received in Florida for FY 2014-2015. This totaled 54,106 intakes for the respective Sheriff Offices.

	Child Population	Total Population	% State's Child Population	% State's Population	Total 14/15: Initial, Additional, Special Condition Reports	Reports: % State's total
Broward	407,694	1,751,406	9.86%	9.33%	15,944	7.62%
Hillsborough	298,584	1,203,245	7.22%	6.41%	12,963	6.19%
Manatee	65,374	319,293	1.58%	1.70%	4,698	2.24%
Pasco	89,970	440,628	2.18%	2.35%	5,906	2.82%
Pinellas	171,861	927,994	4.16%	4.94%	10,030	4.79%
Seminole	98,034	420,100	2.37%	2.24%	4,565	2.18%
Sheriff Totals	1,131,517	5,062,666			54,106	25.85%
DCF Totals	3,003,282	13,709,686			154,201	73.67%
CBC Totals					1,560	0.75%
State Totals	4,134,799	18,772,352			209,320	

Sources: Child Population; Initial, Additional, Special Condition Reports; and % State's Total for Sheriffs and CBCs is taken from the monthly FSFN Report entitled "Child Investigations Received by Intake Sequence Type Statewide by District by Agency." Initial, Additional, Special Condition Reports for DCF investigations is taken from the monthly FSFN Report entitled "Child Investigations Received by Intake Sequence Type Statewide by District by County."

ANNUALIZED DATA ON ABUSE REPORTS:

The following tables provide data for each of the six Sheriff Counties for incoming intakes by type. The tables then lists the statewide percentage of reports that the county received.

Seminole County Sheriff

Seminole County Sheriff's Office received 4,565 intakes, which averaged 380 intakes monthly in FY 2014-2015.

The term "Initial" references both to in-home and institutional investigations received on child/ren. The term "Additional" references new allegations concerning a child/ren that are received during a timeframe where there is already open and active initial investigation in progress.

Special condition referrals are intakes that include: (1) child-on-child sexual abuse, (2) parent seeking assistance, (3) child is without custodial care or supervision as the caregiver/parent is reported as unavailable. In Seminole county the Special Condition Intakes accounted for 7 ½% of the intake workload.

Seminole County, Florida had a monthly average of 3.58 intake reports received per 1,000 children residing in the county. This equates to Seminole County's reporting rate for FY 2014-2015 (twelve months) at 43.03 reports for every 1,000 children residing in the county.

Month	Seminole County Sheriff					
	Initial	Additional	Special Condition	Total Reports	% of state's total	child Report rate per 1,000*
Jul-14	289	21	35	345	2.04	3.16
Aug-14	299	25	30	354	2.06	3.3
Sep-14	367	36	24	427	2.37	4.11
Oct-14	370	37	25	432	2.28	4.15
Nov-14	316	31	39	386	2.4	3.53
Dec-14	300	25	26	351	2.18	3.31
Jan-15	330	30	25	385	2.06	3.67
Feb-15	336	25	26	387	2.23	3.68
Mar-15	316	32	23	371	1.93	3.54
Apr-15	333	43	42	418	2.11	3.85
May-15	342	27	24	393	2	3.76
Jun-15	269	23	24	316	1.82	2.97
FY 14-15 Statewide Average	3,867	355	343	4,565	2.12	3.5858
Total Annual Rate						43.03

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¹ Source DCF FSN Monthly Report: *Child Investigations Received by Intake Sequence Type – Statewide by Agency*. Child Report rate is representative of Initial & Additional Reports received during the month per 1,000 child population.

Broward County Sheriff

Broward Sheriff's Office received 15,944 intakes, which averaged 1,328 intakes monthly in FY 2014-2015.

The term "Initial" references both to in-home and institutional investigations received on child/ren. The term "Additional" references new allegations concerning a child/ren that are received during a timeframe where there is already open and active initial investigation in progress.

Special condition referrals are intakes that include: (1) child-on-child sexual abuse, (2) parent seeking assistance, (3) child is without custodial care or supervision as the caregiver/parent is reported unavailable. In Broward County, the Special Condition intakes accounted for 8% of the intake workload.

Broward County, Florida had a monthly average of 2.99 intake reports received per 1,000 children residing in the county. This equates to Broward County's reporting rate for FY 2014-2015 (twelve months) at 35.9 reports for every 1,000 children residing in the county.

Month	Broward County Sheriff					
	Initial	Additional	Special Condition	Total Reports	% of state's total	child Report rate per 1,000*
Jul-14	977	127	90	1,194	8.04	2.7
Aug-14	1,018	132	80	1,230	7.99	2.82
Sep-14	1,124	143	135	1,402	8.1	3.1
Oct-14	1,248	159	123	1,530	8.62	3.45
Nov-14	970	145	107	1,222	8.26	2.73
Dec-14	927	142	96	1,165	7.77	2.62
Jan-15	1,193	168	97	1,458	8.69	3.33
Feb-15	1,056	141	101	1,298	7.97	2.93
Mar-15	1,117	133	101	1,351	7.48	3.06
Apr-15	1,219	134	122	1,475	7.85	3.31
May-15	1,121	157	111	1,389	7.69	3.13
Jun-15	980	137	113	1,230	8.18	2.73
FY 14-15 Statewide Average	12,950	1718	1276	15,944	8.05	2.9925
Total Annual Rate						35.9

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² Source DCF FSN Monthly Report: *Child Investigations Received by Intake Sequence Type – Statewide by Agency*. Child Report rate is representative of Initial & Additional Reports received during the month per 1,000 child population.

Hillsborough County Sheriff

Hillsborough Sheriff's Office received 12,963 intakes, which averaged 1,080 intakes monthly in FY 2014-2015.

The term "Initial" references both to in-home and institutional investigations received on child/ren. The term "Additional" references new allegations concerning a child/ren that are received during a timeframe where there is already open and active initial investigation in progress.

Special condition referrals are intakes that include: (1) child-on-child sexual abuse, (2) parent seeking assistance, (3) child is without custodial care or supervision as the caregiver/parent is reported unavailable. In Hillsborough County, the Special Condition intakes accounted for 7% of the intake workload.

Hillsborough County, Florida had a monthly average of 3.35 intake reports received per 1,000 children residing in the county. This equates to Hillsborough County's reporting rate for FY 2014-2015 (twelve months) at 40.2 reports for every 1,000 children residing in the county.

Month	Hillsborough County Sheriff					
	Initial	Additional	Special Condition	Total Reports	% of state's total	child Report rate per 1,000*
Jul-14	822	83	105	1,010	6.29	3.03
Aug-14	808	77	80	965	5.72	2.96
Sep-14	970	74	86	1,130	5.99	3.49
Oct-14	912	94	96	1,102	5.76	3.36
Nov-14	742	76	69	887	5.49	2.73
Dec-14	820	84	69	973	6.01	3.02
Jan-15	964	106	62	1,132	6.18	3.58
Feb-15	971	95	49	1,115	6.42	3.57
Mar-15	1057	125	84	1,266	7.4	3.95
Apr-15	1,042	102	71	1,215	6.15	3.83
May-15	1,034	93	95	1,222	6.27	3.77
Jun-15	803	67	76	946	5.88	2.91
FY 14-15 Statewide Average	10,945	1076	942	12,963	6.13	3.3500
Total Annual Rate						40.2

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³ Source DCF FSFN Monthly Report: *Child Investigations Received by Intake Sequence Type – Statewide by Agency*. Child Report rate is representative of Initial & Additional Reports received during the month per 1,000 child population.

Manatee County Sheriff

Manatee County Sheriff's Office received 4,698 intakes, which averaged 391 intakes monthly in FY 2014-2015.

The term "Initial" references both to in-home and institutional investigations received on child/ren. The term "Additional" references new allegations concerning a child/ren that are received during a timeframe where there is already open and active initial investigation in progress.

Special condition referrals are intakes that include: (1) child-on-child sexual abuse, (2) parent seeking assistance, (3) child is without custodial care or supervision as the caregiver/parent is reported unavailable. In Manatee County, the Special Condition intakes accounted for 7% of the intake workload.

Manatee County, Florida had a monthly average of 5.53 intake reports received per 1,000 children residing in the county. This equates to Manatee County's reporting rate for FY 2014-2015 (twelve months) at 66.43 reports for every 1,000 children residing in the county.

Month	Manatee County Sheriff					
	Initial	Additional	Special Condition	Total Reports	% of state's total	child Report rate per 1,000*
Jul-14	292	26	27	345	2.04	4.86
Aug-14	306	22	25	353	2.06	5.01
Sep-14	350	33	39	422	2.29	5.85
Oct-14	349	37	24	410	2.17	5.9
Nov-14	302	29	32	363	2.2	5.06
Dec-14	322	31	30	383	2.36	5.39
Jan-15	342	45	29	416	2.24	5.91
Feb-15	348	34	30	412	2.34	5.84
Mar-15	367	33	24	424	2.14	6.11
Apr-15	309	34	26	369	1.87	5.24
May-15	379	30	29	438	2.21	6.25
Jun-15	294	34	35	363	2.17	5.01
FY 14-15 Statewide Average	3,960	388	350	4,698	2.17	5.5358
Total Annual Rate						66.43

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⁴ Source DCF FSFN Monthly Report: *Child Investigations Received by Intake Sequence Type – Statewide by Agency*. Child Report rate is representative of Initial & Additional Reports received during the month per 1,000 child population.

Pasco County Sheriff

Pasco County Sheriff's Office received 5,906 intakes, which averaged 492 intakes monthly in FY 2014-2015.

The term "Initial" references both to in-home and institutional investigations received on child/ren. The term "Additional" references new allegations concerning a child/ren that are received during a timeframe where there is already open and active initial investigation in progress.

Special condition referrals are intakes that include: (1) child-on-child sexual abuse, (2) parent seeking assistance, (3) child is without custodial care or supervision as the caregiver/parent is reported unavailable. In Pasco County, the Special Condition intakes accounted for 5% of the intake workload.

Pasco County, Florida had a monthly average of 5.16 intake reports received per 1,000 children residing in the county. This equates to Pasco County's reporting rate for FY 2014-2015 (twelve months) at 62.01 reports for every 1,000 children residing in the county.

Month	Pasco County Sheriff					
	Initial	Additional	Special Condition	Total Reports	% of state's total	child Report rate per 1,000*
Jul-14	389	31	35	455	2.77	4.66
Aug-14	385	34	25	444	2.62	4.65
Sep-14	455	39	25	519	2.78	5.49
Oct-14	429	66	21	516	2.75	5.5
Nov-14	377	47	35	459	2.82	4.71
Dec-14	357	47	19	423	2.63	4.49
Jan-15	437	52	23	512	2.78	5.45
Feb-15	414	59	23	496	2.82	5.25
Mar-15	424	49	29	502	2.59	5.25
Apr-15	477	74	32	583	2.88	6.12
May-15	457	61	25	543	2.79	5.75
Jun-15	365	57	32	454	2.75	4.69
FY 14-15 Statewide Average	4,966	616	324	5,906	2.75	5.1675
Total Annual Rate						62.01

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⁵ Source DCF FSFN Monthly Report: *Child Investigations Received by Intake Sequence Type – Statewide by Agency*. Child Report rate is representative of Initial & Additional Reports received during the month per 1,000 child population.

Pinellas County Sheriff

In analysis of received intakes for Pinellas Sheriff's Office received 10,030 intakes, which averaged 835 intakes monthly in FY 2014-2015.

The term "Initial" references both to in-home and institutional investigations received on child/ren. The term "Additional" references new allegations concerning a child/ren that are received during a timeframe where there is already open and active initial investigation in progress.

Special condition referrals are intakes that include: (1) child-on-child sexual abuse, (2) parent seeking assistance, (3) child is without custodial care or supervision as the caregiver/parent is reported unavailable. In Pinellas County, the Special Condition intakes accounted for 6% of the intake workload.

Pinellas County, Florida had a monthly average of 4.62 intake reports received per 1,000 children residing in the county. This equates to Pinellas County's reporting rate for FY 2014-2015 (twelve months) at 55.5 reports for every 1,000 children residing in the county.

Month	Pinellas County Sheriff					
	Initial	Additional	Special Condition	Total Reports	% of state's total	child Report rate per 1,000*
Jul-14	651	59	58	768	4.73	4.13
Aug-14	633	73	38	744	4.37	4.1
Sep-14	733	79	63	875	2.78	5.49
Oct-14	776	85	46	907	4.76	5
Nov-14	625	69	36	730	4.6	4.03
Dec-14	628	84	51	763	4.61	4.14
Jan-15	740	115	50	905	4.86	4.97
Feb-15	737	105	56	898	5.18	4.89
Mar-15	751	107	65	923	4.78	4.99
Apr-15	721	94	47	862	4.22	4.74
May-15	761	87	59	907	4.72	4.93
Jun-15	630	73	45	748	4.52	4.09
FY 14-15 Statewide Average	8,386	1030	614	10,030	4.51	4.6250
Total Annual Rate						55.5

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⁶ Source DCF FSFN Monthly Report: *Child Investigations Received by Intake Sequence Type – Statewide by Agency*. Child Report rate is representative of Initial & Additional Reports received during the month per 1,000 child population.

ANNUALIZED DATA ON ABUSE REPORTS

REPORTING OF CHILD ABUSE IN FLORIDA

Florida's abuse hotline accepts five types of child intake reports:

1. In-home reports reference alleged maltreatments by a child's caregiver.
2. Institutional reports reference alleged maltreatments of a child by another person responsible outside of their caregiver (i.e.: incident at school, childcare facility, etc.).
3. Child-on-child referrals are intakes that reference allegation of a child displaying an inappropriate sexual behavior or alleged juvenile sexual offense.
4. Human Trafficking maltreatments have been accepted in Florida since 2009 and often do not have the alleged person responsible as a caregiver.
5. Special condition referrals:
 - a. Parent Unavailable
 - b. Parent in need of Assistance (PNA)
 - c. Foster Care Referrals

The Florida Legislature in 2012 enhanced reporting requirements to include the Florida Abuse Hotline accepting reports of allegations of child abuse by adult non-caregivers to be forwarded to law enforcement of jurisdiction. These are accepted and forwarded through the Florida Department of Law Enforcement to local Sheriff's Office using the FDLE Florida Messaging System. The Department's computer system therefore contains additional intakes that are screened out for DCF yet forwarded to LEO of jurisdiction.

The Florida Abuse Hotline in FY 2014-2015 screened in 209,320 child intakes. This consisted of 170,994 initial intake reports: 21,356 additional intake reports and 16,970 special condition intake referrals. This was 9,505 more intakes than FY 2013-2014 that was 199,815 intake reports and referrals. This was a 4.7% increase from the prior year.

The six Sheriff Offices were responsible for 54,095 of these intake reports and referrals or 25.84% of the statewide total. This was an increase of 2,557 intakes from FY 2013-2014. Totals for Sheriff Offices collectively increased by 4.9% for FY 2014-2015.

Community Based Care Lead Agencies (CBC) handle intake referrals referencing foster care licensing concerns. In FY 2014-2015, the CBC's handled 1,560 such referrals accounting for 9% of the statewide total of the special condition referrals. They handled only 868 in fiscal year 2013-2014. The number of foster care referrals handled in this past fiscal year increased 79.6% due to the 691 additional foster care referrals received over FY 2013-2014.

FY 2014-2015	Initial Reports				Additional Reports				Special Condition Intakes				Initial, Additional & SC Intakes			
	DCF Total	CBC Total	Sheriff Total	Statewide Total	DCF Total	CBC Total	Sheriff Total	Statewide Total	DCF Total	CBC Total	Sheriff Total	Statewide Total	DCF Total	CBC Total	Sheriff Total	Statewide Total
Jul-14	9,520	0	3,420	12,940	1,198	0	347	1,545	910	125	350	1,385	11,628	125	4,117	15,870
Aug-14	10,127	0	3,449	13,576	1,226	0	363	1,589	885	122	278	1,285	12,238	122	4,090	16,450
Sep-14	10,924	0	3,999	14,923	1,348	0	404	1,752	1,017	143	372	1,532	13,289	143	4,775	18,207
Oct-14	11,073	0	4,084	15,157	1,448	0	478	1,926	1,034	153	335	1,522	13,555	153	4,897	18,605
Nov-14	9,386	0	3,332	12,718	1,186	0	397	1,583	894	103	312	1,309	11,466	103	4,041	15,610
Dec-14	9,590	0	3,354	12,944	1,211	0	413	1,624	914	135	286	1,335	11,715	135	4,053	15,903
Jan-15	10,875	0	4,006	14,881	1,322	0	516	1,838	877	133	286	1,296	13,074	133	4,808	18,015
Feb-15	10,193	0	3,862	14,055	1,284	0	459	1,743	885	106	285	1,276	12,362	106	4,606	17,074
Mar-15	11,260	0	4,032	15,292	1,502	0	479	1,981	1,085	120	326	1,531	13,847	120	4,837	18,804
Apr-15	11,885	1	4,101	15,987	1,584	0	481	2,065	1,061	135	340	1,536	14,530	136	4,922	19,588
May-15	11,423	0	4,094	15,517	1,523	0	455	1,978	1,103	153	343	1,599	14,049	153	4,892	19,094
Jun-15	9,663	0	3,341	13,004	1,341	0	391	1,732	908	131	325	1,364	11,912	131	4,057	16,100
Annual Totals	125,919	1	45,074	170,994	16,173	0	5,183	21,356	11,573	1,559	3,838	16,970	153,665	1,560	54,095	209,320

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Child reporting rates vary significantly in Florida's 67 counties. Department monthly data on the reporting rates (initial and additional intakes) that were received per 1,000 children population showed a statewide increase in FY 2014-2015 of 46.47 per 1,000 child population. The rate is trending upward when compared to the previous two fiscal years:

- FY 2013-2014 annualized reporting rate of 45.34 per 1,000 child population
- FY 2012-2013 annualized reporting rate of 44.04 per 1,000 child population

Statewide Reporting Rate	
Rate of Initial & Additional Reports Received during month per 1000 Child Population	
Month	Rate Per Month
Jul-14	3.50
Aug-14	3.66
Sep-14	4.03
Oct-14	4.13
Nov-14	3.45
Dec-14	3.52
Jan-15	4.04
Feb-15	3.82
Mar-15	4.17
Apr-15	4.36
May-15	4.23
Jun-15	3.56
FY 14-15 Statewide Average	3.87
Total Annual Rate	46.47

Sheriff Reporting Rates	
Rate of Initial & Additional Reports Received during month per 1000 Child Population	
Month	12 Month Average
Seminole	3.5858
Broward	2.9925
Hillsborough	3.3500
Manatee	5.5358
Pasco	5.1675
Pinellas	4.6250
Sheriff Average	4.2094

⁷ . Source DCF FSN Monthly Report: *Child Investigations Received by Intake Sequence Type – Statewide by Agency*.

The Federal Government, US Department of Health & Human Services, Administration for Children & Families, Children's Bureau collects related data from the majority of US States on their reporting rates and publishes the information annually. The latest report⁸ records data from 2013 and documents a national average of screened-in reports at 61% and Florida's screened-in reports at 71%.

Each county Sheriff handles various requests received from of other states and/or other countries for child protective investigation assistance. Most requests include obtaining records, conducting a child-welfare check, verification of information, etc.

The work volume associated with such requests (also known as, "out-of-town inquires" (OTI's) and inter-state requests varies from county to county but is estimated by the Sheriffs to account for an average of 10% of incoming casework assigned to child protective investigators. These requests for assistance are not officially tabulated or captured by DCF as a workload element when capturing active caseloads.

⁸ Child Maltreatment 2013 (Publication) Children's Bureau -
<http://www.acf.hhs.gov/sites/default/files/cb/cm2013.pdf>
http://cwoutcomes.acf.hhs.gov/data/overview/clear_index

PERFORMANCE EVALUATION PLAN AND DESIGN:

The six Sheriff's Offices participated in this FY 2014-2015 annual sheriff's case review along with Department personnel from the Office of Child Welfare and various regions. The site visits in 2015 were conducted from September 2015 through November 2015.

PERFORMANCE EVALUATION QUESTIONS

The program performance questions for this evaluation were based upon language in ss. 39.3065(3)(d), F.S. These questions are:

1. How does the quality of performance involving the Sheriffs' Offices conducting child protective investigations comply with the requirements of Chapter 39, F.S.?
2. Have the participating Sheriffs' Offices achieved the performance standards and outcome measures specified in their grant agreements?
3. Are the participating Sheriffs' Offices performing child protective investigations in a cost efficient manner?

DEVELOPMENT OF THE EVALUATION DESIGN AND PLAN

At a Sheriff's Annual Workshop sponsored by DCF on June 4, 2015 in Tampa, FL both DCF and Sheriff Representatives agreed to incorporate the DCF Rapid Safety Feedback & Secondary Case Review Instrument, as a part of the annual peer review.

The DCF Rapid Safety Feedback & Secondary Case Review process assesses investigation decision making related to child safety on open reports open seven (7) to (10) days and then again at the 45-50 mark. The cases for review are stratified using a three-tier process. The processes explained in detail further in this report were incorporated with the onsite sheriff reviews. This process incorporated multiple face-to-face interviews with the active investigators/supervisors and the peers reviewers. Therefore, additional time for consultations and follow up interviews was incorporated into the peer review process. Reviewers concerns on casework had to be addressed within 24-hours of consultation and then staffed with the peer reviewer. Typically, Sheriff QA reviewers re-staff cases at 30 to 40 days or later.

Additionally, peer review teams conduct an evaluation of randomly selected closed judicial investigations. This review assesses compliance to statutory requirements, quality of investigations, safety decisions and safety actions implemented through the entire case through closure and transfer to a Community-Based Care Agency. For the closed case file reviews, peer review teams assess practice in 18 areas from initial response through emergency removal.

SAMPLING METHODOLOGY AND SIZE

The Peer Review assessment of both open and closed child protective investigative casework required different timeframes. For closed investigative casework to be eligible for review, the work was required to be performed from January 1, 2015 through June 30, 2015. Additionally, it had to result in judicial actions to be implemented in the same timeframes. These particular closed judicial reports were extracted by the Office of Child Welfare and then forwarded to the local offices. There were thirty-five (35) closed judicial cases selected.

The open investigative reviews were based on open in-home non-judicial reports that were seven to ten days old and open at the time of the peer reviewers making their annual visit. The Department's Rapid Safety Feedback & Secondary Review cases were selected electronically in FSFN by criteria on the date of the reviewers visit. There were thirty (30) open in-home non-judicial cases selected for the open case review.

The Department's Rapid Safety Feedback & Secondary Review cases were selected from Tier 1, Tier 2 and Tier 3 to comprise an array of in-home investigations. The cases in each tier incorporated the following criteria:

Tier One

- (1) Youngest victim aged 0-3, and
- (2) Allegations of Family Violence Threatens Child, and
- (3) Allegations of any type of Substance Misuse (Substance Misuse, Substance Misuse-Alcohol, Substance Misuse-Illicit Drugs, Substance Misuse-Prescription Drugs), AND at least one of the following:
 - (a) Bone Fracture, or
 - (b) Burns, or
 - (c) Internal Injuries, or
 - (d) Sexual Abuse, any form (Sexual Abuse, Sexual Abuse-Sexual Battery, Sexual Abuse-Sexual Exploitation by Parent, Sexual Abuse-Sexual Molestation).

Tier Two

- (1) There is at least one prior report on the child victim, another child victim in the home, or the alleged caregiver responsible and (this is consistent with our current guideline)
- (2) Youngest victim aged 0-3, and
- (3) Allegations of Family Violence Threatens Child, and
- (4) Allegations of any type of Substance Misuse (Substance Misuse, Substance Misuse-Alcohol, Substance Misuse-Illicit Drugs, Substance Misuse-Prescription Drugs)

Tier Three

- (1) There is at least one prior report on the child victim, another child victim in the home, or the alleged caregiver responsible and
- (2) Youngest victim is under 12 months of age and

- (3) Allegations of any type of Substance Misuse (Substance Misuse, Substance Misuse-Alcohol, Substance Misuse-Illicit Drugs, Substance Misuse-Prescription Drugs), and
- (4) Allegations of physical injury maltreatment.

QUALITY PERFORMANCE REVIEW

PEER REVIEW TEAMS

The Department of Children and Families provided thirteen (13) quality assurance staff to participate on the peer review teams with at least two (2) staff assigned to each review. Pursuant to s. 39.3065(3)(d), F.S., the program performance evaluation is required to be conducted by a team of Peer Reviewers comprised of representatives from Sheriff Offices and the Department.

The Department's Quality Assurance program and the Sheriff Offices jointly developed the approach to the annual Peer Review. The teams at each location select a lead person to oversee the orderly distribution of the work among the reviewers. The Sheriff Offices have always elected to allow the visiting team to complete all reviews and the sheriff office under review does not participate in the cases under review at their location.

The statutory references a, "*team of peer reviewers.*" In this and all prior annual performance evaluations Sheriff and Department personnel who perform protective investigations and have respective quality assurance experience comprises the peer review team. An entrance conference is conducted at each location clarifying to the reviewers the specific unique operational systems incorporated within their county. The teams were onsite for four to five days completing the reviews and exit conferences. The Sheriff Offices consistently sent the same reviewers to all six sites. The scheduling of the reviews in the fall is set every other week from September through November.

All Sheriff Peer Reviewers were experienced in child protective investigations and a certified DCF QA Reviewer with the exception of one Sheriff Reviewer who was an Assistant Program Administrator. All DCF Reviewers were certified DCF QA Reviewers.

The Peer Review team did not collect or analyze cost data for the cost efficiency component of this evaluation. The Department internally developed the cost data portion of the report. Costs per Sheriff were simply based on Legislative Appropriation.

REVIEW INSTRUMENTS

CHILD ABUSE INVESTIGATIONS RECORD REVIEW

The Peer Review team conducted a review of the 65 selected files, 35 closed judicial investigations and 30 open in-home investigations.

For the closed abuse reports under review the Peer Reviewers were provided the original investigation files. Seminole County Sheriff Office provided files electronically. Each reviewer was provided full FSFN computer access for review of case records electronically as needed.

The QA Closed Record review tool was modeled years ago by the former DCF QA closed record tool.

ASSESSING PERFORMANCE

The rating on the file reviews used a four-step scale with four possible numerical scores. Ratings used were “not achieved,” “partially achieved,” “substantially achieved” and “achieved.”

Point values were assigned as follows:

- 0 - Not Achieved
- 5 - Partially Achieved
- 7 - Substantially Achieved
- 9 - Achieved

Overall performance was the sum of the indicator scores, divided by the maximum possible score, which produced a percentage. Using the performance categories, the derived percentages translate into the following performance levels:

- | | |
|---------------|-----------|
| ▪ Passing | 80 -100 % |
| ▪ Non-Passing | 0 - 79 % |

OUTCOME MEASURES ATTAINMENT

MEASURES AND STANDARDS

Subsection 39.3065(3)(b), F.S., requires that the Sheriffs operate in accordance with the performance standards and outcome measures established by the Legislature for protective investigations conducted by the Department.

The General Appropriations Act sets forth appropriations allocated through multi-year Grant Agreements with the seven Sheriff Offices performing child protective investigations. The Grant Agreements cite three performance measures for the Sheriffs and the Department’s circuits/region:

1. One hundred percent (100%) of investigations commenced within 24 hours,
2. Eighty-five percent (85%) of victims seen within 24 hours of a report received, and

3. One hundred percent (100%) of Child Safety Assessment (CSA) reports reviewed by supervisors are in accordance with THE DEPARTMENT's timeframes. The third performance measure is now an obsolescent process replaced with a five-day supervisory consultation requirement for investigations.

Sources of Data and Analysis Methods

The data for all three measures come from the FSFN management report, "Leader Board for Investigations." The report lists performance for each Department Region and Sheriff's Office that operates a child protective investigation program. The report period represents FY 2014 - 2015.

The algorithms for calculating the outcome measures are those established by the Department in consultation with the Governor's Office of Policy and Budget as well as the substantive and appropriations committees of the Legislature having jurisdiction for the Department. The algorithms are as follows:

- The first performance measure (Investigations commenced within 24 hours): The numerator is the number of reports commenced within 24 hours of receipt of the report. The denominator is the total number of reports closed in the report period.
- The second performance measure (Victims seen within 24 hours of report received): The numerator is the number of victims listed in recorded reports. The denominator is the total number of victims seen within 24 hours as recorded in the FSFN computer system. This data is retrieved based on closed investigations from July 2014 through June 2015 in the Department published monthly report known as the Leader Board.

QUALITY PERFORMANCE

Listed under the following titled categories are core components of questions within the quality assurance (QA) tool for the closed case review:

Removal

1. Reasonable Efforts
2. Psychotropic Medication
3. Placement Priority
4. Home Study

Initial Response

5. Background Checks
6. Victim Contact
7. Interviews with Victims
8. Observations of all Victims
9. Interviews with Adult Alleged Persons Responsible
10. Indian Child Welfare Act (ICWA)
11. Relevant Collateral Contacts
12. Contact with Reporter

13. Communication Between the Investigator and Case Manager
14. Child Protection Team
15. Children's Legal Services Staffing
16. Supervisory review
17. Maltreatments
18. Safety Decision

The open cases reviewed using the initial processes of the Department's Rapid Safety Feedback & Secondary Review process included the following items for cases that were from open from seven to 10 days and meeting selection of Tier criteria referenced above.

ITEM 1: Assessment of prior child abuse and neglect reports, prior services and criminal history: Are the prior child abuse and neglect reports, prior services, and criminal histories accurately used to assess patterns, potential danger threats, and the impact on child safety?

ITEM 2: Present Danger Assessment: Does the present danger assessment support present danger or the absences of present danger?

ITEM 3: Initiation of a Present Danger Safety: Did the CPI implement a present danger safety plan that was sufficient to control the present danger threats identified?

ITEM 10: Supervisory Consultation and Guidance: Is the CPI Supervisor providing consultation, support and guidance to ensure sufficient information is collected to support a quality assessment and appropriate decision making?

Both the closed and open cases reviewed are entered into an electronic format that captures the responses of the reviewer and identifies the reviewer's assessment of each question are the results of the assessment on the above areas. This allows for immediate feedback at the end of the review via a prepared report for the Sheriff Office under review.

The electronic program allows peer reviewers to complete an onsite stratification of the data at the conclusion of the review. The electronic program is capable of drilling down in the data to identify specific areas of concern by pinpointing a question and then identifying the unit, supervisor or child protective investigator responsible. This enables the program administrator to take action toward correcting any area of deficiency identified within any unit, or by the supervisor or investigator.

Completed at each site, exit interviews with reviewers presented trends and information on cases they reviewed for management staff and supervisors. The finalized report fully documented all information discussed at the exit conferences. The review site receives the finalized report prior to the exit conference.

Manatee County Sheriff's Office

The Manatee site visit was conducted September 14 through September 18, 2015. The reviewers were:

Joseph Paduano, Broward Sheriff's Office
Jay Saucer, Seminole Sheriff's Office
Jennifer Hollis, Seminole Sheriff's Office
Michelle Douthitt, Pasco Sheriff's Office
Rebecca Wilkinson-Shields, Pasco Sheriff's Office
Shawn Wilson, Pinellas Sheriff's Office
David Martine, DCF Central Region Quality Assurance (QA)
Kate Smith, DCF Sun Coast Region Quality Assurance (QA)

Closed Casework Review:

The review categories for each case reviewed with the QA tool are listed below in the left column. Listed to the right is the overall average score for each category based on the cumulative review of all closed investigation case files reviewed. Scoring: Zero – 9.

Removal

- | | |
|---------------------------------|-----------------------------|
| 1. Reasonable Efforts | – Average agency score 9.00 |
| 2. Psychotherapeutic Medication | – Average agency score 8.71 |
| 3. Placement Priority | – Average agency score 8.44 |
| 4. Home Study | – Average agency score 9.00 |

Initial Response

- | | |
|-----------------------------------------------|-----------------------------|
| 5. Background Checks | – Average agency score 8.47 |
| 6. Victim Contact | – Average agency score 9.00 |
| 7. Interviews with Victims | – Average agency score 7.52 |
| 8. Observations of All Victims | – Average agency score 9.00 |
| 9. Interviews with Alleged Person Responsible | – Average agency score 8.30 |
| 10. Indian Child Welfare Act (ICWA) | – Average agency score 9.00 |
| 11. Relevant Collateral Contacts | – Average agency score 8.76 |
| 12. Contact with Reporter | – Average agency score 8.18 |
| 13. Communication Between CPI & Case Manager | – Average agency score 7.20 |
| 14. Child Protection Team | – Average agency score 9.00 |
| 15. Children's Legal Services Staffing | – Average agency score 9.00 |
| 16. Supervisory Review | – Average agency score 8.94 |
| 17. Maltreatments | – Average agency score 8.59 |
| 18. Safety Decision | – Average agency score 8.39 |

Final Close Case Review Score for Manatee Sheriff: 92.73%

Open Casework Review:

The review categories for each case reviewed with the Rapid Response Feedback & Secondary Case Review Tool are listed below. With the Rapid Safety Feedback QA Review process, the reviewer's initial tool is usually focused on four of the total ten items: 1, 2, 3, & 10. The first review is characteristically completed at the juncture of the 7th to 10th day and the follow up review assesses the investigative activities directed towards the safety of the children at 45th to 50th day open, or earlier if the CPI is bringing the case to closure sooner than the 45th day. For this 2015 Sheriff's Peer Review process only the first review (7th to 10th days old) was completed with consults due to time constraints with the onsite review team. Reviewers and CPI's did two consults on each case as required, to allow for follow up items to be addressed and re-reviewed.

Listed to the right is the overall average score for each category based on the cumulative review of all open investigations reviewed with this process. Scoring: Zero – 9.

ITEM 1: Assessment of prior child abuse and neglect reports, prior services and criminal history:

Are the prior child abuse and neglect reports, prior services, and criminal histories accurately used to assess patterns, potential danger threats, and the impact on child safety?

- i. Assessment of Prior Abuse & Neglect Reports Score 9
- ii. Assessment of Criminal Records Review Score 9

ITEM 2: Present Danger Assessment:

Does the present danger assessment support present danger or the absences of present danger?

ITEM 3: Initiation of a Present Danger Safety:

Did the CPI implement a present danger safety plan that was sufficient to control the present danger threats identified? (If applicable) Score 8.57

ITEM 10: Supervisory Consultation and Guidance:

Is the CPI Supervisor providing consultation, support and guidance to ensure sufficient information is collected to support a quality assessment and appropriate decision making? Score 8.87

Final Open Rapid Safety Feedback Score for Manatee Sheriff: 95.25%

Pasco County Sheriff's Office

The Pasco site visit was conducted October 26 through October 30, 2015. The reviewers were:

Joseph Paduano, Broward Sheriff's Office
Jay Saucer, Seminole Sheriff's Office
Jennifer Hollis, Seminole Sheriff's Office
Melissa Lancsarics, Manatee Sheriff's Office
Kathleen Mathews, Hillsborough Sheriff's Office
Shawn Wilson, Pinellas Sheriff's Office
David Martine, DCF Central Region Quality Assurance (QA)
Matthew Parkinson, DCF Suncoast Region Quality Assurance (QA)

Closed Casework Review:

The review categories for each case reviewed with the QA tool are listed below in the left column. Listed to the right is the overall average score for each category based on the cumulative review of all closed investigation case files reviewed. Scoring: Zero – 9.

Removal

- | | |
|---------------------------------|-----------------------------|
| 1. Reasonable Efforts | – Average agency score 9.00 |
| 2. Psychotherapeutic Medication | – Average agency score 9.00 |
| 3. Placement Priority | – Average agency score 8.67 |
| 4. Home Study | – Average agency score 9.00 |

Initial Response

- | | |
|-----------------------------------------------|-----------------------------|
| 5. Background Checks | – Average agency score 8.54 |
| 6. Victim Contact | – Average agency score 9.00 |
| 7. Interviews with Victims | – Average agency score 8.90 |
| 8. Observations of All Victims | – Average agency score 8.89 |
| 9. Interviews with Alleged Person Responsible | – Average agency score 8.76 |
| 10. Indian Child Welfare Act (ICWA) | – Average agency score 9.00 |
| 11. Relevant Collateral Contacts | – Average agency score 9.00 |
| 12. Contact with Reporter | – Average agency score 8.44 |
| 13. Communication Between CPI & Case Manager | Average agency score 9.00 |
| 14. Child Protection Team | – Average agency score 8.31 |
| 15. Children's Legal Services Staffing | – Average agency score 9.00 |
| 16. Supervisory Review | – Average agency score 9.00 |
| 17. Maltreatments | – Average agency score 8.43 |
| 18. Safety Decision | – Average agency score 8.83 |

Final Close Case Review Score for Pasco Sheriff: 98.01%

Open Casework Review:

The review categories for each case reviewed with the Rapid Response Feedback & Secondary Case Review Tool are listed below. With the Rapid Safety Feedback QA Review process, the reviewer's initial tool is usually focused on four of the total ten items: 1, 2, 3, & 10. The first review is characteristically completed at the juncture of the 7th to 10th day and the follow up review assesses the investigative activities directed towards the safety of the children at 45th to 50th day open, or earlier if the CPI is bringing the case to closure sooner than the 45th day. For this 2015 Sheriff's Peer Review process only the first review (7th to 10th days old) was completed with consults due to time constraints with the onsite review team. Reviewers and CPI's did two consults on each case as required, to allow for follow up items to be addressed and re-reviewed.

Listed to the right is the overall average score for each category based on the cumulative review of all open investigations reviewed with this process. Scoring: Zero – 9.

ITEM 1: Assessment of prior child abuse and neglect reports, prior services and criminal history:

Are the prior child abuse and neglect reports, prior services, and criminal histories accurately used to assess patterns, potential danger threats, and the impact on child safety?

- iii. Assessment of Prior Abuse & Neglect Reports Score 9
- iv. Assessment of Criminal Records Review Score 9

ITEM 2: Present Danger Assessment:

Does the present danger assessment support present danger or the absences of present danger?

ITEM 3: Initiation of a Present Danger Safety:

Did the CPI implement a present danger safety plan that was sufficient to control the present danger threats identified? (If applicable) Score 9

ITEM 10: Supervisory Consultation and Guidance:

Is the CPI Supervisor providing consultation, support and guidance to ensure sufficient information is collected to support a quality assessment and appropriate decision making? Score 9

Final Open Rapid Safety Feedback Score for Pasco Sheriff: 100%

Broward County Sheriff's Office

The Broward site visit was conducted October 4 through 8, 2015. The reviewers were:

Jay Saucer, Seminole Sheriff's Office
Jennifer Hollis Seminole Sheriff's Office
Shawn Wilson, Pinellas Sheriff's Office
Michelle Douthitt, Pasco Sheriff's Office
Kathleen Mathews, Hillsborough Sheriff's Office
Melissa Lancsarics, Manatee Sheriff's Office
Bill Raton, DCF Central Region (QA Specialist)
Atarri Hall, DCF Central Office (QA Specialist)

Closed Casework Review:

The review categories for each case reviewed with the QA tool are listed below in the left column. Listed to the right is the overall average score for each category based on the cumulative review of all closed investigation case files reviewed. Scoring: Zero – 9.

Removal

- | | |
|---------------------------------|-----------------------------|
| 1. Reasonable Efforts | – Average agency score 9.00 |
| 2. Psychotherapeutic Medication | – Average agency score 9.00 |
| 3. Placement Priority | – Average agency score 8.70 |
| 4. Home Study | – Average agency score 9.00 |

Initial Response

- | | |
|-----------------------------------------------|-----------------------------|
| 5. Background Checks | – Average agency score 8.37 |
| 6. Victim Contact | – Average agency score 9.00 |
| 7. Interviews with Victims | – Average agency score 8.47 |
| 8. Observations of All Victims | – Average agency score 9.00 |
| 9. Interviews with Alleged Person Responsible | – Average agency score 8.70 |
| 10. Indian Child Welfare Act (ICWA) | – Average agency score 8.49 |
| 11. Relevant Collateral Contacts | – Average agency score 8.89 |
| 12. Contact with Reporter | – Average agency score 8.94 |
| 13. Communication Between CPI & Case Manager | – Average agency score 9.00 |
| 14. Child Protection Team | – Average agency score 9.00 |
| 15. Children's Legal Services Staffing | – Average agency score 9.00 |
| 16. Supervisory Review | – Average agency score 8.89 |
| 17. Maltreatments | – Average agency score 8.47 |
| 18. Safety Decision | – Average agency score 8.59 |

Final Close Case Review Score for Broward Sheriff: 97.53%

Open Casework Review:

The review categories for each case reviewed with the Rapid Response Feedback & Secondary Case Review Tool are listed below. With the Rapid Safety Feedback QA Review process, the reviewer's initial tool is usually focused on four of the total ten items: 1, 2, 3, & 10. The first review is characteristically completed at the juncture of the 7th to 10th day and the follow up review assesses the investigative activities directed towards the safety of the children at 45th to 50th day open, or earlier if the CPI is bringing the case to closure sooner than the 45th day. For this 2015 Sheriff's Peer Review process only the first review (7th to 10th days old) was completed with consults due to time constraints with the onsite review team. Reviewers and CPI's did two consults on each case as required, to allow for follow up items to be addressed and re-reviewed.

Listed to the right is the overall average score for each category based on the cumulative review of all open investigations reviewed with this process. Scoring: Zero – 9.

ITEM 1: Assessment of prior child abuse and neglect reports, prior services and criminal history:

Are the prior child abuse and neglect reports, prior services, and criminal histories accurately used to assess patterns, potential danger threats, and the impact on child safety?

- | | |
|------------------------------------------------|------------|
| v. Assessment of Prior Abuse & Neglect Reports | Score 9 |
| vi. Assessment of Criminal Records Review | Score 8.86 |

ITEM 2: Present Danger Assessment:

Does the present danger assessment support present danger or the absences of present danger?

ITEM 3: Initiation of a Present Danger Safety:

Did the CPI implement a present danger safety plan that was sufficient to control the present danger threats identified? (If applicable) Score 8.93

ITEM 10: Supervisory Consultation and Guidance:

Is the CPI Supervisor providing consultation, support and guidance to ensure sufficient information is collected to support a quality assessment and appropriate decision making? Score 8.93

Final Open Rapid Safety Feedback Score for Broward Sheriff: 99.25%

Hillsborough County Sheriff's Office

Hillsborough site visit conducted November 2 through November 5, 2015. The reviewers were:

Joseph Paduano, Broward Sheriff's Office
Jay Saucer, Seminole Sheriff's Office
Jennifer Hollis, Seminole Sheriff's Office
Joyce Edick, Manatee Sheriff's Office
Michelle Douthitt, Pasco Sheriff's Office
Shawn Wilson, Pinellas Sheriff's Office
Kelly Faircloth, DCF Northwest Region, Circuit 2
Holly Cummings, DCF Northwest Region, Circuit 2

Closed Casework Review:

The review categories for each case reviewed with the QA tool are listed below in the left column. Listed to the right is the overall average score for each category based on the cumulative review of all closed investigation case files reviewed. Scoring: Zero – 9.

Removal

- | | |
|---------------------------------|-----------------------------|
| 1. Reasonable Efforts | – Average agency score 9.00 |
| 2. Psychotherapeutic Medication | – Average agency score 9.00 |
| 3. Placement Priority | – Average agency score 7.94 |
| 4. Home Study | – Average agency score 9.00 |

Initial Response

- | | |
|-----------------------------------------------|-----------------------------|
| 5. Background Checks | – Average agency score 8.83 |
| 6. Victim Contact | – Average agency score 9.00 |
| 7. Interviews with Victims | – Average agency score 8.91 |
| 8. Observations of All Victims | – Average agency score 9.00 |
| 9. Interviews with Alleged Person Responsible | – Average agency score 8.94 |
| 10. Indian Child Welfare Act (ICWA) | – Average agency score 8.43 |
| 11. Relevant Collateral Contacts | – Average agency score 8.77 |
| 12. Contact with Reporter | – Average agency score 7.46 |
| 13. Communication Between CPI & Case Manager | Average agency score 9.00 |
| 14. Child Protection Team | – Average agency score 9.00 |
| 15. Children's Legal Services Staffing | – Average agency score 9.00 |
| 16. Supervisory Review | – Average agency score 9.00 |
| 17. Maltreatments | – Average agency score 8.51 |
| 18. Safety Decision | – Average agency score 8.89 |

Final Close Case Review Score for Hillsborough Sheriff: 96.92%

Open Casework Review:

The review categories for each case reviewed with the Rapid Response Feedback & Secondary Case Review Tool are listed below. With the Rapid Safety Feedback QA Review process, the reviewer's initial tool is usually focused on four of the total ten items: 1, 2, 3, & 10. The first review is characteristically completed at the juncture of the 7th to 10th day and the follow up review assesses the investigative activities directed towards the safety of the children at 45th to 50th day open, or earlier if the CPI is bringing the case to closure sooner than the 45th day. For this 2015 Sheriff's Peer Review process only the first review (7th to 10th days old) was completed with consults due to time constraints with the onsite review team. Reviewers and CPI's did two consults on each case as required, to allow for follow up items to be addressed and re-reviewed.

Listed to the right is the overall average score for each category based on the cumulative review of all open investigations reviewed with this process. Scoring: Zero – 9.

ITEM 1: Assessment of prior child abuse and neglect reports, prior services and criminal history:

Are the prior child abuse and neglect reports, prior services, and criminal histories accurately used to assess patterns, potential danger threats, and the impact on child safety?

- | | | |
|-------|---------------------------------------------|------------|
| vii. | Assessment of Prior Abuse & Neglect Reports | Score 9 |
| viii. | Assessment of Criminal Records Review | Score 8.87 |

ITEM 2: Present Danger Assessment:

Does the present danger assessment support present danger or the absences of present danger?

ITEM 3: Initiation of a Present Danger Safety:

Did the CPI implement a present danger safety plan that was sufficient to control the present danger threats identified? (If applicable) Score 8.87

ITEM 10: Supervisory Consultation and Guidance:

Is the CPI Supervisor providing consultation, support and guidance to ensure sufficient information is collected to support a quality assessment and appropriate decision making? Score 8.80

Final Open Rapid Safety Feedback Score for Hillsborough Sheriff: 98.70%

Pinellas County Sheriff's Office

Pinellas site visit conducted September 28 through October 1, 2015. The reviewer team was as follows:

Joseph Paduano, Broward Sheriff's Office
Jay Saucer, Seminole Sheriff's Office
Michelle Douthitt, Pasco Sheriff's Office
Joyce Edick, Manatee Sheriff's Office
Robert Wilson, Manatee Sheriff's Office
Kathleen Matthews, Hillsborough Sheriff's Office
Brian McDuffie, DCF Northeast Region Quality Assurance (QA)
Shawn Creney, DCF Suncoast Region Quality Assurance (QA)

Closed Casework Review:

The review categories for each case reviewed with the QA tool are listed below in the left column. Listed to the right is the overall average score for each category based on the cumulative review of all closed investigation case files reviewed. Scoring: Zero – 9.

Removal

- | | |
|---------------------------------|-----------------------------|
| 1. Reasonable Efforts | – Average agency score 9.00 |
| 2. Psychotherapeutic Medication | – Average agency score 9.00 |
| 3. Placement Priority | – Average agency score 9.00 |
| 4. Home Study | – Average agency score 9.00 |

Initial Response

- | | |
|-----------------------------------------------|-----------------------------|
| 5. Background Checks | – Average agency score 9.00 |
| 6. Victim Contact | – Average agency score 9.00 |
| 7. Interviews with Victims | – Average agency score 9.00 |
| 8. Observations of All Victims | – Average agency score 9.00 |
| 9. Interviews with Alleged Person Responsible | – Average agency score 9.00 |
| 10. Indian Child Welfare Act (ICWA) | – Average agency score 9.00 |
| 11. Relevant Collateral Contacts | – Average agency score 9.00 |
| 12. Contact with Reporter | – Average agency score 9.00 |
| 13. Communication Between CPI & Case Manager | – Average agency score 9.00 |
| – | Average agency score 9.00 |
| 14. Child Protection Team | – Average agency score 9.00 |
| 15. Children's Legal Services Staffing | – Average agency score 9.00 |
| 16. Supervisory Review | – Average agency score 9.00 |
| 17. Maltreatments | – Average agency score 8.54 |
| 18. Safety Decision | – Average agency score 8.89 |

Final Close Case Review Score for Pinellas Sheriff: 99.42%

Open Casework Review:

The review categories for each case reviewed with the Rapid Response Feedback & Secondary Case Review Tool are listed below. With the Rapid Safety Feedback QA Review process, the reviewer's initial tool is usually focused on four of the total ten items: 1, 2, 3, & 10. The first review is characteristically completed at the juncture of the 7th to 10th day and the follow up review assesses the investigative activities directed towards the safety of the children at 45th to 50th day open, or earlier if the CPI is bringing the case to closure sooner than the 45th day. For this 2015 Sheriff's Peer Review process only the first review (7th to 10th days old) was completed with consults due to time constraints with the onsite review team. Reviewers and CPI's did two consults on each case as required, to allow for follow up items to be addressed and re-reviewed.

Listed to the right is the overall average score for each category based on the cumulative review of all open investigations reviewed with this process. Scoring: Zero – 9.

ITEM 1: Assessment of prior child abuse and neglect reports, prior services and criminal history:

Are the prior child abuse and neglect reports, prior services, and criminal histories accurately used to assess patterns, potential danger threats, and the impact on child safety?

- | | | |
|-----|---------------------------------------------|---------|
| ix. | Assessment of Prior Abuse & Neglect Reports | Score 9 |
| x. | Assessment of Criminal Records Review | Score 9 |

ITEM 2: Present Danger Assessment:

Does the present danger assessment support present danger or the absences of present danger?

ITEM 3: Initiation of a Present Danger Safety:

Did the CPI implement a present danger safety plan that was sufficient to control the present danger threats identified? (If applicable) Score 8.93

ITEM 10: Supervisory Consultation and Guidance:

Is the CPI Supervisor providing consultation, support and guidance to ensure sufficient information is collected to support a quality assessment and appropriate decision making? Score 9.00

Final Open Rapid Safety Feedback Score for Pinellas Sheriff: 99.81%

Seminole County Sheriff's Office

Seminole site visit conducted on August 31 through September 4, 2015. The reviewers were:

Joseph Paduano, Broward Sheriff's Office
Joyce Edick, Manatee Sheriff's Office
Connie Keehner, Manatee Sheriff's Office
Kathleen Mathews, Hillsborough Sheriff's Office
Michelle Douthitt, Pasco Sheriff's Office
Rebecca Wilkinson-shields, Pasco Sheriff's Office
Shawn Wilson, Pinellas Sheriff's Office
Bill Ratay, DCF Central Region Quality Assurance
John Lewis, DCF Central Region Quality Assurance

Closed Casework Review:

The review categories for each case reviewed with the QA tool are listed below in the left column. Listed to the right is the overall average score for each category based on the cumulative review of all closed investigation case files reviewed. Scoring: Zero – 9.

Removal

- | | |
|---------------------------------|-----------------------------|
| 1. Reasonable Efforts | – Average agency score 9.00 |
| 2. Psychotherapeutic Medication | – Average agency score 9.00 |
| 3. Placement Priority | – Average agency score 9.00 |
| 4. Home Study | – Average agency score 8.20 |

Initial Response

- | | |
|-----------------------------------------------|-----------------------------|
| 5. Background Checks | – Average agency score 8.71 |
| 6. Victim Contact | – Average agency score 8.94 |
| 7. Interviews with Victims | – Average agency score 8.70 |
| 8. Observations of All Victims | – Average agency score 8.49 |
| 9. Interviews with Alleged Person Responsible | – Average agency score 8.74 |
| 10. Indian Child Welfare Act (ICWA) | – Average agency score 9.00 |
| 11. Relevant Collateral Contacts | – Average agency score 8.77 |
| 12. Contact with Reporter | – Average agency score 9.00 |
| 13. Communication Between CPI & Case Manager | – Average agency score 9.00 |
| 14. Child Protection Team | – Average agency score 8.40 |
| 15. Children's Legal Services Staffing | – Average agency score 9.00 |
| 16. Supervisory Review | – Average agency score 8.89 |
| 17. Maltreatments | – Average agency score 8.37 |
| 18. Safety Decision | – Average agency score 8.61 |

Final Close Case Review Score for Seminole Sheriff: 97.56%

Open Casework Review:

The review categories for each case reviewed with the Rapid Response Feedback & Secondary Case Review Tool are listed below. With the Rapid Safety Feedback QA Review process, the reviewer's initial tool is usually focused on four of the total ten items: 1, 2, 3, & 10. The first review is characteristically completed at the juncture of the 7th to 10th day and the follow up review assesses the investigative activities directed towards the safety of the children at 45th to 50th day open, or earlier if the CPI is bringing the case to closure sooner than the 45th day. For this 2015 Sheriff's Peer Review process only the first review (7th to 10th days old) was completed with consults due to time constraints with the onsite review team. Reviewers and CPI's did two consults on each case as required, to allow for follow up items to be addressed and re-reviewed.

Listed to the right is the overall average score for each category based on the cumulative review of all open investigations reviewed with this process. Scoring: Zero – 9.

ITEM 1: Assessment of prior child abuse and neglect reports, prior services and criminal history:

Are the prior child abuse and neglect reports, prior services, and criminal histories accurately used to assess patterns, potential danger threats, and the impact on child safety?

- | | | |
|------|---------------------------------------------|---------|
| xi. | Assessment of Prior Abuse & Neglect Reports | Score 9 |
| xii. | Assessment of Criminal Records Review | Score 9 |

ITEM 2: Present Danger Assessment:

Does the present danger assessment support present danger or the absences of present danger?

ITEM 3: Initiation of a Present Danger Safety:

Did the CPI implement a present danger safety plan that was sufficient to control the present danger threats identified? (If applicable) Score 9

ITEM 10: Supervisory Consultation and Guidance:

Is the CPI Supervisor providing consultation, support and guidance to ensure sufficient information is collected to support a quality assessment and appropriate decision making? Score 9

Final Open Rapid Safety Feedback Score for Seminole Sheriff: 100%

OUTCOME MEASURES ATTAINMENT

The performance measures listed within the Sheriffs' Grant Agreement determined outcome performance attainment. Data is from the Florida Safe Families Network (FSFN) management reports generated monthly and based on closed report information.

Noted below are three measures with their statutory or agency basis:

I One hundred percent (100%) of investigations commenced within 24 hours

FSFN captures this performance measure on reports coded in-home and institutional. The special condition reports and reports closed as "duplicate" or "no-jurisdiction" are not applicable to this measure.

The performance measure is in the Sheriffs' Grant Agreements. Based foremost on Florida Statutes, Florida Administrative Code also references this performance measure. Subsection 39.201(5), Florida Statutes, in part states:

"If it appears that the immediate safety or well-being of a child is endangered, that the family may flee or the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the Department shall commence an investigation immediately, regardless of the time of day or night. In all other child abuse, abandonment, or neglect cases, a child protective investigation shall be commenced within 24 hours after receipt of the report."

II Percent of child victims seen within 24 hours [Target goal 85%]

FSFN captures this performance measure on reports coded in-home and institutional. The special condition reports and reports closed as "duplicate" or "no-jurisdiction" are not applicable to this measure.

The performance measure is based on 65C-29.003(1)(b), Florida Administrative Code (F.A.C.) which states:

"Commencement of the investigation is the first attempt to complete an on-site visit for the purpose of making a face-to-face contact with the child victim of the report within twenty-four hours of acceptance of the report..."

Subsection 39.302(1), Florida Statutes, references this performance measure. The subsection states in part:

"...the Department shall initiate a child protective investigation within the timeframe established under s. 39.201(5)..."

III One hundred percent (100%) of reports reviewed by supervisors within 72 hours

The FSFN system has made this performance measure on reports coded in-home outdated. DCF has incorporated in the Florida Safety Decision Making Methodology (FSDMM) processes a five-day supervisory consultation requirement. The present practice has 'Initial' supervisory consultations mandatory for all cases and they are to be completed within five calendar days from the Screening Decision Date/Time of the Intake. DCF presently has not developed statewide agency or Circuit management/performance reports to capture compliance to the supervisory consultation.

Annual Outcomes for Commencements of Reports within 24 hours

This performance outcome is significant, as Florida Statutes require the Department to be capable of receiving and investigating reports of known or suspected child abuse, abandonment, or neglect, 24 hours a day, 7 days a week. In FY 2014–2015, child protective investigators handled 209,320 initial and additional reports as well as special condition referrals⁹. Of this number, 82% (170,994) were regular initial abuse reports; 8% (16,970) were special condition intakes, and 10% (21,356) were additional reports. All of these required an initial 24-hour or immediate response with the following exceptions:

- 1) "Parent Needs Assistance" referrals permitted by Department protocol may be handled outside of the customary 24-hour face-to-face commencement response.
- 2) "Foster Care Referrals" (FCR) permitted by Department protocol to be commenced within 48-hours if initial circumstances warrant. FCR are transferred to the local community-based care licensing agency for handling and accounted for 1,560 intakes or .7% of the screened-in intakes for the fiscal year.

Calls received at the Florida Abuse Hotline with supplemental information (with no additional allegations of harm on open investigations), were not referenced or added statistically to the total number of reports received, since supplemental reports do not require additional child protection investigative actions. There were 24,548 supplemental intakes added to open investigations in FY 2014-2015; averaging 2,045 supplemental reports accepted monthly.

Department FSFN performance reports exclude special conditions referrals from being included in the statistical data tracking on this measure. Therefore, this data would exclude child-on-child sexual abuse referrals, foster care referrals, parent unavailable referrals, and parent needs assistance referrals. The data provided in the statewide Leader Board also excludes those report commencements that are associated with an additional report. Finally, this report also excludes those investigation cases coded closed as being a duplicate or as no-jurisdiction. The computer system, FSFN, therefore selects data only associated with initial commencements, not additional calls and those closed in a traditional fashion.

If it appears that the immediate safety or well-being of a child is endangered, the family may flee, the child will be unavailable for purposes of conducting a child protective investigation, or that the facts otherwise so warrant, the Department is required to commence an investigation immediately. In all other child abuse, abandonment, or neglect cases, a child protective investigation commences within 24 hours upon receipt of a report.

These statistics are therefore, based on those initial reports that closed each month. They would exclude additional reports and special condition cases. The data also makes no hourly value difference between an immediate response and a 24-hour response. If the data reflected a commencement within 24 hours of report acceptance both are in compliance.

In-home & Institutional Report Commencements within 24-Hours													
Sheriff / District	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	2014/2015 Average
District 01	100.00	99.84	100.00	99.73	100.00	100.00	99.84	99.82	99.86	100.00	100.00	99.88	99.91
District 02	99.83	99.61	100.00	99.65	99.63	99.53	99.81	99.59	99.82	100.00	99.69	99.74	99.74
District 03	100.00	100.00	99.53	99.59	100.00	100.00	100.00	99.53	99.80	99.82	99.80	99.69	99.81
District 04	99.74	99.80	99.69	99.90	99.38	99.73	99.38	99.89	99.72	99.26	99.91	99.74	99.68
District 07	99.68	99.93	99.93	99.87	99.77	99.82	99.79	99.71	99.86	99.59	99.15	99.35	99.70
District 08	99.51	99.87	99.86	99.70	100.00	99.37	99.86	99.53	100.00	99.76	99.87	99.78	99.76
District 09 / Circuit 15	99.64	99.55	99.85	99.87	99.84	100.00	100.00	99.85	99.44	100.00	99.88	99.79	99.81
District 11	99.83	99.46	99.76	99.64	99.53	99.77	99.70	99.78	99.53	99.80	99.82	99.42	99.67
District 12	99.86	100.00	99.43	99.42	99.84	99.60	99.69	99.13	99.69	99.87	99.60	99.66	99.65
District 13	99.88	100.00	100.00	99.88	99.89	99.88	99.65	99.86	99.90	99.53	99.68	99.70	99.82
District 14	99.59	99.85	99.53	100.00	99.85	99.73	99.86	99.55	99.47	99.71	99.75	99.60	99.71
District 15	99.77	100.00	100.00	100.00	100.00	99.76	99.48	99.19	99.55	100.00	100.00	100.00	99.81
Suncoast District	100.00	99.50	100.00	99.55	99.58	99.63	99.77	99.72	99.58	99.73	98.78	99.63	99.62
DCF Average	99.76	99.81	99.81	99.77	99.77	99.76	99.75	99.67	99.69	99.72	99.67	99.64	99.74
Broward Sheriff	99.80	99.79	99.79	99.90	99.81	99.66	99.69	99.51	99.82	99.00	100.00	99.83	99.72
Hillsborough Sheriff	99.78	99.87	99.88	99.89	99.87	99.75	99.59	99.73	99.52	99.50	99.66	99.43	99.71
Manatee Sheriff	99.66	100.00	100.00	100.00	99.00	99.70	99.63	100.00	99.68	99.67	99.30	99.35	99.67
Pasco Sheriff	99.74	99.66	100.00	99.73	99.54	99.23	100.00	99.39	99.77	100.00	99.78	99.39	99.69
Pinellas Sheriff	100.00	100.00	99.84	100.00	100.00	99.68	100.00	99.69	99.87	100.00	100.00	100.00	99.92
Seminole Sheriff	100.00	99.56	99.32	100.00	100.00	100.00	99.61	99.64	100.00	100.00	100.00	99.34	99.79
Sheriff Average	99.83	99.84	99.82	99.91	99.76	99.69	99.75	99.64	99.76	99.78	99.84	99.63	99.77
DCF Average	99.76	99.81	99.81	99.77	99.77	99.76	99.75	99.67	99.69	99.72	99.67	99.64	99.74
Sheriff Average	99.83	99.84	99.82	99.91	99.76	99.69	99.75	99.64	99.76	99.78	99.84	99.63	99.77
Statewide average	99.78	99.82	99.81	99.81	99.77	99.74	99.75	99.67	99.71	99.73	99.71	99.64	99.75

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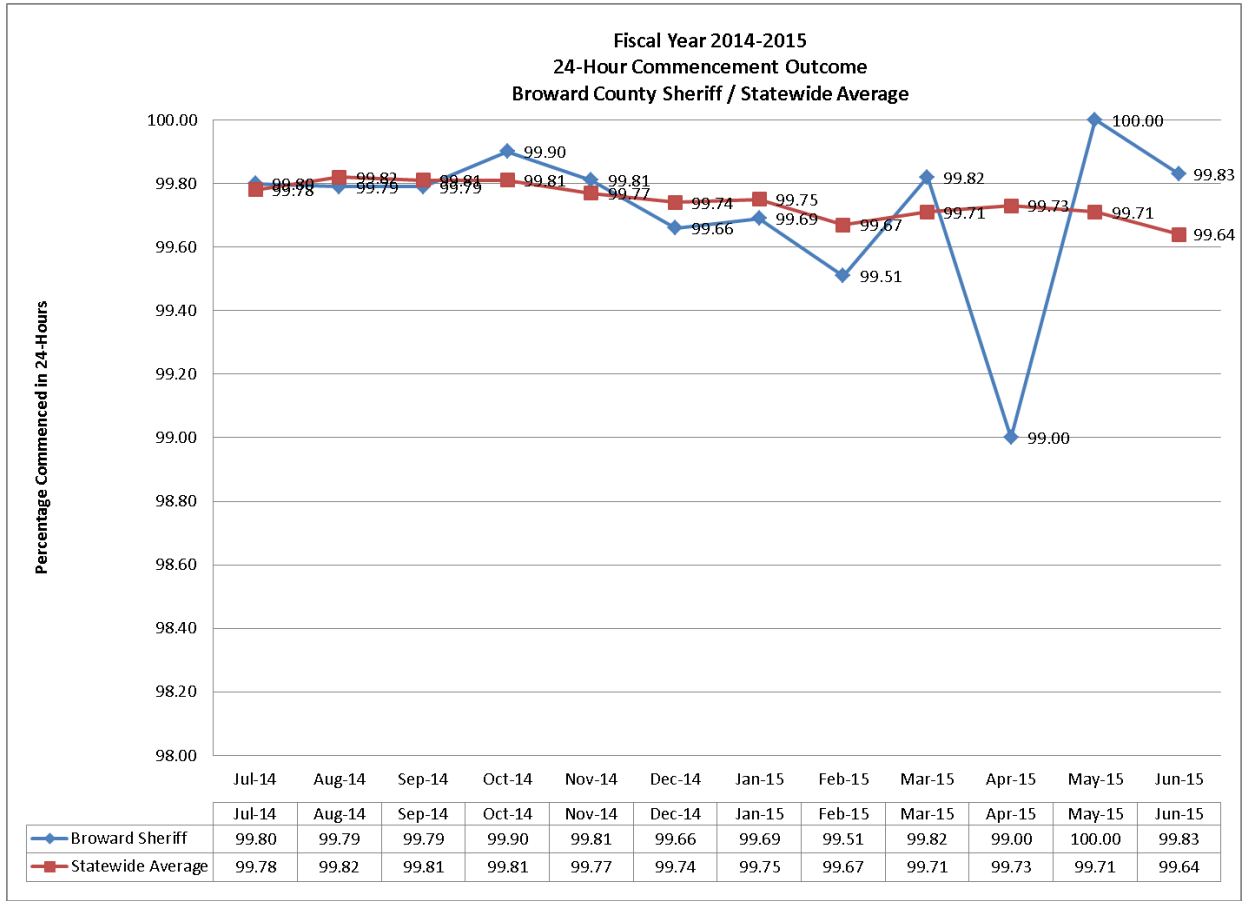
For FY 2014-2015, the Sheriff Offices averaged 99.77% for commencement in 24 hours. The outcome measure average for Sheriff Offices decreased slightly from 99.80% in the prior fiscal year. The average for the Department in FY 2014-2015 was 99.74% for commencement in 24 hours, decreasing from the prior fiscal year which was 99.86%.

The overall statewide average for FY 2014-2015 was 99.75 decreasing from FY 2013-2014 that was 99.84%.

¹⁰ Data source: DCF FSFN "Child Investigation Leader Board Statewide by District by Agency" monthly reports for July 2014 through June 2015.

Broward County Sheriff's Office

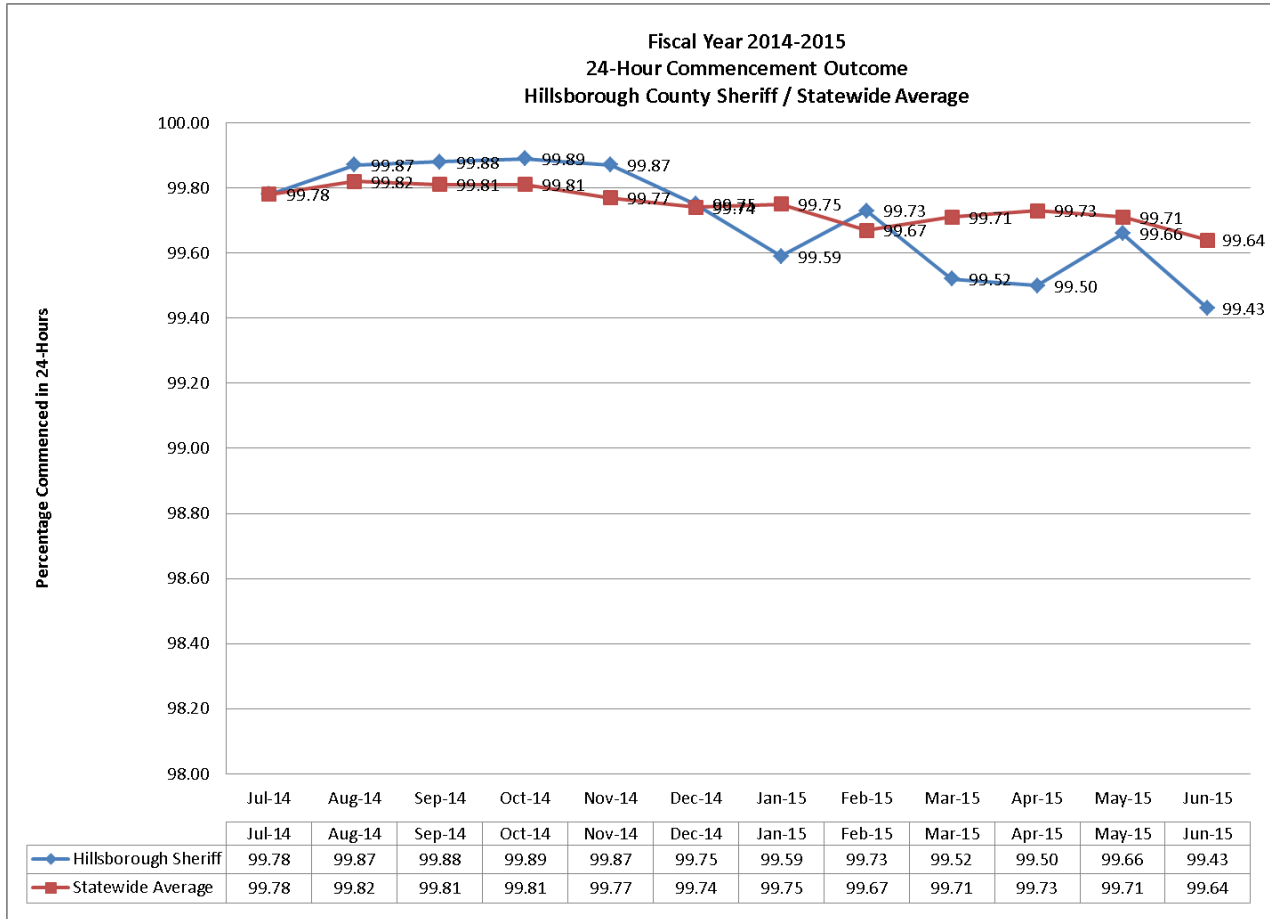
Overall, the Broward County Sheriff's Office (BSO) for the FY 2014-2015 averaged 99.72 for commencements in 24-hours. Statewide the average for the fiscal year was 99.74%. Broward's commencement rate increased in FY 2014-2015 from 99.62% in the prior fiscal year.



¹¹ Chart data from page 38 chart. The data was extracted from Data source: DCF FSFN "Child Investigation Leader Board Statewide by District by Agency" monthly reports for July 2014 through June 2015.

Hillsborough County Sheriff's Office

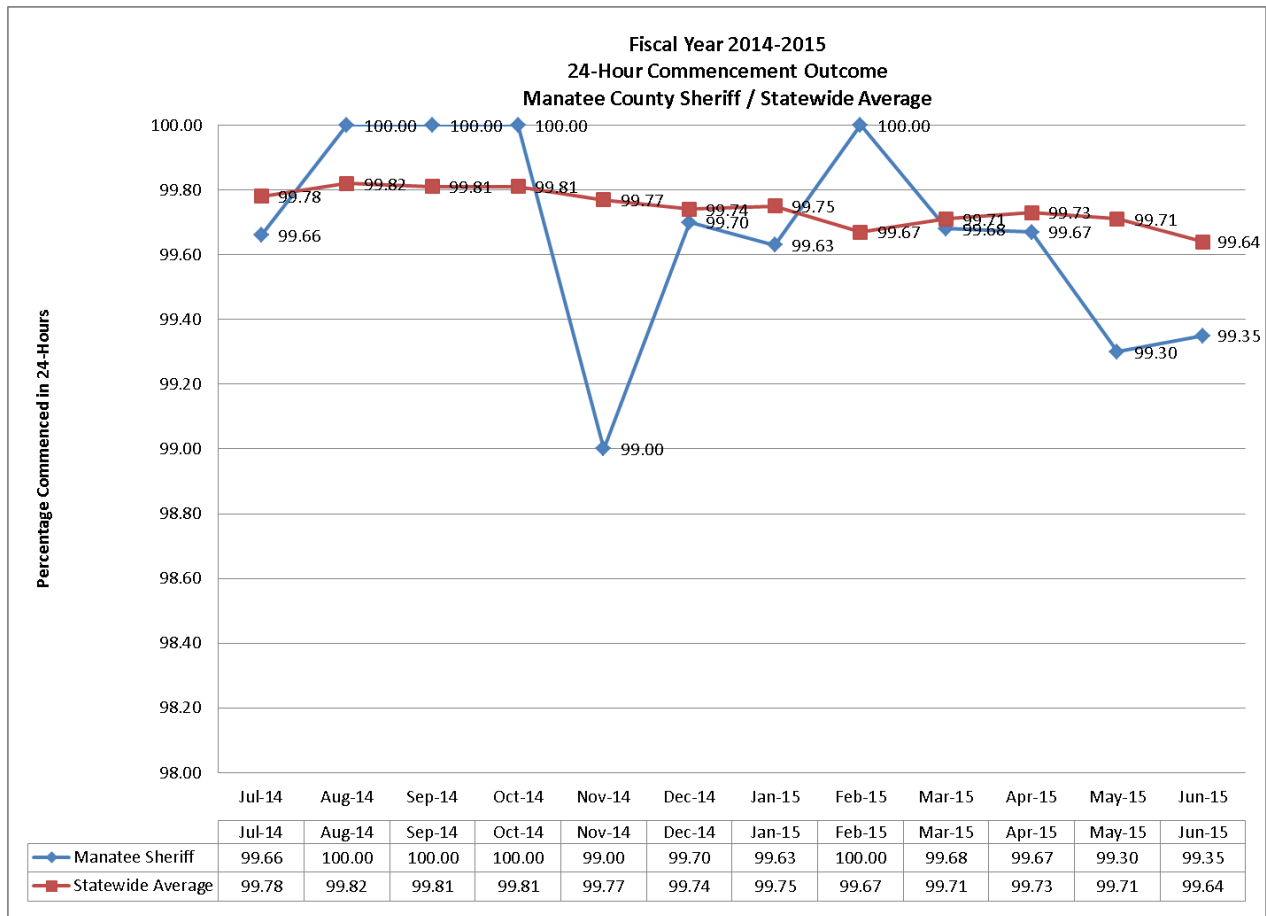
The Hillsborough County Sheriff's Office in FY 2014-2015 averaged 99.71% while the statewide average rate was 99.75%. Hillsborough County Sheriff decreased from the prior FY 2013-2014 that was 99.81%, as did the statewide average rate that was 99.84%.



¹² Chart data from page 38 chart. The data was extracted from Data source: DCF FSFN "Child Investigation Leader Board Statewide by District by Agency" monthly reports for July 2014 through June 2015.

Manatee County Sheriff's Office

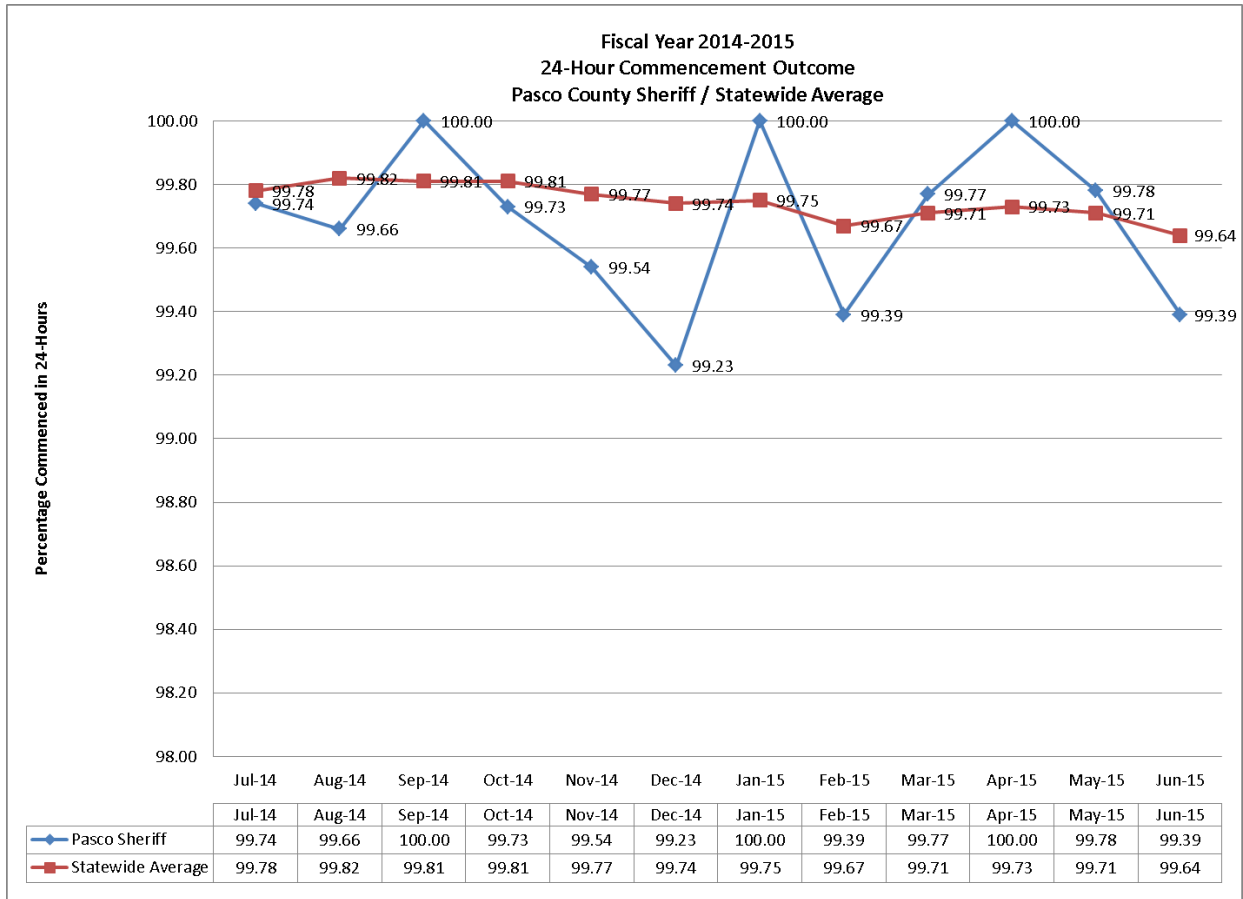
In FY 2014-2015 the Manatee County Sheriff's Office averaged 99.67% while the statewide average was 99.75%. Both Manatee Sheriff and the statewide average rate decreased from the prior FY 2013-2014 when Manatee was 99.79% and the statewide average rate was 99.84%. Manatee did have commencement outcomes of 100% for four of the twelve months.



¹³ Chart data from page 38 chart. The data was extracted from Data source: DCF FSFN "Child Investigation Leader Board Statewide by District by Agency" monthly reports for July 2014 through June 2015.

Pasco County Sheriff's Office

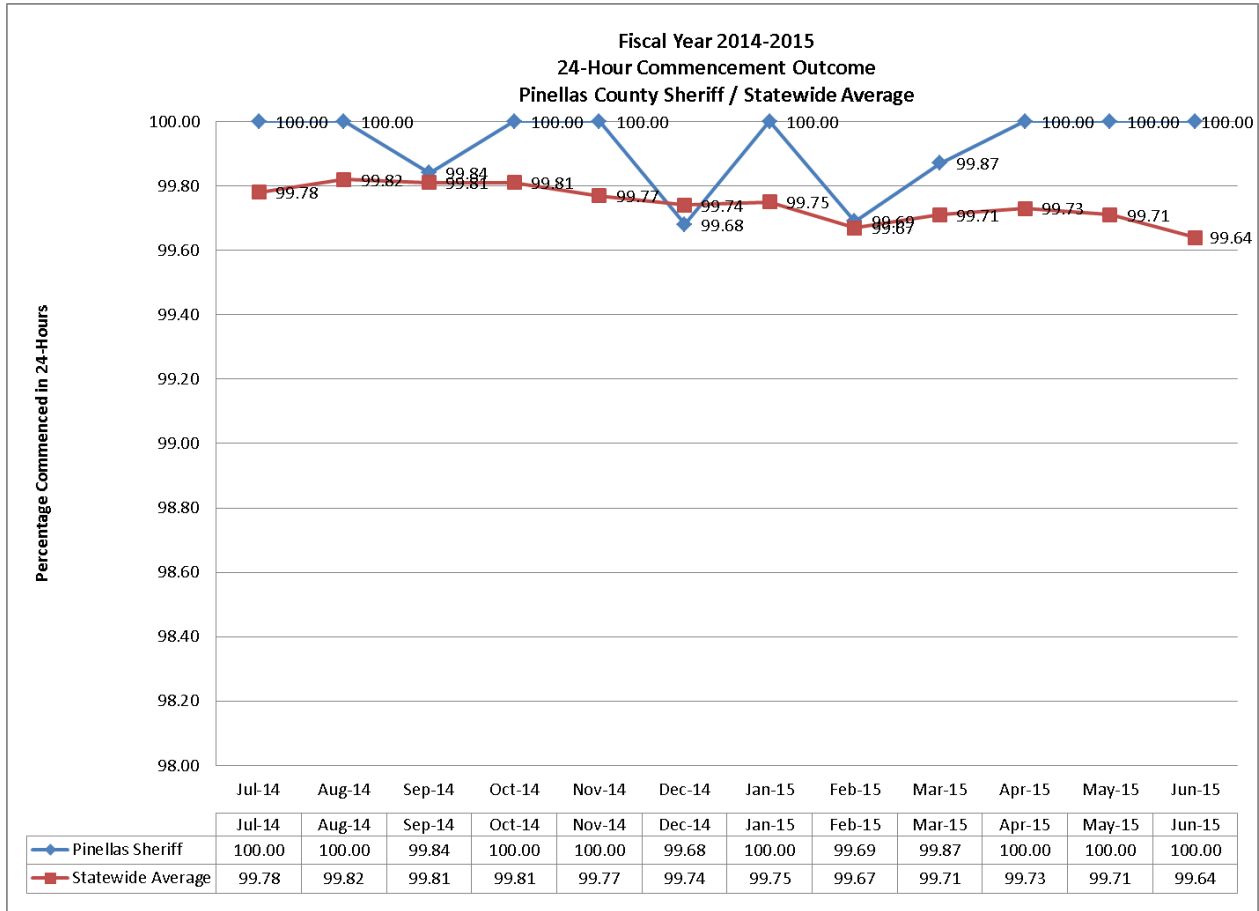
The Pasco County Sheriff's Office averaged 99.69% on commencement outcomes for the FY 2014–2015 while the statewide average commencement outcome was 99.75%. Both Pasco Sheriff and the statewide average rate decreased from the prior FY 2013-2014 when Pasco Sheriff was at 99.95% and the statewide rate was 99.84%.



¹⁴ Chart data from page 38 chart. The data was extracted from Data source: DCF FSFN “Child Investigation Leader Board Statewide by District by Agency” monthly reports for July 2014 through June 2015.

Pinellas County Sheriff's Office

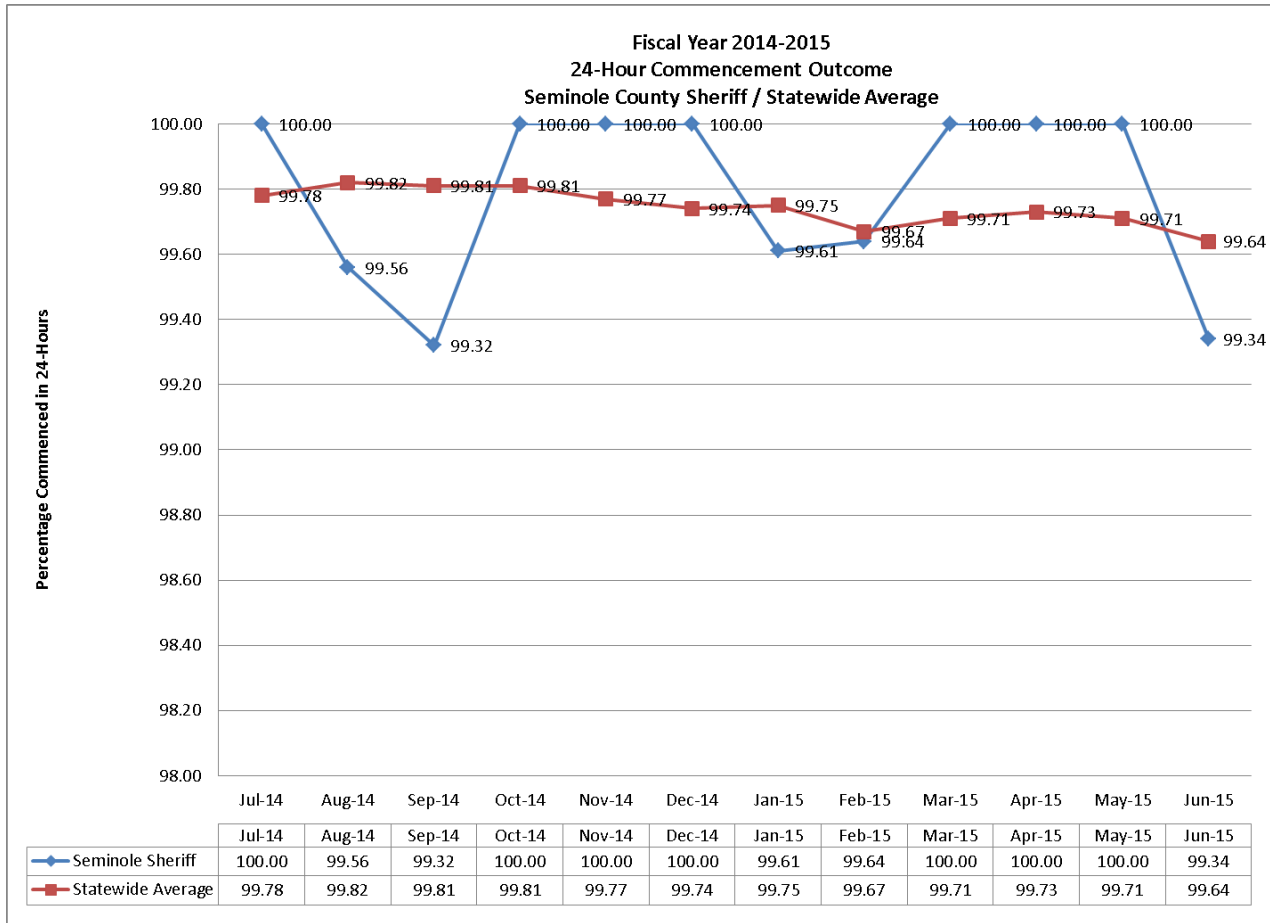
The Pinellas County Sheriff's Office averaged 99.92% on 24-hour commencement outcomes for FY 2014-2015 that exceeded the statewide average rate of 99.75%. Pinellas Sheriff for 8 months was at 100% compliance. Pinellas was the highest-ranking overall among all Circuits & Sheriff in FY 2014-2015.



¹⁵ Chart data from page 38 chart. The data was extracted from Data source: DCF FSN "Child Investigation Leader Board Statewide by District by Agency" monthly reports for July 2014 through June 2015.

Seminole County Sheriff's Office

The Seminole County Sheriff's Office was at 100% compliance for 7 months of the 12 months in the fiscal year. For the FY 2014-2015, they were at 99.79% that was above the statewide average. Seminole had a slight decrease from the prior year when they were at a 99.82% outcome. Statewide for FY 2014-2015 the average was at 99.75% that decreased from the prior FY of 99.84%.



Annual Outcomes for Victims Seen Within 24 Hours of Case Received

Sheriff's Grant Agreements include the performance measure of 85% of child victims being seen within 24 hours of report receipt. Florida practice amended the policy to reflect the final Florida Abuse Hotline decision time to accept the intake call versus the time of the phone call being received. The data reflects the time measure now from "decision time" versus "report received time."

FSFN captures this performance measure on reports coded in-home and institutional. The special condition reports and reports closed as "duplicate" or "no-jurisdiction" are not applicable to this measure.

The performance measure is based on 65C-29.003(1)(b), Florida Administrative Code (F.A.C.) that states:

"Commencement of the investigation is the first attempt to complete an on-site visit for the purpose of making a face-to-face contact with the child victim of the report within twenty-four hours of acceptance of the report..."

Subsection 39.302(1), Florida Statutes, references this performance measure. The subsection states in part:

"...the Department shall initiate a child protective investigation within the timeframe established under s. 39.201(5)..."

The data information for this outcome came from data pulled from FSFN closed investigation reports each month from July 2014 through June 2015 in a statewide report referred to as the Leader Board.

In-home & Institutional Reports: Victims Seen within 24-Hours													
Sheriffs/Districts	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	2014/2015 fiscal Year
District 01	83.31	83.13	81.70	84.43	86.90	88.28	89.48	86.06	84.37	91.55	87.64	86.48	86.11
District 02	84.24	84.94	83.15	85.94	82.11	85.14	82.92	85.13	81.33	84.70	86.71	83.97	84.19
District 03	87.97	85.71	83.96	86.25	84.58	83.42	82.47	84.57	82.10	84.01	82.38	78.02	83.79
District 04	85.63	87.54	85.88	86.55	87.66	89.17	83.87	85.84	85.55	88.04	86.34	87.05	86.59
District 07	87.47	87.42	87.33	88.75	89.14	89.98	89.55	89.71	88.14	87.78	87.27	87.64	88.35
District 08	79.25	78.87	84.67	83.30	83.44	81.33	82.34	82.54	82.90	83.93	83.46	85.22	82.60
District 09	92.03	93.21	93.80	93.90	95.52	95.33	92.29	91.46	92.60	93.23	91.99	92.39	93.15
District 11	81.95	84.34	86.97	86.12	88.40	87.39	84.63	86.23	84.45	84.64	82.59	85.37	85.26
District 12	91.04	89.70	87.78	91.21	91.43	90.41	90.92	88.41	91.66	89.29	89.03	86.29	89.76
District 13	90.17	93.35	88.35	91.02	89.09	92.42	90.90	90.03	89.85	91.73	88.98	88.88	90.40
District 14	89.82	87.66	88.94	95.42	90.89	93.41	93.86	92.76	90.85	91.27	91.23	90.44	91.38
District 15	91.14	93.08	89.98	92.80	93.97	94.52	90.15	90.76	91.91	92.52	92.87	93.40	92.26
Suncoast District	84.58	83.13	82.56	86.85	79.78	90.59	91.22	90.88	90.64	90.08	78.01	85.01	86.11
DCF Average	86.71	87.09	86.69	88.61	88.36	88.94	87.88	87.64	87.18	88.45	87.12	87.04	87.64
Broward Sheriff	83.27	83.67	79.69	84.60	85.94	84.22	82.90	83.68	83.19	82.06	82.60	83.77	83.30
Hillsborough Sheriff	91.23	87.80	91.18	93.23	92.81	92.07	91.74	91.94	91.44	90.19	91.47	88.21	91.11
Manatee Sheriff	90.63	89.14	94.35	92.21	93.52	91.98	94.42	91.46	87.36	88.68	88.44	89.92	91.01
Pasco Sheriff	91.29	91.56	91.56	91.47	89.78	85.94	89.51	89.18	88.89	89.73	89.22	84.86	89.42
Pinellas Sheriff	92.59	94.30	93.53	95.32	93.87	94.32	92.79	94.12	94.90	92.79	94.88	93.72	93.93
Seminole Sheriff	84.02	87.62	91.19	89.18	90.74	91.72	89.06	89.62	86.31	83.81	89.69	80.54	87.79
Sheriff Average	88.72	88.24	88.70	90.65	90.57	89.52	89.13	89.67	88.76	87.85	88.82	87.12	88.98
DCF Average	86.71	87.09	86.69	88.61	88.36	88.94	87.88	87.64	87.18	88.45	87.12	87.04	87.64
Sheriff Average	88.72	88.24	88.70	90.65	90.57	89.52	89.13	89.67	88.76	87.85	88.82	87.12	88.98
statewide average	87.22	87.38	87.22	89.14	88.95	89.09	88.20	88.18	87.61	88.29	87.56	87.05	87.99

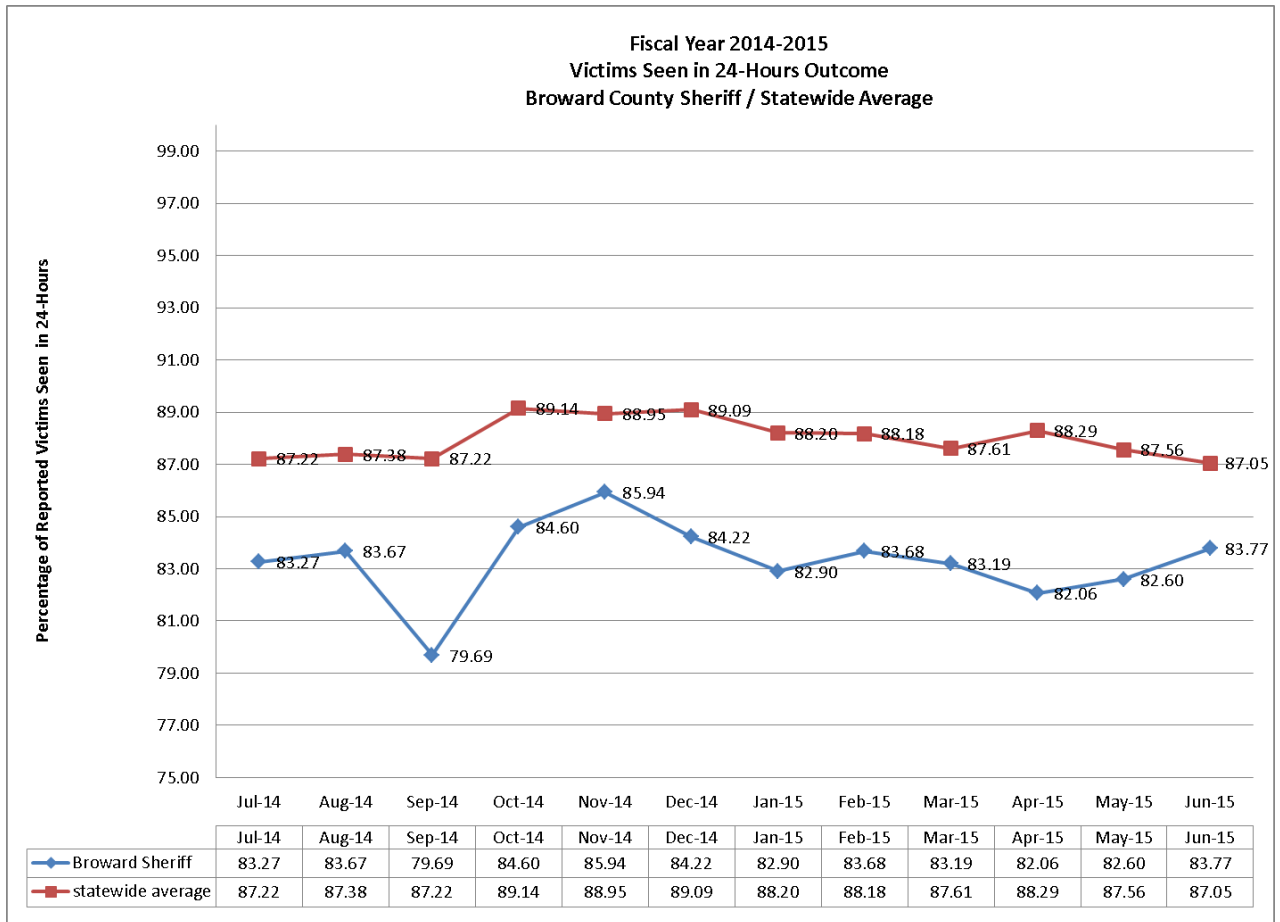
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¹⁶ Data extracted from FSFN monthly reports titled, Statewide Child Investigations Leader Board by Agency.

The Statewide average rate was 87.99 with Sheriff Office averaging 88.96 and DCF averaging 87.64%.

Broward County Sheriff's Office

The Broward County Sheriff's Office in FY 2014-2015 averaged 83.30% for the performance outcome of victims being seen within 24 hours. The statewide average rate was 87.99%. Both Broward and statewide annual averages decreased from the prior fiscal year. The Department has set the performance measure to be met at 85%.

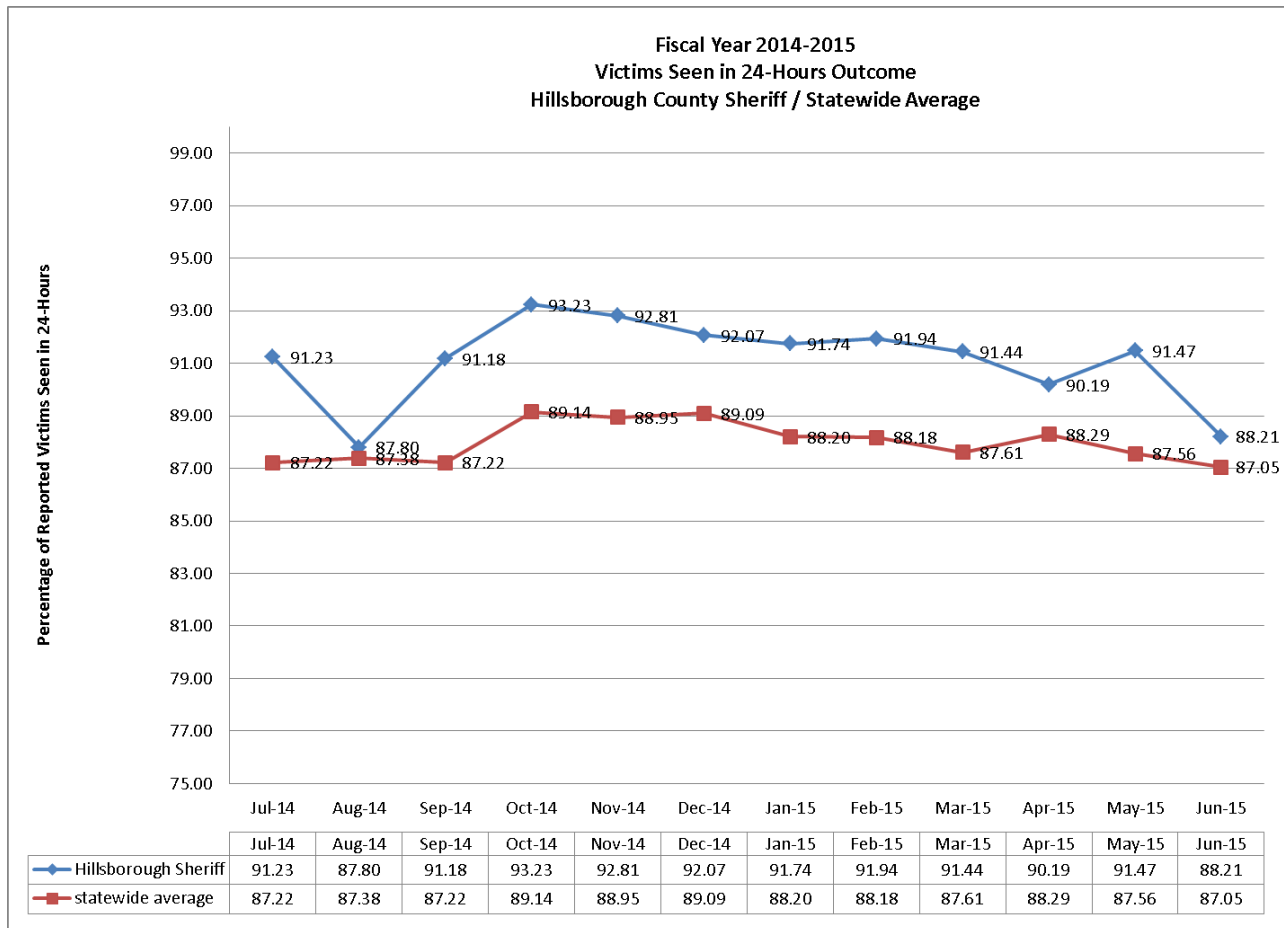


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¹⁷ Chart data from page 38 chart. The data was extracted from Data source: DCF FSFN "Child Investigation Leader Board Statewide by District by Agency" monthly reports for July 2014 through June 2015.

Hillsborough County Sheriff

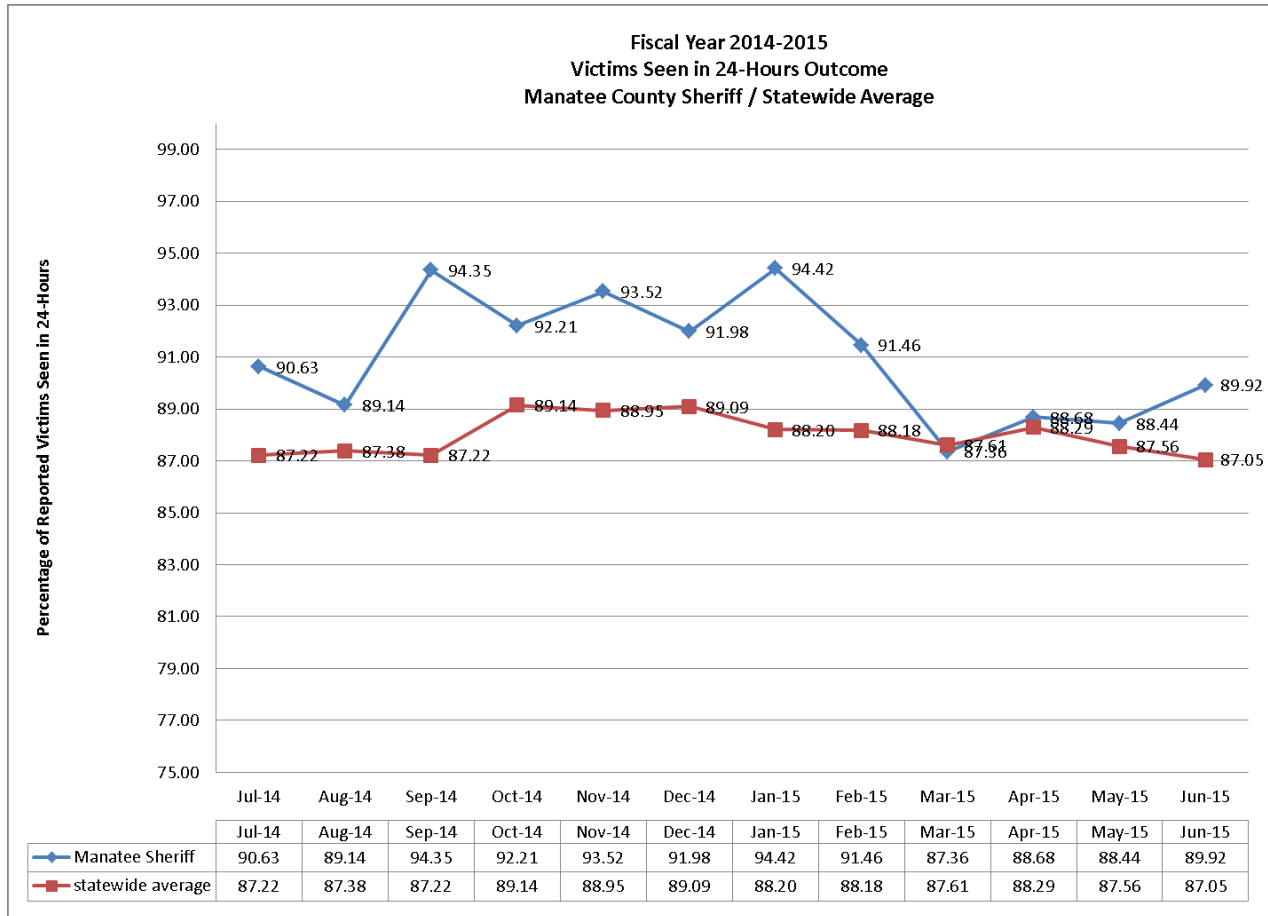
The Hillsborough County Sheriff averaged 91.11% for FY 2014-2015. This was Hillsborough Sheriff’s second consecutive annualized increase. In FY 2013-2014 Hillsborough was at 90.83% and in FY 2012-2013 at 86.29%. The statewide average was 87.99% in FY 2014-2015. Statewide the average decreased for the second consecutive year from 90.53% in FY 2013-2014 and 91.25% in FY 2012-2013.



^{18 18} Chart data from page 38 chart. The data was extracted from Data source: DCF FSFN “Child Investigation Leader Board Statewide by District by Agency” monthly reports for July 2014 through June 2015.

Manatee County Sheriff

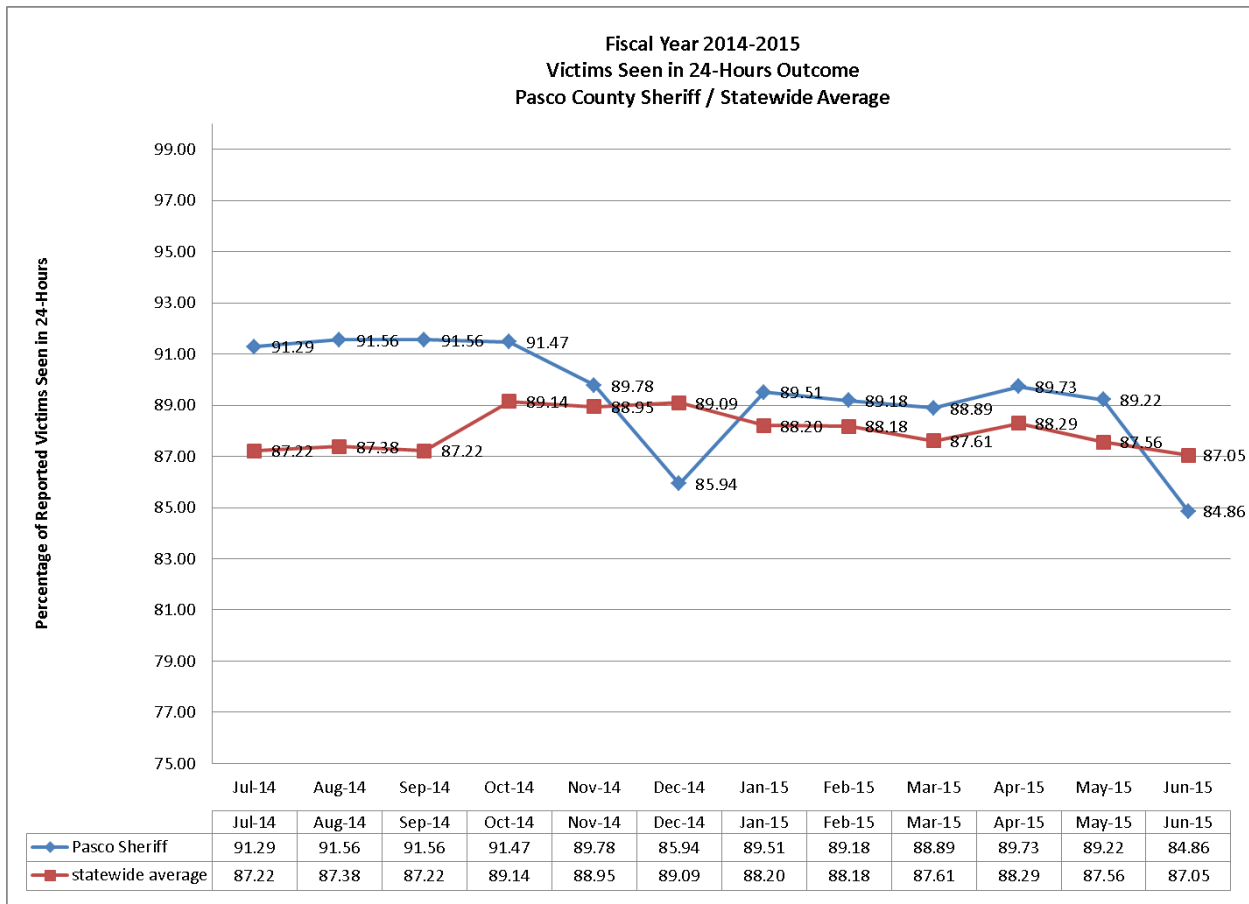
The Manatee County Sheriff's Office averaged 91.01% for FY 2014-2015 in the performance measure of seeing victim children within 24 hours for the fiscal year. Manatee Sheriff exceeded the statewide average 11 of 12 months. The statewide average was 87.99% a decrease from FY 2013-2014 when at 90.53%.



¹⁹ ¹⁹ Chart data from page 38 chart. The data was extracted from Data source: DCF FSFN "Child Investigation Leader Board Statewide by District by Agency" monthly reports for July 2014 through June 2015.

Pasco County Sheriff

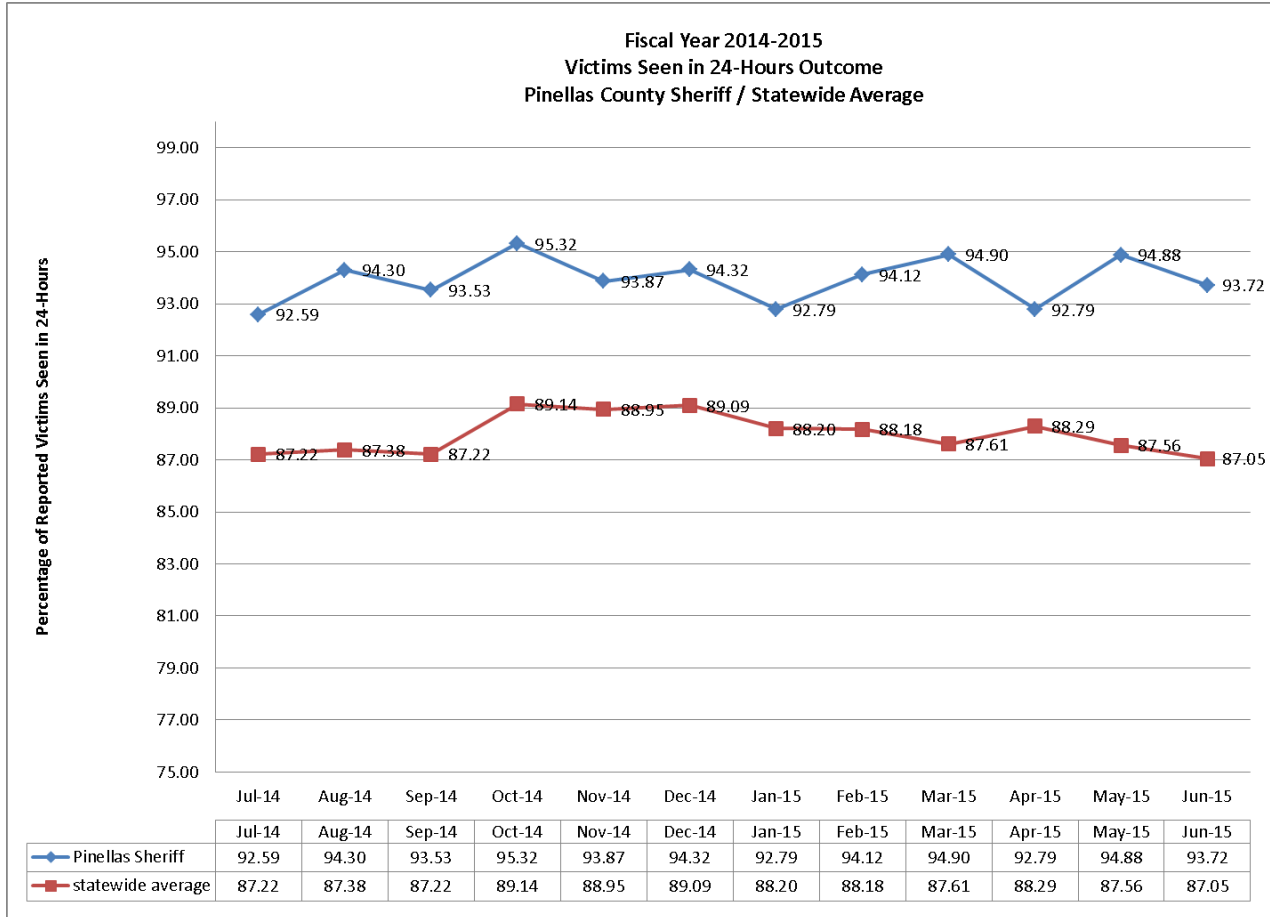
The Pasco County Sheriff's Office averaged 89.42% 91.34% for FY 2014-2015 in the performance measure of victims being recorded seen within 24 hours. They decreased in this performance from their prior fiscal year outcome of 91.34%. Pasco did exceed the statewide annual average and exceeded statewide monthly average in ten of the twelve fiscal months. The statewide average decreased to 87.99 in FY 2014-2015 from 90.53% in FY 2013-2014.



²⁰ Chart data from page 38 chart. The data was extracted from Data source: DCF FSFN “Child Investigation Leader Board Statewide by District by Agency” monthly reports for July 2014 through June 2015.

Pinellas County Sheriff

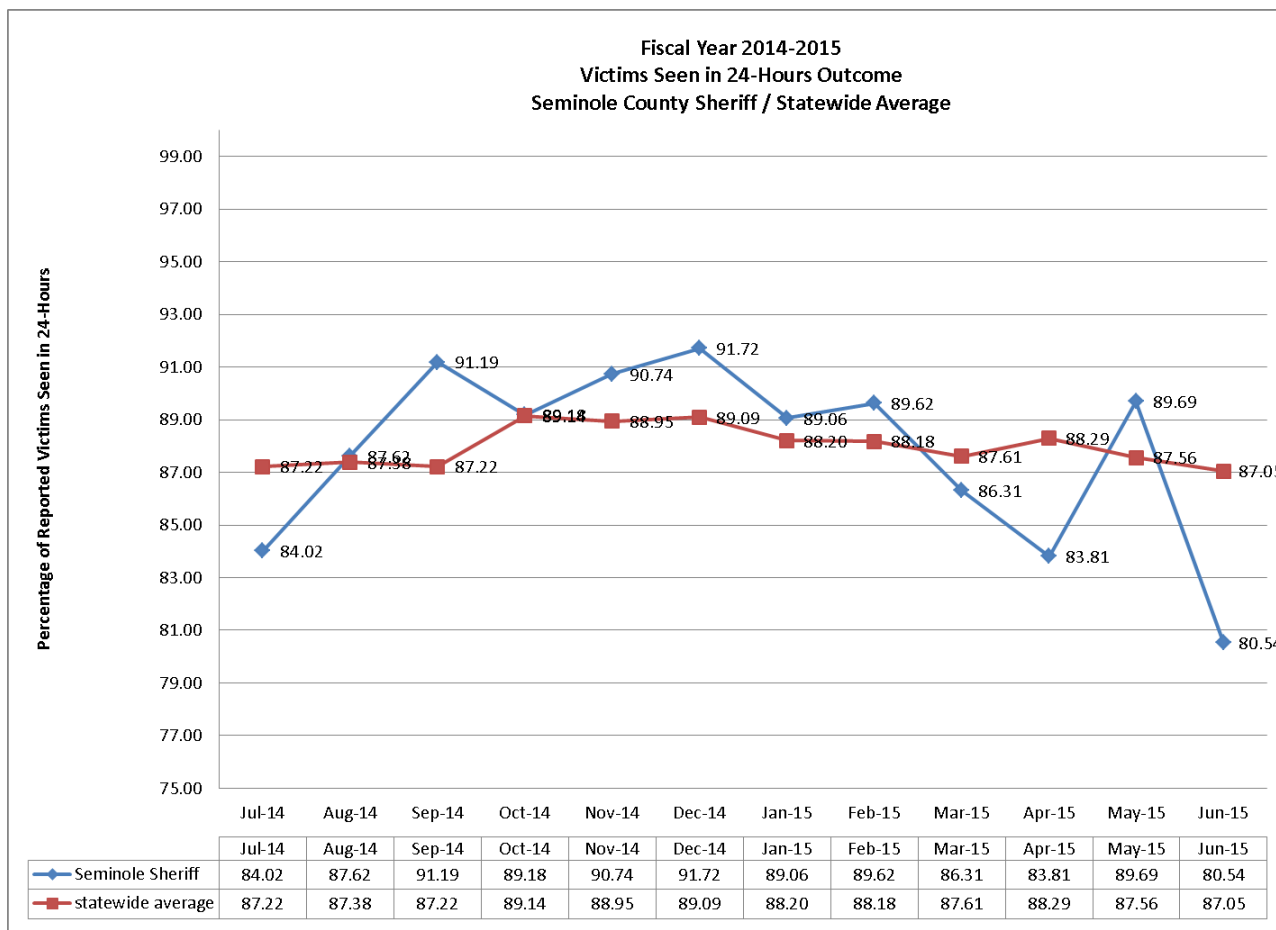
The Pinellas County Sheriff’s Office averaged 93.93 for seeing victims within 24 hours of case received for FY 2014–2015. Pinellas Sheriff Office did extremely well statewide and exceeded all other regions and Sheriff’s in the Florida this fiscal year. The statewide average of 87.99% was down from the prior fiscal year when at 90.53%.



²¹ Chart data from page 38 chart. The data was extracted from Data source: DCF FSFN “Child Investigation Leader Board Statewide by District by Agency” monthly reports for July 2014 through June 2015.

Seminole County Sheriff

The Seminole County Sheriff's Office in FY 2014-2015 averaged 87.79% with the performance measure of seeing victims within 24 hours of intake received. The statewide average was 87.99%. Seminole declined minimally from the prior fiscal year when at down from 88.77%. The statewide average also decreased from FY 2013-2014 when at 90.53%.



²² Chart data from page 38 chart. The data was extracted from Data source: DCF FSN "Child Investigation Leader Board Statewide by District by Agency" monthly reports for July 2014 through June 2015.

ADDITIONAL DEPARTMENT PROGRAM PERFORMANCE MEASURES

Other Leader Board Outcome Performance Measures, although not in the Sheriff Grant Agreements, are important to overall casework practice statewide. Overall, in these additional Leader Board measures, the Sheriffs' Office averages exceeded the statewide averages.

First Submission for Supervisory Disposition Review by 45th Day

FSFN captures this performance measure on reports coded in-home and institutional. The special condition reports and reports closed as "duplicate" or "no-jurisdiction" are not applicable to this measure. Department Leader Board data captures this performance measure.

The Department's Quality Delivery System (QDS) standards form the basis for this performance measure. Investigations submitted by the 45th day for first closure review to allow for follow up two weeks before 60-day closure. In this category, the Sheriff Offices averaged for the FY 2014-2015 fiscal year 88.77% for first submission by 45th day. DCF average was 70.60%. Statewide, the average was 73.40% a decrease from FY 2013-2014 when it was statewide at 95.17%.

1st Submission of Initial Recommended Disposition by 45th Day													
	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	2014/2015 fiscal year average
District 01	98.41	98.08	96.33	95.23	95.22	96.46	97.65	96.38	96.46	98.00	97.00	95.57	96.73
District 02	69.51	60.86	52.04	48.32	39.31	37.58	39.93	48.77	43.54	32.88	21.93	17.62	42.69
District 03	97.00	96.39	90.40	83.31	70.50	81.75	88.01	89.95	81.25	80.33	65.56	45.88	80.86
District 04	90.92	92.37	89.48	85.21	74.61	72.42	78.84	78.08	73.70	70.23	65.54	58.51	77.49
District 07	90.45	90.36	89.51	73.23	49.54	44.46	37.38	47.75	47.06	37.23	23.81	23.80	54.55
District 08	93.58	95.47	91.75	79.00	61.05	43.45	37.67	35.30	30.34	28.64	27.61	26.43	54.19
District 09	99.76	99.85	99.26	99.87	99.69	99.75	99.87	99.85	99.21	99.62	99.51	98.21	99.54
District 11	88.78	89.90	90.46	92.49	95.01	95.94	94.92	94.73	93.08	93.36	89.40	87.58	92.14
District 12	91.30	87.86	91.27	88.55	80.22	74.47	73.74	64.92	55.73	44.89	43.33	42.89	69.93
District 13	72.84	67.37	50.44	36.79	24.67	15.40	16.86	17.33	16.89	17.50	18.90	24.82	31.65
District 14	63.42	56.88	71.97	75.25	69.04	54.69	58.17	68.12	62.75	38.37	26.78	27.98	56.12
District 15	91.63	94.25	95.35	97.30	95.80	93.11	95.58	96.77	99.78	100.00	98.97	100.00	96.55
Suncoast District	83.20	84.02	88.61	76.92	64.02	50.00	85.79	80.47	76.06	68.81	7.35	11.40	64.72
DCF Average	87.70	86.26	84.71	79.26	68.04	64.03	62.73	95.06	61.37	56.62	51.37	50.10	70.60
Broward Sheriff	93.40	93.66	98.63	98.36	97.28	98.04	98.02	97.05	96.41	97.04	96.16	98.82	96.91
Hillsborough Sheriff	87.78	95.98	92.40	94.29	93.32	95.07	92.24	88.04	83.63	73.19	60.29	58.38	84.55
Manatee Sheriff	94.58	91.43	89.07	86.50	85.95	82.83	85.71	84.72	80.84	70.07	59.86	53.75	80.44
Pasco Sheriff	98.68	95.95	96.66	96.25	96.08	84.69	76.73	58.41	56.88	42.97	35.94	39.55	73.23
Pinellas Sheriff	99.14	99.12	99.37	98.94	97.89	97.48	96.89	97.34	97.74	96.97	95.98	97.06	97.83
Seminole Sheriff	92.52	92.58	86.69	82.97	79.69	74.00	78.68	82.97	91.27	81.47	74.03	67.87	82.06
Sheriff Average	93.66	95.22	95.26	94.80	94.02	91.62	91.46	88.43	87.74	81.62	76.13	75.30	88.77
DCF Average	87.70	86.26	84.71	79.26	68.04	64.03	62.73	95.06	61.37	56.62	51.37	50.10	70.60
Sheriff Average	93.66	95.22	95.26	94.80	94.02	91.62	91.46	88.43	87.74	81.62	76.13	75.30	88.77
statewide average	89.21	87.22	87.56	83.39	74.86	71.31	69.99	71.23	68.44	63.25	57.79	56.60	73.40

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²³ Chart data from page 38 chart. The data was extracted from Data source: DCF FSFN "Child Investigation Leader Board Statewide by District by Agency" monthly reports for July 2014 through June 2015.

Investigation Closure by the 60th Day

FSFN captures this performance measure on reports coded in-home and institutional. Special condition reports, duplicate and no-jurisdiction intakes are not applicable to this measure. The basis for this performance measure is section 39.301(16), Florida Statutes, which states:

“The Department shall complete its protective investigation within 60 days after receiving the initial report, unless: (a) There is also an active, concurrent criminal investigation that is continuing beyond the 60-day period and the closure of the protective investigation may compromise successful criminal prosecution of the child abuse or neglect case, in which case the closure date shall coincide with the closure date of the criminal investigation and any resulting legal action. (b) In child death cases, the final report of the medical examiner is necessary for the Department to close its investigation and the report has not been received within the 60-day period, in which case the report closure date shall be extended to accommodate the report. (c) A child who is necessary to an investigation has been declared missing by the Department, a law enforcement agency, or a court, in which case the 60-day period shall be extended until the child has been located or until sufficient information exists to close the investigation despite the unknown location of the child.”

The Sheriff Offices averaged 97.94% for investigations being closed by the 60th day in FY 2014–2015. DCF average was 93.55%. Overall, the statewide FY 2014-2015 average was 94.70% that was down from the FY 2013-2014 when at 98.15%.

Investigations Closed by 60th Day													
Sheriffs/Districts	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Fiscal Year 14/15 average
District 01	99.13	98.88	97.88	97.68	97.84	98.09	98.75	99.10	99.01	98.67	97.68	97.41	98.34
District 02	83.80	76.91	72.28	75.58	67.82	76.71	73.51	78.81	82.47	67.12	57.23	66.19	73.20
District 03	94.89	95.71	90.87	88.73	87.66	84.56	90.50	89.49	86.52	78.69	78.08	79.32	87.09
District 04	99.30	98.68	98.98	98.40	98.86	98.55	99.07	98.46	97.93	94.98	95.96	94.04	97.77
District 07	96.41	96.95	96.55	95.61	95.61	93.64	90.81	94.64	93.59	92.40	92.04	94.25	94.38
District 08	99.63	98.49	98.60	98.33	97.74	98.61	99.03	98.44	99.37	98.53	97.75	98.57	98.59
District 09	99.28	98.65	98.53	99.50	99.69	99.01	98.80	99.27	98.31	98.34	97.40	97.27	98.67
District 11	87.95	87.33	92.51	91.67	97.18	98.36	98.68	99.01	98.69	95.12	96.14	96.36	94.92
District 12	96.35	95.43	93.56	86.67	80.06	82.05	90.72	85.17	75.42	68.47	80.05	82.45	84.70
District 13	89.88	95.41	92.01	87.04	87.83	94.28	91.63	90.65	94.09	94.75	95.13	95.08	92.32
District 14	95.21	97.37	97.80	97.27	96.75	96.25	93.52	95.79	95.06	96.15	95.62	94.65	95.95
District 15	98.19	98.85	99.13	98.77	98.43	96.20	95.32	95.43	97.53	98.14	100.00	96.89	97.74
Suncoast Region	93.20	98.51	99.58	99.10	98.33	98.63	98.76	98.34	98.21	97.09	88.57	93.38	96.81
DCF Average	95.07	95.23	94.67	93.58	93.23	94.10	94.01	94.45	93.82	91.29	91.21	91.93	93.55
Broward Sheriff	97.93	97.15	98.84	100.00	98.74	98.81	99.58	98.40	98.83	98.47	98.95	99.16	98.74
Hillsborough Sheriff	98.81	99.09	98.75	99.31	99.87	99.51	99.18	99.05	98.92	99.09	97.20	98.67	98.95
Manatee Sheriff	98.64	100.00	96.36	97.80	95.99	98.19	98.17	100.00	98.70	95.39	94.37	83.06	96.39
Pasco Sheriff	98.95	97.30	99.49	97.05	97.47	96.17	97.78	95.11	97.44	92.45	91.74	97.57	96.54
Pinellas Sheriff	99.71	99.65	100.00	100.00	99.51	99.84	99.67	99.53	99.75	98.55	99.58	99.20	99.58
Seminole Sheriff	94.90	96.07	93.17	92.75	92.97	88.89	85.27	94.20	98.49	89.19	89.18	84.26	91.61
Sheriff Average	98.42	98.27	98.43	98.72	98.29	97.56	98.03	98.21	98.85	97.12	96.83	96.53	97.94
DCF Average	95.07	95.23	94.67	93.58	93.23	94.10	94.01	94.45	93.82	91.29	91.21	91.93	93.55
Sheriff Average	98.42	98.27	98.43	98.72	98.29	97.56	98.03	98.21	98.85	97.12	96.83	96.53	97.94
Statewide Average	95.92	96.00	95.69	94.95	94.56	95.01	95.03	95.45	95.17	92.83	92.67	93.10	94.70

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²⁴ Chart data from page 38 chart. The data was extracted from Data source: DCF FSFN “Child Investigation Leader Board Statewide by District by Agency” monthly reports for July 2014 through June 2015.

No Recurrence of Maltreatment in Six Months

No Recurrence of Maltreatment in six months is monitored against the federal Administration for Children and Families non-recurrence measure of 94.6%. The source: Non-Recurrence of Maltreatment Trend Report - Prepared by Child Welfare data support unit and recorded monthly on the Department Scorecard.

The table below provides recurrence of maltreatment by sheriff and judicial circuit. The statewide average was 94.56% of verified victims with no-recurrence of maltreatment within six months of case closure.

Fiscal Year 2014-2015 - No Recurrence of Maltreatment in six months							
Federal Standard:	94.60%	94.60%	94.60%	94.60%	94.60%	94.60%	Average
Period:	Received July 2014 (Mar 2015)	Received Aug 2014 (Apr 2015)	Received Sept 2014 (May 2015)	Received Oct 2014 (June 2015)	Received Nov 2014 (July 2015)	Received Dec 2014 (Aug 2015)	
Circuit / Sheriff	% Verified Victims not reabused in 6 months	% Verified Victims not reabused in 6 months	% Verified Victims not reabused in 6 months	% Verified Victims not reabused in 6 months	% Verified Victims not reabused in 6 months	% Verified Victims not reabused in 6 months	
Circuit 01	91.71%	94.74%	97.76%	93.89%	95.68%	93.75%	94.59%
Circuit 02	88.14%	97.26%	98.53%	98.31%	89.09%	93.75%	94.18%
Circuit 03	93.48%	93.88%	95.92%	91.95%	88.46%	94.20%	92.98%
Circuit 04	93.67%	91.57%	96.01%	92.88%	94.57%	92.22%	93.49%
Circuit 05	96.73%	92.90%	90.59%	93.05%	95.33%	93.58%	93.70%
Circuit 06 / Pinellas Sheriff	94.16%	94.92%	95.20%	91.30%	91.44%	95.26%	93.71%
Circuit 06 /Pasco Sheriff	93.53%	95.45%	91.73%	92.26%	94.59%	99.13%	94.45%
Circuit 07	95.43%	97.04%	90.36%	94.55%	96.16%	94.67%	94.70%
Circuit 08	95.18%	90.12%	86.41%	93.18%	95.24%	93.67%	92.30%
Circuit 09	96.17%	95.95%	93.39%	94.79%	96.30%	94.81%	95.24%
Circuit 10	96.69%	89.83%	98.51%	97.62%	97.20%	94.89%	95.79%
Circuit 11 - Miami-Dade	94.56%	96.69%	93.48%	96.54%	95.03%	96.35%	95.44%
Circuit 12	96.43%	91.75%	98.11%	94.12%	94.12%	92.86%	94.57%
Circuit 12 / Manatee Sheriff	97.48%	93.43%	93.64%	96.61%	91.74%	97.37%	95.05%
Circuit 13 / Hillsborough Sheriff	98.93%	95.62%	98.02%	90.60%	94.52%	92.79%	95.08%
Circuit 14	97.44%	100.00%	96.08%	96.97%	97.96%	98.00%	97.74%
Circuit 15 - Palm Beach	98.13%	94.12%	94.92%	93.98%	93.90%	96.03%	95.18%
Circuit 16 - Monroe	94.44%	86.67%	89.29%	95.45%	85.00%	100.00%	91.81%
Circuit 17 / Broward Sheriff	95.43%	95.77%	93.41%	93.99%	92.66%	93.57%	94.14%
Circuit 18	97.33%	97.53%	100.00%	92.59%	94.29%	98.26%	96.67%
Circuit 18 / Seminole Sheriff	87.34%	92.65%	96.26%	92.78%	90.41%	89.61%	91.51%
Circuit 19	92.48%	92.91%	95.30%	98.48%	94.63%	91.67%	94.25%
Circuit 20	100.00%	98.95%	95.80%	93.55%	85.82%	95.15%	94.88%
Statewide Average	95.34%	94.90%	94.68%	94.06%	93.86%	94.53%	94.56%

Information source: Department FSFN Child Protective Investigations Monthly Scorecard

PROGRAM MANAGEMENT

The program management component for Sheriffs' Offices has 24 specific program management standards. Each Sheriff's locale has for several years maintained a standardized format document that is on-site. This is available to the lead person conducting the on-site review. The standards were mutually agreed to in 2010 and represent core standards in place with each Sheriff Office operation. These standards, specific to each Sheriff, were submitted to the Department initially in January 2010 and have not changed for this peer review. Each Sheriff's Office continued in FY 2014-2015 to maintain these standards with descriptive explanations on-site that were available for inspection.

MISSION, GOALS AND OBJECTIVES

1. [Standard] The Agency has a written statement of its mission, goals and objectives.
Policies and Procedures -
2. [Standard] The Agency has developed a written standard operating procedure.
Management Communication & Structure –
3. [Standard] There is evidence of frequent communication among District and Agency management staff.
4. [Standard] The Agency has a clear and well understood system of accountability in place for all levels of operational and management issues.

BUSINESS MANAGEMENT

Facility & Equipment – The quality and consideration of the facility and equipment reflects the importance the agency places on its personnel and clients it serves.

5. [Standard] A safe and clean space for children awaiting placement is available.
6. [Standard] Agency maintains adequate computer equipment and lines for all investigators and supervisors to have immediate access to FSFN.
7. [Standard] The Agency provides effective communications capabilities and equipment for all investigators and supervisors.
8. [Standard] The agency has a uniform or dress code for investigative personnel which projects a professional image in the community and when dealing with other associated agencies.
9. [Standard] The Agency provides for the safe and appropriate transportation of children taken into custody.

Risk Management – The division should have a preventative plan, which could include training, policies, and other risk management tasks to minimize risk of injury or harm to personnel at the office, driving, with client contacts; as well as client safety and security.

10. [Standard] The Agency has addressed facility and personnel security.

AGENCY ADMINISTRATION

Agency Staffing and Personnel –

11. [Standard] The Agency demonstrates diligent efforts to maintain full staffing to accomplish its mission.
12. [Standard] The Agency conducts criminal background checks in the screening of new employees.

Job Descriptions – Job Descriptions set forth with essential functions and performance standards for each employee within the division.

13. [Standard] The Agency has prepared written job descriptions for the positions of child protective investigator and supervisors.

Allegations of Misconduct – The division shall have an effective policy for responding to and handling thoroughly allegations made against personnel.

14. [Standard] The Agency has a directive program in place for dealing with complaints and allegations lodged against employees.

STAFF DEVELOPMENT

Training - The Sheriff Office is to have an orientation period for new personnel consistent with requirements set forth by the state for pre-service training certification, and their own program overview.

15. [Standard] The Agency provides training in addition to the minimum PDC requirement for newly hired investigators.

COMMUNICATION

Meetings

16. [Standard] The Agency holds supervisor staff meetings at least once per month.

QUALITY ASSURANCE

17. [Standard] Senior staff exercises regular monitoring and oversight of the Agency.

CHILD PROTECTION PRACTICE

The Sheriff Office is to have policies and procedures that provide for effective child protective investigations services pursuant to FL Statute 39.301.

Core Values, Principles and Elements of an Effective Child Protective Response –

18. [Standard] The Agency provides analytical data entry and other investigative support to child protective investigators.

19. [Standard] The Agency has a reliable system in place to provide for responding to abuse reports on a 24 / 7 basis.

20. [Standard] The Agency has agreements and/or effective working relationships in place with law enforcement which provide for the joint investigation of reports of abuse, neglect or abandonment.

21. [Standard] The Agency demonstrates a consistent effort to assign and commence cases in a timely fashion.

22. [Standard] The Agency demonstrates consistent efforts to minimize the number of cases with victims and perpetrators not contacted.

23. [Standard] The Agency has an effective program in place for reducing or controlling the number of cases open after 60 days.

PREVENTION AND DIVERSION

Family Centered Approach – The Agency seeks during investigations to support families when determining service needs and assessment and approach families with voluntary efforts when child safety permits.

24. [Standard] Agency makes full use of available front end voluntary services.

COST EFFICIENCY

This section provides an assessment of the cost efficiency based on the cost per report for initial, additional, and special conditions reports for the Sheriffs and DCF Regions. The number of reports handled by the Sheriff and DCF does not reflect added workload associated with “Parent Needs Assistance” referrals that sometimes require the assistance of a CPI. The chart on the following page provides expenditure and costs per report received data for FY 2014-2015. Dividing actual expenditures by the number of reports received determines the “Cost per Report.” The overall number of reports received increased by 4.7% as compared to SFY 2013-2014 statewide, whereas, expenditures increased by 11.55% as compared to FY 2013-2014.

The chart on the following page provides expenditure and costs per report received data for FY 2014-2015. Dividing actual expenditures by the number of reports received determines the “Cost per Report.” For Sheriff Offices, the cost range was from a low of \$914 per report received (Hillsborough) to a high of \$1,179 per report received (Pinellas), with an overall total cost per report of \$998. For the Department, the report breaks down costs and workload for each of the Department’s Regions that conduct Child Protective Investigations. Costs per report received for Regions ranged from a low of \$849 (Southern Region) to a high of \$1,037 (Northwest Region), with an overall total cost per report of \$933. The difference between the total cost per report for Sheriff Offices and the Department Offices was \$88.00.

Cost Per Report

AGENCY	Fiscal Year 2013-2014*			Fiscal Year 2014-2015**		
	Cost	Reports	Cost Per Report	Cost	Reports	Cost Per Report
Broward	\$14,565,620	14,722	\$989	\$15,052,477	15,944	\$944
Hillsborough	\$12,113,155	12,401	\$977	\$11,849,942	12,963	\$914
Manatee	\$3,616,705	4,504	\$803	\$4,717,888	4,698	\$1,004
Pasco	\$5,540,975	5,647	\$981	\$6,211,757	5,906	\$1,052
Pinellas	\$10,240,024	9,923	\$1,032	\$11,824,466	10,030	\$1,179
Seminole	\$3,547,958	4,341	\$817	\$4,346,426	4,565	\$952
All Sheriffs	\$49,624,437	51,538	\$963	\$54,002,956	54,106	\$998
Northwest	\$15,598,646	18,488	\$844	\$17,359,378	20,442	\$849
Northeast	\$28,366,409	33,449	\$848	\$32,122,247	34,990	\$918
Suncoast	\$11,946,849	14,910	\$801	\$13,252,214	15,096	\$878
Central	\$39,586,601	47,705	\$830	\$45,856,453	50,181	\$914
Southeast	\$14,591,191	17,493	\$834	\$15,661,314	17,950	\$872
Southern	\$14,541,002	15,364	\$946	\$16,119,074	15,542	\$1,037
Department	\$124,630,698	147,409	\$845	\$140,370,680	154,201	\$910
TOTAL	\$174,255,135	198,947	\$876	\$194,373,636	208,307	\$933

Data Source:

- Reports for Sheriffs: DCF FSFN Monthly Report: Child Investigations Received by Intake Sequence Type – Statewide by Agency
- Reports for DCF: DCF FSFN Monthly Report: Child Investigations Received by Intake Sequence Type – Statewide by County

- Sheriff Cost Data: SFY 2013/2014 and SFY 2014-2015 General Appropriations Act adjusted for refunds on interest on the advances and overpayments
- Department Cost Data: IDS Query from Florida Information Accounting Resource (FLAIR) data as of June 30, 2015 and certified forwards paid as of September 30, 2015.

Notes:

Cost data excludes funds allocated to Sheriffs and DCF regions for training.

The Department expenditures include actual expenditures by region, plus actual indirect cost earnings (12.84%) in Fiscal Year 2012-2013

THE Department expenditures include actual expenditures by region, plus actual indirect cost earnings (11.44%) in Fiscal Year 2013-2014.

Reports exclude Parent Needs Assistance and CBC foster care referrals

Costs for the Department were increased in FY 2014-15 due to the addition of 270 more FTEs.