

**Florida Child and Family Services Review Round 3  
Program Improvement Plan—Progress Report**

**State/Territory: Florida**

**Reporting Period Date or Range: Quarter 1 (July, 2017 – September, 2017) and Quarter 2 (October, 2017 – December, 2017)**

**PIP Effective Date: July 1, 2017**

**End of PIP Implementation Period: June 30, 2019**

**End of Non-Overlapping Year: June 30, 2020**

**Part One: Strategies/Interventions and Key Activities Report**

| <b>Goal 1:</b> Children are first and foremost protected from abuse and neglect; safely maintained in their homes, if possible and appropriate; and provided services to protect and prevent removal from their homes.   |                 |                                     |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 1 & 2; Permanency 1 & 2; Well-Being 1 & 3; Systemic Factors: Service Array and Resource Development  |  |                       |
|--|-----------------|-------------------------------------|---|--|--|-----------------------|
| <b>Strategy A:</b> Strengthen and enhance Florida’s child welfare practice model   |                 |                                     |   | <b>Applicable CFSR Item:</b> 1   |  |                       |
| <b>Key Activity</b>  | <b>Lead</b>     | <b>Target Completion Date</b>       | <b>Most Recent Status (1/30/18)</b>   | <b>Most Recent Progress and evidence of completion</b>   | <b>Prior Report Status (prior report date)</b>   | <b>Prior Progress</b> |
| 1. Strengthen accountability for commencement of investigations and proper case documentation.   | Ginger Griffeth | Quarter 1<br>July – September, 2017 | <input checked="" type="checkbox"/> Completed 7/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable  | The metrics have been completed for the key indicator report and dashboard which is displayed in a public interfacing website.                                   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | -                     |
| 1.1. Utilizing the Monthly Key Indicator Report located on Florida’s Center for Child Welfare web site, initiate operational monitoring to ensure compliance with state policy on diligent attempts to make face-to-face contact with alleged child victims of an investigation. | Ginger Griffeth | Quarter 1<br>July – September, 2017 | <input checked="" type="checkbox"/> Completed 07/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Metric is included in monthly Key Indicator reports, new public dashboard developed, posted and presented in monthly executive leadership performance convening. | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |

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| 1.2. Deploy metrics (outcomes and drivers) in a public-facing dashboard environment by 6/30/2017.  | Keith Perlman | Quarter 1<br>July – September, 2017 | <input checked="" type="checkbox"/> Completed 05/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <a href="http://www.dcf.state.fl.us/programs/childwelfare/dashboard/index.shtml">http://www.dcf.state.fl.us/programs/childwelfare/dashboard/index.shtml</a><br><br>A memorandum was issued by the DCF Deputy Secretary on May 12, 2017 announcing the public facing dashboard. | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 1.2.1. Develop dashboard build schedule that includes design sessions, requirements, Extract Transform Load (ETL) builds, and completion date.   | Keith Perlman | Quarter 1<br>July – September, 2017 | <input checked="" type="checkbox"/> Completed 05/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The dashboard build schedule was established in 5/2017 and included activities to be accomplished between 5/2017 and 10/2017.  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 1.2.2. Establish Statewide Outcomes Workgroup.   | Keith Perlman | Quarter 1<br>July – September, 2017 | <input checked="" type="checkbox"/> Completed 8/2016<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable  | The ROA outcome measures workgroup was originally convened in 8/2016. Workgroup members met four times in 2016 and once in 2017. Members included representatives from the Department, CBC lead agencies, community providers, and Florida Institute for Child Welfare.        | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

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| 1.2.3. Finalize outcome validation methodology.   | James Cheatham             | Quarter 1<br>July – September, 2017 | <input checked="" type="checkbox"/> Completed 05/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The outcome validation methodology was finalized in 5/17.  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 1.2.4. Validate 5 Results-Oriented Accountability (ROA) outcome measures utilizing validation methodology selected.   | James Cheatman /Ying Chung | Quarter 1<br>July – September, 2017 | <input checked="" type="checkbox"/> Completed 05/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The Florida State University Child Welfare institute has the lead for the ROA Safety Construct Model Validation testing. The initial validation for the safety outcome measures was completed 5/2017.        | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 2. Implement amended operating procedure, CFOP 170-5, Child Protective Investigations, which strengthens statewide guidance related to diligent attempts to make face-to-face contact with alleged child victims of an investigation. | John Harper                | Quarter 1<br>July – September, 2017 | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | 09/15/2017 Policy issued and distributed.<br><br><a href="http://centerforchildwelfare.fmi.usf.edu/DeptOperatingProcedures.shtml">http://centerforchildwelfare.fmi.usf.edu/DeptOperatingProcedures.shtml</a> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 2.1. Inform Regions and Community-based Care lead agencies (CBCs) of operating procedure and practice changes for implementation.   | Traci Leavine              | Quarter 1<br>July – September, 2017 | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | 09/15/2017 Policy issued, distributed and implemented via e-mail memorandum.   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

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|  |             |   |   | <a href="http://centerforchildwelfare.fmi.usf.edu/DeptOperatingProcedures.shtml">http://centerforchildwelfare.fmi.usf.edu/DeptOperatingProcedures.shtml</a>  |  |                |
| 2.2. Gauge implementation through Florida CQI reviews and Rapid Safety Feedback reviews of children under age 4.   | Mark Shults | Quarter 1 and ongoing<br><br>July, 2017 and ongoing | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.</p> <p>The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.</p> <p><a href="http://centerforchildwelfare.fmi.usf.edu/">http://centerforchildwelfare.fmi.usf.edu/</a></p>  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 2.3. Provide quarterly feedback to management (Department leadership, Sheriffs' leadership where conducting child protection investigations, OCW specialists, child welfare professionals) on findings to inform practice changes or training as needed. | Mark Shults | Quarter 1 and ongoing<br><br>July, 2017 and ongoing | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.</p> <p>In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017.</p> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

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|  |             |                               |                                     | The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The Q3 taskforce meeting was scheduled and held on 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases. |  |                       |

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| <b>Strategy B:</b> Improve families' ability to provide for their own and their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.  |               |   |   | <b>Applicable CFSR Items:</b> 2, 3, 5, 11, 12, 13, 29   |  |                       |
| <b>Key Activity</b>   | <b>Lead</b>   | <b>Target Completion Date</b>             | <b>Most Recent Status (current report date)</b>   | <b>Most Recent Progress and evidence of completion</b>  | <b>Prior Report Status (prior report date)</b>   | <b>Prior Progress</b> |
| 1. Further develop child welfare professionals' skills, knowledge and abilities relating to safety planning, safety plan management and family assessments through "back-to-basics" in-service training of the Child Welfare Practice Model.  | MaryAnn White | Quarter 6<br><br>October – December, 2018 | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | See progress updates below.   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 1.1. Train child welfare professionals statewide on core practice elements ("back-to-basics") to reinforce the components of the practice model which include family engagement, safety planning and management, and quality assessments, as well as results from the Rapid Safety Feedback and Fidelity reviews. | MaryAnn White | Quarter 5<br><br>July – September, 2018   | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Back to basics training curriculum has been developed and the train the trainer conducted.  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 1.1.1. Contract with national experts, ACTION for Child Protection, to develop "back-to-basics" in-service curriculum.  | MaryAnn White | Quarter 1<br><br>July – September, 2017   | <input checked="" type="checkbox"/> Completed 02/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The ACTION contract was executed in 12/2014 and amended 12/2016.<br><br><a href="http://centerforchildwelfare.fmhi.usf.edu/ActionBooster.shtml">http://centerforchildwelfare.fmhi.usf.edu/ActionBooster.shtml</a> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |

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| 1.1.2. Provide training on the "back-to-basics" in-service curriculum for trainers statewide. ACTION for Child Protection will conduct the train-the-trainer session for the state's trainers who will provide the in-service training as necessary. | MaryAnn White | Quarter 1<br><br>July – September, 2017             | <input checked="" type="checkbox"/> Completed 03/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | "Back to Basics" training information link is:<br><br><a href="http://centerforchildwelfare.fmhi.usf.edu/ActionBooster.shtml">http://centerforchildwelfare.fmhi.usf.edu/ActionBooster.shtml</a><br><br>Sign in Sheet for 3/7/17 in-service training is available.   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 1.2. Continue to implement the practice model within the Community Based Care (CBC) lead agencies and case management organizations.   | Traci Leavine | Quarter 5<br><br>July – September, 2018             | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | As of 12/29/17, 76.1% of ongoing cases utilize the practice model. Ongoing implementation is reported through the key indicator report (page 31).<br><br><a href="http://www.centerforchildwelfare.org/ChildWelfareKeyIndicators.shtml">http://www.centerforchildwelfare.org/ChildWelfareKeyIndicators.shtml</a>      | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 1.2.1. Track implementation progress throughout case management agencies. Progress will be tracked using FSFN reports and CQI, rapid safety feedback, and fidelity reviews.  | Mark Shults   | Quarter 1 and ongoing<br><br>July, 2017 and ongoing | <input checked="" type="checkbox"/> Completed 08/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.<br><br>A Fidelity Review was completed by ACTION on 8/2017 and is posted at:<br><a href="http://centerforchildwelfare.fmhi.usf.edu/FidelityReviews.shtml">http://centerforchildwelfare.fmhi.usf.edu/FidelityReviews.shtml</a> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |

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| <b>Strategy B:</b> Improve families' ability to provide for their own and their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.           |               |   |   | <b>Applicable CFSR Items:</b> 2, 3, 5, 11, 12, 13, 29   |  |                |
| Key Activity   | Lead          | Target Completion Date                              | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
| 1.2.2. Provide technical assistance as needed.   | Traci Leavine | Quarter 1 and ongoing<br><br>July, 2017 and ongoing | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>No specific technical assistance has been requested from the OCW; however, all ACTION training information including trainer and participant guides are posted for statewide accessibility at:</p> <p><a href="http://centerforchildwelfare.fmhi.usf.edu/ActionBooster.shtml">http://centerforchildwelfare.fmhi.usf.edu/ActionBooster.shtml</a></p> <p>Many of the CBC agencies and regions have contracted directly with ACTION for in-service training and technical assistance.</p> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 1.3. Conduct semi-annual practice (safety) model fidelity reviews for both investigations and case management to understand practice trends and provide technical assistance.  | Mark Shults   | Quarter 1 and ongoing<br><br>July, 2017 and ongoing | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>Reviews for both investigations and case management were completed 11/2016, June, 2017 and December, 2017. The reports were received from ACTION in 2/2017, 8/2017 and 1/2018.</p> <p><a href="http://centerforchildwelfare.fmhi.usf.edu/FidelityReviews.shtml">http://centerforchildwelfare.fmhi.usf.edu/FidelityReviews.shtml</a></p>  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |



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| 1.3.1. Contract with national experts, ACTION for Child Protection, to conduct fidelity reviews.   | Mark Shults                      | Quarter 1<br>July - September, 2017             | <input checked="" type="checkbox"/> Completed 12/2016<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The ACTION contract was amended 12/2016 to conduct fidelity reviews.   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 1.3.2 Develop schedule and begin fidelity reviews.   | Mark Shults                      | Quarter 1<br>July - September, 2017             | <input checked="" type="checkbox"/> Completed 07/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The Fidelity reviews schedule was developed and is specified in the Windows into Practice which is posted at the Florida Center for Child Welfare.<br><br><a href="http://centerforchildwelfare.fmhi.usf.edu/WindowsIntoPractice.shtml">http://centerforchildwelfare.fmhi.usf.edu/WindowsIntoPractice.shtml</a>  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 1.3.3. Share results of the fidelity reviews at a statewide and regional level and implement one practice recommendation specific to family time (engagement).   | Mark Shults/<br>Sadaf Zenhendhel | Quarter 1 and ongoing<br>July, 2017 and ongoing | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Fidelity review reports are sent to all regions and CBC agencies so all levels of child welfare professionals are aware of results and can adjust practice accordingly. The reports are also discussed at quarterly QA manager's meetings and are posted at:<br><br><a href="http://centerforchildwelfare.fmhi.usf.edu/FidelityReviews.shtml">http://centerforchildwelfare.fmhi.usf.edu/FidelityReviews.shtml</a><br><br>A dashboard is being developed which will display fidelity review and | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

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|  |              |   |   | structured decision making case review data.<br><br>The OCW is currently facilitating a CBC workgroup to establish Critical Child Safety Practice Experts (CCSPE) who will serve as Safety Model mentors for case management staff at each CBC in the state. Workgroup meetings have been held October 3 -4 and November 13 – 14, 2017. Workgroup goals are: Develop master level Child Welfare Professionals; Develop Training and Assessment; and Determine training and other supports needed for Supervisors to develop their skills and abilities within the practice model. |  |                |
| 2. Conduct black belt project to identify root causes of maltreatment in out-of-home care and identify recommendation(s) for statewide implementation.   | James Weaver | Quarter 5<br><br>July - September, 2018 | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | See below   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 2.1. Convene project work team. Project work team members include representatives from   | James Weaver | Quarter 1                               | <input checked="" type="checkbox"/> Completed 06/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule  | A work team was convened where a root cause analysis was completed  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule  |                |

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| <b>Strategy B:</b> Improve families' ability to provide for their own and their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.           |              |   |   | <b>Applicable CFSR Items:</b> 2, 3, 5, 11, 12, 13, 29   |  |                |
| Key Activity   | Lead         | Target Completion Date  | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
| OCW program office, Community-based Care lead agencies, Regions, and other stakeholders.   |              | July - September, 2017  | <input type="checkbox"/> No longer applicable   | which identified verified root causes and recommended countermeasures.  | <input type="checkbox"/> No longer applicable  |                |
| 2.2. Analyze data and identify root causes.  | James Weaver | Quarter 1<br>July - September, 2017                           | <input checked="" type="checkbox"/> Completed 05/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The root causes identified for maltreatment in out-of-home care were: Relatives/Non-relatives not appropriately trained concerning court order visitation rules; parents not actually trained concerning court orders limiting access to children; and trained Department personnel aren't making proper assessments of relative/non-relative's ability to care for children. | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 2.3. Development and implement intervention(s) based on the recommendations (improvement phase).   | James Weaver | Quarter 1 & 4<br>July – September, 2017<br>April – June, 2018 | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Florida Institute for Child Welfare (FICW) conducted a research review of proposed interventions and provided feedback on 12/1/17. A meeting was held 1/18/18 to identify and implement interventions.  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 2.4 Follow-through for a 12-month period to ensure interventions address the root causes and modify as necessary. The follow-through involves ongoing analysis by the project work team, as well as Florida CQI        | James Weaver | Quarter 5 and ongoing<br>July – September, 2018 and ongoing   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable            |   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 1:</b> Children are first and foremost protected from abuse and neglect; safely maintained in their homes, if possible and appropriate; and provided services to protect and prevent removal from their homes. |              |                                     |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 1 & 2; Permanency 1 & 2; Well-Being 1 & 3; Systemic Factors: Service Array and Resource Development |  |                |
|--|--------------|-------------------------------------|---|---|--|----------------|
| <b>Strategy B:</b> Improve families' ability to provide for their own and their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.           |              |                                     |   | <b>Applicable CFSR Items:</b> 2, 3, 5, 11, 12, 13, 29   |  |                |
| Key Activity   | Lead         | Target Completion Date              | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
| reviews. (Control phase - the control phase will demonstrate results from the improvement phase over a twelve month period after counter measures are implemented)   |              |                                     |   |   |  |                |
| 3. Conduct black belt project to identify root causes of re-entry into out-of-home care and identify recommendation(s) for statewide implementation.   | James Weaver | Quarter 5<br>July - September, 2018 | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable            |   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 3.1. Convene project work team. Project work team members include representatives from OCW program office, Community-based Care lead agencies, Regions, and other stakeholders.  | James Weaver | Quarter 1<br>July - September, 2017 | <input checked="" type="checkbox"/> Completed 06/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | A work team was convened where a root cause analysis was completed which identified verified root causes and recommended countermeasures.                       | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 3.2. Analyze data and identify root causes.  | James Weaver | Quarter 1<br>July - September, 2017 | <input checked="" type="checkbox"/> Completed 06/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The root causes were identified for children who re-enter foster care after permanency.   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 1:</b> Children are first and foremost protected from abuse and neglect; safely maintained in their homes, if possible and appropriate; and provided services to protect and prevent removal from their homes.   |              |  |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 1 & 2; Permanency 1 & 2; Well-Being 1 & 3; Systemic Factors: Service Array and Resource Development  |  |                       |
|--|--------------|--|---|--|--|-----------------------|
| <b>Strategy B:</b> Improve families' ability to provide for their own and their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.   |              |  |   | <b>Applicable CFSR Items:</b> 2, 3, 5, 11, 12, 13, 29  |  |                       |
| <b>Key Activity</b>  | <b>Lead</b>  | <b>Target Completion Date</b>  | <b>Most Recent Status (current report date)</b>   | <b>Most Recent Progress and evidence of completion</b>   | <b>Prior Report Status (prior report date)</b>   | <b>Prior Progress</b> |
| 3.3 Development and implement intervention(s) based on the recommendations (improvement phase).  | James Weaver | Quarter 4<br><del>July – September, 2017</del><br>April – June, 2018 | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Florida Institute for Child Welfare (FICW) conducted a research review of proposed interventions and provided feedback on 12/7/17. A meeting was held 1/18/18 to identify and implement interventions. | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 3.4. Follow-through for a 12-month period to ensure interventions address the root causes and modify as necessary. The follow-through involves ongoing analysis by the project work team, as well as Florida CQI reviews. (Control phase- twelve months after counter measures are implemented the control phase will demonstrate results from the improvement phase.) | James Weaver | Quarter 5 and ongoing<br><br>July - September, 2018 and ongoing      | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable            |  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 4. Implement CFOP 170-7, Develop and Manage Safety Plans, related to development and management of safety plans to further guide child welfare professionals on safety management.   | John Harper  | Quarter 1<br><br>July - September, 2017                              | <input checked="" type="checkbox"/> Completed 04/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | 04/17/2017 CFOP 170-7 was published and disseminated for implementation to all regions, sheriff's and CBC agencies.  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |

| <b>Goal 1:</b> Children are first and foremost protected from abuse and neglect; safely maintained in their homes, if possible and appropriate; and provided services to protect and prevent removal from their homes. |                |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 1 & 2; Permanency 1 & 2; Well-Being 1 & 3; Systemic Factors: Service Array and Resource Development  |  |                |
|--|----------------|---|---|--|--|----------------|
| <b>Strategy B:</b> Improve families' ability to provide for their own and their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.           |                |   |   | <b>Applicable CFSR Items:</b> 2, 3, 5, 11, 12, 13, 29  |  |                |
| Key Activity   | Lead           | Target Completion Date                          | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion  | Prior Report Status (prior report date)  | Prior Progress |
| 4.1. Publish new operating procedure on Florida's Center for Child Welfare Practice.   | James Cheatham | Quarter 1<br>July - September, 2017             | <input checked="" type="checkbox"/> Completed 04/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | CFOP 170-7 is posted and available on the Florida Center for Child Welfare website:<br><a href="http://centerforchildwelfare.fmhi.usf.edu/DeptOperatingProcedures.shtml">http://centerforchildwelfare.fmhi.usf.edu/DeptOperatingProcedures.shtml</a>   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 4.2. Inform Regions and CBCs of operating procedure and practice changes for implementation.   | Traci Leavine  | Quarter 1<br>July - September, 2017             | <input checked="" type="checkbox"/> Completed 04/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | A memorandum from the Assistant Secretary for the Office of Child Welfare was issued via email on 04/17/2017 deploying CFOP 170-7 to all regions, sheriff's and CBC agencies.  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 4.3. Gauge practice improvement through Florida CQI reviews and Rapid Safety Feedback reviews of children under age 4.   | Mark Shults    | Quarter 1 and ongoing<br>July, 2017 and ongoing | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.<br><br>The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.<br><br><a href="http://centerforchildwelfare.fmhi.usf.edu/">http://centerforchildwelfare.fmhi.usf.edu/</a> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 4.4. Provide quarterly feedback to management (Department  | Mark Shults    | Quarter 1 and ongoing                           | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule  | A meeting to share the state's performance results for Florida's PIP   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule  |                |

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|---|------------------------------|---|---|--|--|----------------|
| <b>Strategy B:</b> Improve families' ability to provide for their own and their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.                              |                              |   |   | <b>Applicable CFSR Items:</b> 2, 3, 5, 11, 12, 13, 29  |  |                |
| Key Activity  | Lead                         | Target Completion Date                              | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion  | Prior Report Status (prior report date)  | Prior Progress |
| leadership, Sheriffs' leadership where conducting investigations, CBC leadership, OCW specialists, child welfare professionals) on findings to inform practice changes or training as needed.   |                              | July, 2017 and ongoing                              | <input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable   | monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.<br><br>In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases. | <input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable  |                |
| 5. Continue to support implementation of Safe Babies Court Teams at the 18 sites throughout the state and track select parallel data elements of the Safe Babies Court to Florida's PIP measures for comparison and possible replication. | Traci Leavine/<br>Carrie Toy | Quarter 1 and ongoing<br><br>July, 2017 and ongoing | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | A legislative budget request for FY 18/19 has been submitted by the Guardian ad Litem's office for another 3 year pilot funding to further support and enhance implementation of Safe Babies Court. There are companion bills in the house (1351) and senate (1442).   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 1:</b> Children are first and foremost protected from abuse and neglect; safely maintained in their homes, if possible and appropriate; and provided services to protect and prevent removal from their homes. |               |                                     |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 1 & 2; Permanency 1 & 2; Well-Being 1 & 3; Systemic Factors: Service Array and Resource Development   |  |                |
|--|---------------|-------------------------------------|---|---|--|----------------|
| <b>Strategy B:</b> Improve families' ability to provide for their own and their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.           |               |                                     |   | <b>Applicable CFSR Items:</b> 2, 3, 5, 11, 12, 13, 29   |  |                |
| Key Activity   | Lead          | Target Completion Date              | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
|  |               |                                     |   | Office of Court Improvement (OCI) staff coordinated a statewide ECC All-Sites meeting, which took place August 15–16, 2017 in Fort Lauderdale. Teams from each of the 18 ECC sites participated, totaling more than 150 people. Smaller teams attended the national ZERO TO THREE Cross-Sites meeting, which was held at the same venue August 16–18, 2017. |  |                |
| 6. Request legislative appropriation to enhance availability of safety management services statewide.  | Traci Leavine | Quarter 1<br>July - September, 2017 | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | During FY 17/18 DCF received a non-recurring appropriation from the legislature to support safety management services. A request for recurring funding for FY 18/19 was submitted; however, this request is not moving forward.   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |



| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children. |                |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)  |  |                       |
|--|----------------|---|---|--|--|-----------------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children’s living situations.                                      |                |   |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35  |  |                       |
| <b>Key Activity</b>  | <b>Lead</b>    | <b>Target Completion Date</b>                   | <b>Most Recent Status (current report date)</b>   | <b>Most Recent Progress and evidence of completion</b>   | <b>Prior Report Status (prior report date)</b>   | <b>Prior Progress</b> |
| 1. Increase the availability of quality placement settings for children in out-of-home care, with a focus on homes for sibling groups.                                 | Courtney Smith | Quarter 4<br>April – June, 2018                 | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | See below  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 1.1. Continue statewide foster home recruitment and retention efforts.   | Courtney Smith | Quarter 1 and ongoing<br>July, 2017 and ongoing | <input checked="" type="checkbox"/> Completed 07/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>The OCW developed a data dashboard which displays the capacity of licensed foster homes statewide, by region and CBC. It includes the number of new and closed homes, children in foster care by placement type and children in group care ages 0-5 and 6-12.</p> <p>The Secretary established a Priority of Effort (POE) project: Department and Community-Based Care Lead Agencies will increase the availability and access to appropriate, quality placement services to meet the unique needs of children served in out-of-home care.</p> <p>During Q1</p> <ul style="list-style-type: none"> <li>- A Quality Enhancement Efforts Subgroup was formed to work with the Florida Institute of Child Welfare (FICW) to finalize a survey to assess</li> </ul> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children. |             |                               |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)   |  |                       |
|--|-------------|-------------------------------|---|---|--|-----------------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children's living situations.                                      |             |                               |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35   |  |                       |
| <b>Key Activity</b>  | <b>Lead</b> | <b>Target Completion Date</b> | <b>Most Recent Status (current report date)</b> | <b>Most Recent Progress and evidence of completion</b>  | <b>Prior Report Status (prior report date)</b> | <b>Prior Progress</b> |
|  |             |                               |   | <p>practices around recruitment, retention, licensing, placement, and assessing quality of foster homes.</p> <ul style="list-style-type: none"> <li>- The survey was administered and FICW began their analysis.</li> <li>- Another subgroup, Measures of Foster Home Quality Subgroup, convened and compiled a matrix of quality expectations.</li> <li>- FICW has been conducting national research.</li> <li>- OCW staff met with Casey Family Programs for technical assistance</li> </ul> <p>More detail on the POE is located at:<br/> <a href="http://apps.dcf.state.fl.us/profiles/poe.asp?path=FY%2017-18/Monthly/Q1">http://apps.dcf.state.fl.us/profiles/poe.asp?path=FY 2017-18/Monthly/Q1</a> - July thru September</p> <p>In addition, the Department has a strategic initiative in collaboration with the Florida Children's Coalition (FCC) which addresses Adequate Array of Placement Resources. An initial deliverable was to increase foster care board rates for specialized populations such as teens. This was completed in 12/2017 and is included in the</p> |  |                       |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.                                  |                |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)   |  |                |
|---|----------------|---|---|---|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children's living situations.   |                |   |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35   |  |                |
| Key Activity  | Lead           | Target Completion Date                              | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
|   |                |   |   | Governor's budget for the current legislative session.  |  |                |
| 1.2. Provide quarterly oversight on the effectiveness of regional recruitment and retention strategies and share successes by analyzing data and assessing foster home capacity, retention, and growth. | Courtney Smith | Quarter 1 and ongoing<br><br>July, 2017 and ongoing | <input checked="" type="checkbox"/> Completed 07/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>The regional foster home recruitment and retention call was held on 7/19/17. The OCW facilitated the call where each region reported on the effectiveness of recruitment and retention strategies. The regions shared successes they experienced for replication in other areas of the state.</p> <p>The agenda is available for review. Foster home data was shared during the call and with the Secretary of the Department as this is a Priority of Effort (POE) for the Department.</p> <p>In addition, the Department has a strategic initiative in collaboration with the Florida Children's Coalition (FCC) which addresses Adequate Array of Placement Resources where progress is reported quarterly.</p> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.  |                |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)          |  |                       |
|---|----------------|---|---|--|--|-----------------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children’s living situations.   |                |   |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35  |  |                       |
| <b>Key Activity</b>   | <b>Lead</b>    | <b>Target Completion Date</b>                       | <b>Most Recent Status (current report date)</b>   | <b>Most Recent Progress and evidence of completion</b>   | <b>Prior Report Status (prior report date)</b>   | <b>Prior Progress</b> |
| 1.3. Facilitate, through regularly scheduled conference calls, collaboration between CBCs and placement entities to improve recruitment strategies based on data analysis.  | Courtney Smith | Quarter 1 and ongoing<br><br>July, 2017 and ongoing | <input checked="" type="checkbox"/> Completed 07/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The regional foster home recruitment and retention call was held on 7/19/17. Effectiveness of recruitment and retention strategies was discussed, as well as the data dashboard which displays the capacity of licensed foster homes statewide, by region, and CBC.                  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 2. Seek technical assistance from National Capacity Building Center for States on diligent recruitment of foster family homes, geo mapping and market segmentation, and implement at least one recommendation for improving recruitment of foster families. | Courtney Smith | Quarter 3<br><br>January – March, 2018              | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | As part of the DCF/FCC strategic initiative the Department is to explore a partnership with the National Resource Center – Capacity Building Center for technical assistance for Florida to improve foster parent retention and to identify national benchmarking of retention data. | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children. |   |  |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)   |  |                       |
|--|---|--|---|---|--|-----------------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children’s living situations.                                      |   |  |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35   |  |                       |
| <b>Key Activity</b>  | <b>Lead</b>                               | <b>Target Completion Date</b>              | <b>Most Recent Status (current report date)</b>   | <b>Most Recent Progress and evidence of completion</b>  | <b>Prior Report Status (prior report date)</b>   | <b>Prior Progress</b> |
| 3. Provide workshop for judiciary and court personnel focusing on timely establishment of appropriate permanency goals at Child Protection Summit.                     | Stephanie Zimmerman/<br>JoShonda Guerrier | Quarter 5<br><br>July –<br>September, 2018 | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | A workshop was presented at the Child Protection Summit and made available to all attending judiciary, children’s legal services and court personnel on Wednesday August 30, 2017. The workshop focused on timely establishment, modification, and documentation of appropriate permanency goals tailored to the needs of the child. A review of the CFSR findings related to permanency I shed light on the importance of child welfare professionals, attorneys, and the courts continuously making concerted efforts to achieve the best form of permanency for each dependent child. Attendees received practical guidance on the best practices to properly document the appropriate permanency goal and to ensure caregivers are provided a meaningful opportunity to be heard on the child’s needs. A video of the “Strengthening the Permanency Process: Lessons Learned from the CFSR” training is available through the Florida Center for Child Welfare. <a href="http://centerforchildwelfare.fmhi.usf.edu/2017CPSummit.shtml">http://centerforchildwelfare.fmhi.usf.edu/2017CPSummit.shtml</a> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 4. Collaborate with the Court Improvement Program on joint   | Mark Shults/<br>John Couch                | Quarter 1 and<br>ongoing                   | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule  | Collaborative meetings between the Office of Court Administration and DCF   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule  |                       |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.   |               |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)   |  |                |
|--|---------------|---|---|---|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children's living situations.  |               |   |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35   |  |                |
| Key Activity   | Lead          | Target Completion Date                              | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
| Continuous Quality Improvement (CQI).  |               | July, 2017 and ongoing                              | <input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable   | <p>OCW regarding PIP implementation were convened on July 19, 2017, October 19, 2017, and November 14, 2017. A call was held August 15, 2017 regarding LBR issues for next fiscal year. Collaborative meetings are scheduled to occur the 3<sup>rd</sup> Tuesday of each month.</p> <p>Agendas and minutes are available for review.</p>                                      | <input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable  |                |
| 4.1. Participate in Region IV CIP meeting in March 2017 regarding the CQI project.   | Traci Leavine | Quarter 1<br><br>July – September, 2017             | <input checked="" type="checkbox"/> Completed 03/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Office of Child Welfare staff attended the meeting on 03/22/2017.   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 4.2. Convene the Statewide Dependency Court Improvement Panel's newly formed PIP workgroup to identify specific court-related strategies to positively influence relevant areas needing improvement, develop a court-related action plan and routinely monitor court-related activities. | John Couch    | Quarter 1 and ongoing<br><br>July, 2017 and ongoing | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>Calls were held April 28, 2017, September 28, 2017 and November 8, 2017 regarding the Dependency Court Improvement Panel PIP workgroup. The next workgroup call is scheduled January 24, 2018. There will be a quarterly face-to-face meeting during the first quarter of 2018 – date not yet determined. Of note is the Dependency Court Improvement Panel membership</p> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.          |                  |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)   |  |                |
|---|------------------|---|---|---|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children’s living situations.   |                  |   |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35   |  |                |
| Key Activity  | Lead             | Target Completion Date                    | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
|   |                  |   |   | which includes Judges, magistrates, CLS, GAL, OCW, and Seminole Tribe. Information has been shared about the decline in performance specific to federal permanency outcomes and the impact from decline in discharges in a few areas of the state. This is a potential agenda item for the DCIP PIP panel 01/2018 conference call and a new opportunity to share data regarding permanency data, judicial timelines and the impact from the decline in discharges from out-of-home care has on permanency outcomes. |  |                |
| 5. Conduct black belt project to identify root causes of placement instability and identify recommendation(s) for statewide implementation.                                     | James Weaver     | Quarter 6<br><br>October - December, 2018 | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | See below   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 5.1. Convene project work team. Project work team members include representatives from OCW program office, Community-based Care lead agencies, Regions, and other stakeholders. | Sadaf Zendehtdel | Quarter 1<br><br>July – September, 2017   | <input checked="" type="checkbox"/> Completed 04/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | A work team was convened where a root cause analysis was completed which identified verified root causes and recommended countermeasures.   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children. |              |  |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)   |  |                |
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| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children's living situations.                                      |              |  |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35   |  |                |
| Key Activity   | Lead         | Target Completion Date   | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
|  |              |  |   |   |  |                |
| 5.2. Analyze data and identify root causes.  | James Weaver | Quarter 1<br>July – September, 2017                                    | <input checked="" type="checkbox"/> Completed 05/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The root causes for placement instability were identified.  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 5.3. Develop and implement intervention(s) based on the recommendations (improvement phase).   | James Weaver | Quarter ± 4<br><del>July – September, 2017</del><br>April – June, 2018 | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>Florida Institute for Child Welfare conducted a research review of proposed interventions and provided feedback on 12/6/17. A meeting was held 1/18/18 to identify and implement interventions.</p> <p>In addition to the root cause analysis efforts, placement stability was addressed in the 2017 legislative session. HB 1121 was passed establishing a new placement assessment process effective January 1, 2018 for all children entering or who are in foster care. Based on this legislation the OCW established a workgroup to</p> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |



| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.   |              |   |  | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)  |  |                |
|--|--------------|---|--|--|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children's living situations.  |              |   |  | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35  |  |                |
| Key Activity   | Lead         | Target Completion Date  | Most Recent Status (current report date)   | Most Recent Progress and evidence of completion  | Prior Report Status (prior report date)  | Prior Progress |
|  |              |   |  | <p>specifically focus on the placement continuum to assess and identify appropriate placement matching and services to meet the unique needs of children served in foster care. The group developed a placement assessment process and tools. On January 3, the new two part placement assessment process for children entering or who are in foster care was implemented statewide. A training webinar is slated to occur in Q3.</p> <p><a href="http://centerforchildwelfare.fmhi.usf.edu/DCFPolicyMemo.shtml">http://centerforchildwelfare.fmhi.usf.edu/DCFPolicyMemo.shtml</a></p> |  |                |
| 5.4. Follow-through for a 12-month period to ensure interventions address the root causes and modify as necessary. The follow-through involves ongoing analysis by the project work team, as well as Florida CQI reviews. (Control phase. The control phase will demonstrate results from the improvement phase twelve months after counter measures are implemented.) | James Weaver | Quarter ± 6 and ongoing<br><br>July – September, 2017<br>October – December, 2018 and ongoing | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.  |                |  |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention) |  |                |
|---|----------------|--|---|---|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children’s living situations.   |                |  |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35   |  |                |
| Key Activity  | Lead           | Target Completion Date                     | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
| 6. Implement newly developed statewide operating procedure related to Child Placement Agreements, CFOP 170-11, Chapter 4, requiring child welfare professionals to work together with caregivers for children with identified behavioral management needs. The new operating procedure also focuses on the need to keep siblings together. The process for developing operating procedures involves extensive collaboration – the workgroup for this specific operating procedure included CBC representation, child welfare professional supervisors, legal, foster parents, and other related stakeholders. This practice modification results from a pilot project conducted between 07/2016 through 12/2016 with five CBCs. | Courtney Smith | Quarter 1<br><br>July –<br>September, 2017 | <input checked="" type="checkbox"/> Completed 05/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Operating Procedure CFOP 170-11 was implemented in May, 2017 and is posted on the Florida Center website at: <a href="http://www.centerforchildwelfare.org/childPlacementAgreement.shtml">http://www.centerforchildwelfare.org/childPlacementAgreement.shtml</a>            | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children. |                |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)  |  |                |
|--|----------------|---|---|--|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children's living situations.                                      |                |   |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35  |  |                |
| Key Activity   | Lead           | Target Completion Date                          | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion  | Prior Report Status (prior report date)  | Prior Progress |
| 6.1. Inform the regions and CBCs about the change in practice for implementation.  | Courtney Smith | Quarter 1<br>July – September, 2017             | <input checked="" type="checkbox"/> Completed 05/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | This operating procedure was disbursed to regions and CBC agencies for implementation on May 12, 2017.<br><br><a href="http://www.centerforchildwelfare.org/childPlacementAgreement.shtml">http://www.centerforchildwelfare.org/childPlacementAgreement.shtml</a>  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 6.2 Conduct statewide webinar. The webinar participants learned about the policy changes and heard lessons resulting from the 5 pilot sites.                           | Courtney Smith | Quarter 1<br>July – September, 2017             | <input checked="" type="checkbox"/> Completed 06/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The webinar conducted on 4/14/2017 is also posted on Florida's Center for Child Welfare.<br><br><a href="http://www.centerforchildwelfare.org/childPlacementAgreement.shtml">http://www.centerforchildwelfare.org/childPlacementAgreement.shtml</a>  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 6.3. Assess practice using the Florida CQI reviews.  | Mark Shults    | Quarter 1 and ongoing<br>July, 2017 and ongoing | <input checked="" type="checkbox"/> Completed 07/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.<br><br>The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.<br><br><a href="http://centerforchildwelfare.fmhi.usf.edu/">http://centerforchildwelfare.fmhi.usf.edu/</a> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.                            |   |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)  |  |                       |
|---|---|---|---|--|--|-----------------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children's living situations.   |   |   |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35  |  |                       |
| <b>Key Activity</b>   | <b>Lead</b>                                       | <b>Target Completion Date</b>                       | <b>Most Recent Status (current report date)</b>   | <b>Most Recent Progress and evidence of completion</b>   | <b>Prior Report Status (prior report date)</b>   | <b>Prior Progress</b> |
| 6.4. Provide quarterly feedback to management (Department leadership, CBC leadership, OCW specialists, child welfare professionals) on findings to inform practice changes or training as needed. | Mark Shults                                       | Quarter 1 and ongoing<br><br>July, 2017 and ongoing | <input checked="" type="checkbox"/> Completed 07/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.</p> <p>In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.</p> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 7. Strengthen the permanency hearing decision process.  | Stephanie Zimmerman/<br>Children's Legal Services | Quarter 6<br><br>October – December, 2018           | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Children's Legal Services convened a workgroup to complete this task that includes a representative of the GAL program and the Office of State Courts Administrator. Children's Legal Services also consulted with the Dependency Court Improvement Panel. The workgroup had meetings on July 24th, October 18th, and November 6th. The  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.  |                           |                                     |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)  |  |                |
|---|---------------------------|-------------------------------------|---|--|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children's living situations.   |                           |                                     |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35  |  |                |
| Key Activity  | Lead                      | Target Completion Date              | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion  | Prior Report Status (prior report date)  | Prior Progress |
|   |                           |                                     |   | workgroup's accomplishments are reflected in the updates below.  |  |                |
| 7.1. Redesign Court Permanency Hearing Order Templates to include a required specific finding for a child remaining in out-of-home care at month 12 or at month 15 of 22 months. (Court findings will document the child's best interest and compelling circumstances if the Primary Goal is not changed to Adoption.). | Children's Legal Services | Quarter 3<br>January – March, 2018  | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The CLS workgroup generated a statewide guide on proper documentation of the findings to support a child remaining in out of home care for longer than 12 months with a reunification goal. The workgroup also revised CLS's permanency order and judicial review order templates to ensure proper documentation. The guide and order templates were distributed to CLS leadership on December 7th. CLS will be completing its QA review in Q3 to ensure that the templates have been implemented. | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 7.1.1. Establish statewide workgroup to review and modify Court Permanency Hearing Order Templates.   | Children's Legal Services | Quarter 1<br>July - September, 2017 | <input checked="" type="checkbox"/> Completed 07/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Children's Legal Services convened a workgroup to complete this task that includes a representative of the GAL program and the Office of State Courts Administrator. Children's Legal Services also consulted with the Dependency Court Improvement Panel. The workgroup had meetings on July 24th, October 18th, and November 6th. The workgroup's accomplishments are reflected in the updates below.  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 7.1.2. Create and distribute templates to all 20 Judicial   | Children's Legal Services | Quarter 2                           | <input checked="" type="checkbox"/> Completed 12/2017<br><input type="checkbox"/> On/ahead of schedule  | The CLS workgroup generated a statewide guide on proper  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule  |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children. |                           |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)  |  |                |
|--|---------------------------|---|---|--|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children's living situations.                                      |                           |   |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35  |  |                |
| Key Activity   | Lead                      | Target Completion Date                    | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion  | Prior Report Status (prior report date)  | Prior Progress |
| Circuits based on the recommendations of the workgroup.  |                           | October – December, 2017                  | <input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable   | documentation of the findings to support a child remaining in out of home care for longer than 12 months with a reunification goal. The workgroup also revised CLS's permanency order and judicial review order templates to ensure proper documentation. The guide and order templates were distributed to CLS leadership on December 7th for implementation statewide.   | <input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable  |                |
| 7.1.3. Establish a Quality Assurance Process to sample and check Permanency Review Orders for conformance.   | Children's Legal Services | Quarter 2<br><br>October – December, 2017 | <input checked="" type="checkbox"/> Completed 12/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>CLS Leadership will be incorporating permanency review orders in its monthly QA process. Each month, CLS state leadership, the Regional Directors, the Managing Attorneys, and the Supervising attorneys pull samples of orders to ensure compliance with the law and best practices. Permanency orders will be incorporated into this process.</p> <p>On December 7, 2017 the CLS Deputy Director notified CLS leadership of this process and provided formal guidance of how to evaluate the permanency order language.</p> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 7.1.4. Provide quarterly feedback on findings to workgroup and Children's Legal Services   | Children's Legal Services | Quarter 3                                 | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule  | On December 7, 2017, the CLS Deputy Directory notified CLS leadership of the QA process for monthly review of  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule  |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.  |                           |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)  |  |                |
|---|---------------------------|---|---|--|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children's living situations.   |                           |   |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35  |  |                |
| Key Activity  | Lead                      | Target Completion Date                    | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion  | Prior Report Status (prior report date)  | Prior Progress |
| Management to revise templates, practice or training as needed.   |                           | January – March, 2018                     | <input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable   | permanency orders, as well as provided formal guidance of how to evaluate the permanency order language, to enable Q3 feedback to the field.   | <input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable  |                |
| 7.2. Collaborate with the Office of the State Court Administrator to design and schedule training for judges and attorneys that reinforces the knowledge that must be documented and compelling reasons in a child's best interest to not go forward with either reunification or termination of parental rights when a child has been in out-of-home care for 12 months or 15 of the last 22 months. | Children's Legal Services | Quarter 2<br><br>October – December, 2017 | <input checked="" type="checkbox"/> Completed 06/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | On June 5, 2017, the Office of State Court Administrator and CLS met to design and schedule training for the judiciary and attorneys on these matters. The live training was conducted on August 30, 2017 at the Child Protection Summit. The training was recorded and subsequently made available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event. | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 7.2.1.  | Children's Legal Services | Quarter 2                                 | <input checked="" type="checkbox"/> Completed 06/2017<br><input type="checkbox"/> On/ahead of schedule  | On June 5, 2017, the Office of State Court Administrator and CLS met to  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule  |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children. |                           |                                       |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)   |  |                |
|--|---------------------------|---------------------------------------|---|---|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children’s living situations.                                      |                           |                                       |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35   |  |                |
| Key Activity   | Lead                      | Target Completion Date                | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
| Establish training format and methods for delivering training statewide.   |                           | October – December, 2017              | <input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable   | design and schedule training for the judiciary and attorneys on these matters. The live training was conducted on August 30, 2017 at the Child Protection Summit. The training was recorded and subsequently made available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event. OSCA emailed the judiciary regarding the training being posted to ensure they have access to review. CLS emailed all CLS attorneys to ensure review.   | <input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable  |                |
| 7.2.2. Deliver training to Judiciary and to CLS Attorneys.   | Children’s Legal Services | Quarter 2<br>October – December, 2017 | <input checked="" type="checkbox"/> Completed 12/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>The live training was conducted on August 30, 2017 at the Child Protection Summit. The training was recorded and subsequently made available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event.</p> <p>Additional ongoing activities include: on December 7, the CLS Deputy Director emailed CLS Leadership a link to the training video and required that tracking forms be used to monitor delivery of the training. At the time of this report, 12 of the 20 circuits submitted completion forms. It is anticipated that the remaining 8 circuits will complete the</p> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |



| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children. |                           |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)  |  |                |
|--|---------------------------|---|---|--|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children's living situations.                                      |                           |   |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35  |  |                |
| Key Activity   | Lead                      | Target Completion Date                    | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion  | Prior Report Status (prior report date)  | Prior Progress |
|  |                           |   |   | <p>training in early Q3. Also on December 7, the CLS Deputy Director emailed a link to the training video to the Dependency Court Improvement Panel PIP workgroup.</p> <p>On January 9, 2018, the Office of State Court Administrator forwarded the training to all Florida dependency judges.</p>   |  |                |
| 8. Ensure that caregivers receive actual notice and a meaningful opportunity to be heard at all court hearings involving a child in their care.                        | Children's Legal Services | Quarter 6<br><br>October – December, 2018 | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The live training that was conducted on August 30, 2017 at the Child Protection Summit addressed this subject. The training was recorded and subsequently made available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event. The CLS workgroup also revised all in-house order templates to ensure that caregiver input is requested. OSCA has revised the dependency benchbook to prompt the judiciary to seek caregiver input. CLS formed a technology task force that is exploring methods to automate the caregiver notice process. | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 8.1. Redesign all Court Order Templates to include a required specific court finding that all caregivers did or did not receive  | Children's Legal Services | Quarter 3<br><br>January – March, 2018    | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The CLS workgroup generated a statewide guide caregiver notice and input at hearing. The workgroup also revised all of CLS's orders to reflect caregivers receiving notice and an  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children. |                           |                                       |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)   |  |                |
|--|---------------------------|---------------------------------------|---|---|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children's living situations.                                      |                           |                                       |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35   |  |                |
| Key Activity   | Lead                      | Target Completion Date                | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
| actual notice and a meaningful opportunity to be heard.  |                           |                                       |   | opportunity to be heard. The guide and order templates were distributed to CLS leadership on December 7th. CLS will be completing its QA review in Q3 to ensure that the templates have been implemented.   |  |                |
| 8.1.1. Establish Statewide workgroup to review and modify all Court Order Templates.   | Children's Legal Services | Quarter 1<br>July – September, 2017   | <input checked="" type="checkbox"/> Completed 07/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Children's Legal Services convened a workgroup to complete this task that includes a representative of the GAL program and the Office of State Courts Administrator. Children's Legal Services also consulted with the Dependency Court Improvement Panel. The workgroup had meetings on July 24th, October 18th, and November 6th. | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 8.1.2. Create and distribute templates to all 20 Judicial Circuits based on the workgroup's recommendations.   | Children's Legal Services | Quarter 2<br>October – December, 2017 | <input checked="" type="checkbox"/> Completed 12/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The CLS workgroup generated a statewide guide on proper caregiver notice and input. The workgroup also revised CLS's order templates to ensure proper documentation. The guide and order templates were distributed to CLS leadership on December 7th for implementation statewide.   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 8.1.3. Establish a Quality Assurance Process to sample and check applicable Court Orders for compliance.   | Children's Legal Services | Quarter 2<br>October – December, 2017 | <input checked="" type="checkbox"/> Completed 12/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | CLS Leadership will be incorporating caregiver notice in its monthly QA review of court orders. Each month, CLS state leadership, the Regional Directors, the Managing Attorneys, and the Supervising attorneys pull samples of orders to ensure compliance with the  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.   |                           |  |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)         |  |                |
|--|---------------------------|--|---|---|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children's living situations.  |                           |  |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35   |  |                |
| Key Activity   | Lead                      | Target Completion Date                                 | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
|  |                           |  |   | law and best practices. On December 7, 2017 the CLS Deputy Director notified CLS leadership of this process and provided formal guidance of how to evaluate the permanency order language.  |  |                |
| 8.1.4. Provide quarterly feedback on revised templates and provide training as needed.   | Children's Legal Services | Quarter 3 and ongoing<br><br>January, 2018 and ongoing | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | On December 7, 2017, the CLS Deputy Directory notified CLS leadership of the QA process for monthly review of orders to incorporate caregiver notice, as well as provided formal guidance of how to evaluate the order language, to enable Q3 feedback to the field.                | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 8.2. Reinforce judges, attorneys, foster parents, and child welfare professionals' knowledge of required notice to caregivers and a meaningful opportunity to be heard for all hearings involving a child in their care. | Children's Legal Services | Quarter 3<br><br>January – March, 2018                 | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The live training that was conducted on August 30, 2017 at that Child Protection Summit reinforced this message. The training was recorded and subsequently made available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event. | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 8.2.1. Establish training format and methods for delivering training statewide.  | Children's Legal Services | Quarter 1<br><br>July – September, 2017                | <input checked="" type="checkbox"/> Completed 06/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | On June 5, 2017, the Office of State Court Administrator and CLS met to design and schedule training for the judiciary and attorneys on these matters. The live training was  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children. |                           |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)   |  |                       |
|--|---------------------------|---|---|---|--|-----------------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children's living situations.                                      |                           |   |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35   |  |                       |
| <b>Key Activity</b>  | <b>Lead</b>               | <b>Target Completion Date</b>             | <b>Most Recent Status (current report date)</b>   | <b>Most Recent Progress and evidence of completion</b>  | <b>Prior Report Status (prior report date)</b>   | <b>Prior Progress</b> |
|  |                           |   |   | conducted on August 30, 2017 at the Child Protection Summit. The training was recorded and subsequently made available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event. OSCA will email the judiciary once the training is posted to ensure they have access to review. CLS will email all CLS attorneys to ensure review.  |  |                       |
| 8.2.2. Design training curriculum through collaboration with the Office of Child Welfare, Children's Legal Services, and the Office of the State Court Administrator.  | Children's Legal Services | Quarter 2<br><br>October – December, 2017 | <input checked="" type="checkbox"/> Completed 06/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | On June 5, 2017, the Office of State Court Administrator and CLS met to design and schedule training for the judiciary and attorneys on these matters. The live training was conducted on August 30, 2017 at the Child Protection Summit. The training was recorded and subsequently made available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event. OSCA will email the judiciary once the training is posted to ensure they have access to review. CLS will email all CLS attorneys to ensure review. | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 8.2.3. Schedule and deliver training to Judiciary, Case Managers, foster parents, and to CLS Attorneys.  | Children's Legal Services | Quarter 3<br><br>January – March, 2018    | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The live training was conducted on August 30, 2017 at the Child Protection Summit. The training was recorded and subsequently made available through the Center for Child Welfare to all  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children. |             |                               |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)   |  |                       |
|--|-------------|-------------------------------|---|---|--|-----------------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children’s living situations.                                      |             |                               |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35   |  |                       |
| <b>Key Activity</b>  | <b>Lead</b> | <b>Target Completion Date</b> | <b>Most Recent Status (current report date)</b> | <b>Most Recent Progress and evidence of completion</b>  | <b>Prior Report Status (prior report date)</b> | <b>Prior Progress</b> |
|  |             |                               |   | <p>judiciary and attorneys who could not attend the live event.</p> <p>On December 7, the CLS Deputy Director emailed CLS Leadership a link to the training video and required that tracking forms be used to monitor delivery of the training. At the time of this report, 12 of the 20 circuits submitted completion forms. It is anticipated that the remaining 8 circuits will complete the training in early Q3. Also on December 7, the CLS Deputy Director emailed a link to the training video to the Dependency Court Improvement Panel PIP workgroup.</p> <p>On January 8, 2018, the OCW Training Unit emailed DCF contract managers and PIP leads to (1) notify them about the posting of the training, (2) clarify that the populations to be trained are licensing staff, case management staff, adoption staff, independent living staff, CPI staff, caregivers, foster parents, group home staff, and leadership, and (3) require the leads to submit a plan by February 9, 2018, regarding how the training will be distributed, completed, and integrated in practice.</p> |  |                       |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children. |                           |                                       |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)   |  |                |
|--|---------------------------|---------------------------------------|---|---|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children's living situations.                                      |                           |                                       |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35   |  |                |
| Key Activity   | Lead                      | Target Completion Date                | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
|  |                           |                                       |   | On January 9, 2018, the Office of State Court Administrator forwarded the training to all Florida dependency judges.  |  |                |
| 8.3. Review and modify, if necessary, written material and the process for advising caregiver's of their rights.   | Children's Legal Services | Quarter 7<br>January – March, 2019    | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | CLS has formed a statewide workgroup to address this task.  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 8.3.1. Convene statewide workgroup to review written material and the process advising out-of-home caregivers of their rights.   | Children's Legal Services | Quarter 1<br>July – September, 2017   | <input checked="" type="checkbox"/> Completed 06/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | CLS formed a statewide workgroup that had its first meeting on June 1, 2017. The group is exploring automated methods to provide notification.  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 8.3.2. Based on the workgroup's recommendations, modify process and update written materials as necessary.   | Children's Legal Services | Quarter 2<br>October – December, 2017 | <input checked="" type="checkbox"/> Completed 12/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The CLS workgroup is conducting regular meetings and will develop recommendations. The group had meetings on June 1, July 14th, October 6th, November 3rd, and December 15, 2017. The next meeting is on January 19, 2018. The workgroup has identified strategies for improving caregiver notice. The workgroup will continue to | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.                              |                           |                                       |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)   |  |                |
|---|---------------------------|---------------------------------------|---|---|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children's living situations.   |                           |                                       |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35   |  |                |
| Key Activity  | Lead                      | Target Completion Date                | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
|   |                           |                                       |   | work in Q3 on modifying the process and updating other written materials, if necessary.   |  |                |
| 8.3.3. Distribute to Regions and CBCs for implementation.   | Children's Legal Services | Quarter 3<br>January – March, 2018    | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Once the CLS workgroup finalizes the strategies to promote caregiver notice, they will be distributed to the regions.   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 8.3.4. Gauge practice improvement through Florida CQI reviews and PIP monitored cases (including case participant interviews).  | Mark Shults               | Quarter 6<br>October – December, 2018 | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.</p> <p>The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.</p> <p><a href="http://centerforchildwelfare.fmhi.usf.edu/">http://centerforchildwelfare.fmhi.usf.edu/</a></p>       | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 8.3.5. Provide quarterly feedback to management (Department leadership, CBC leadership, OCW specialists, child welfare professionals) on findings to inform practice changes or training as needed. | Mark Shults               | Quarter 7<br>January – March, 2019    | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.</p> <p>In addition, quarterly meetings with the statewide child welfare task force</p> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.                       |                               |                                       |  | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)  |  |                |
|--|-------------------------------|---------------------------------------|--|--|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children's living situations.  |                               |                                       |  | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35  |  |                |
| Key Activity   | Lead                          | Target Completion Date                | Most Recent Status (current report date)   | Most Recent Progress and evidence of completion  | Prior Report Status (prior report date)  | Prior Progress |
|  |                               |                                       |  | steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases. |  |                |
| 9. Conduct statewide training on cultural competency in recruitment based on amendment to Chapter 65C-13, F.A.C., Adoptions, which addresses cultural competency and recruitment components. | Courtney Smith                | Quarter 6<br>October – December, 2018 | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 9.1 Update Adoption Competent Curriculum to include cultural competency component.   | Courtney Smith                | Quarter 6<br>October – December, 2018 | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 10. Implement local practice initiatives, such as Rapid Family Engagement, to assist staff with  | Traci Leavine/Ginger Griffeth | Quarter 3                             | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule                                       | CBC agencies initiated local practices during the PIP report period. Examples:   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule  |                |



| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children. |                     |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)   |  |                |
|--|---------------------|---|---|---|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children's living situations.                                      |                     |   |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35   |  |                |
| Key Activity   | Lead                | Target Completion Date                  | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
| immediate engagement of parents to discuss conditions for return and start case planning process.  | CBCs/<br>Operations | January – March, 2018                   | <input type="checkbox"/> No longer applicable   | <ul style="list-style-type: none"> <li>Family Engagement program which consists of a meeting within 5-7 business days of shelter to immediately engage the parents, discuss conditions for return and begin case planning process.</li> <li>Expansion of Family Team Meetings.</li> <li>Learning Circles focusing on information collection, assessment, critical thinking, safety/planning, selecting safety monitors, and conditions for return.</li> <li>Treatment Specialty Court that focuses on dependent children with mental health and behavioral issues.</li> <li>Parent contact sheets that assist case management with guiding meaningful discussion.</li> <li>Increased permanency staffings which include parents.</li> <li>Grandparent support groups.</li> <li>Kevin Campbell Family Finding practice model.</li> </ul> | <input type="checkbox"/> No longer applicable  |                |
| 10.1. Train staff on Permanency Review Rapid Response.   | Courtney Smith      | Quarter 1<br><br>July – September, 2017 | <input checked="" type="checkbox"/> Completed 06/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Casey has worked with DCF state office, CBCs and regional leaders to plan and implement Rapid Permanency Reviews (RPRs). DCF along with Casey has committed to lead the spread of RPRs  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children. |             |  |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)  |  |                |
|--|-------------|--|---|--|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children's living situations.                                      |             |  |   | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35  |  |                |
| Key Activity   | Lead        | Target Completion Date                                 | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion  | Prior Report Status (prior report date)  | Prior Progress |
|  |             |  |   | <p>statewide after receiving coaching in four Circuits (1, 5, 7 and 9), all of which will be developing RPR plans.</p> <p>The OCW Permanency staff have been trained on this model and have initiated training for CBC agencies. Casey facilitated a 1 ½ day Rapid Permanency Response planning meeting in Pensacola (Circuit 1). The agenda for planning and training for this site is available.</p> |  |                |
| 10.2. Assess practice using the Florida CQI reviews.   | Mark Shults | Quarter 2 and ongoing<br><br>October, 2017 and ongoing | <input checked="" type="checkbox"/> Completed 12/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.</p> <p>The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.</p> <p><a href="http://centerforchildwelfare.fmhi.usf.edu/">http://centerforchildwelfare.fmhi.usf.edu/</a></p>  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 10.3. Provide quarterly feedback to management on findings to inform practice changes or training as needed.   | Mark Shults | Quarter 3 and ongoing                                  | <input checked="" type="checkbox"/> Completed 12/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.</p>   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children. |      |                        |  | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)  |   |                |
|--|------|------------------------|--|--|---|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve the permanency and stability of children's living situations.                                      |      |                        |  | <b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35  |   |                |
| Key Activity   | Lead | Target Completion Date | Most Recent Status (current report date) | Most Recent Progress and evidence of completion  | Prior Report Status (prior report date) | Prior Progress |
|  |      |                        |  | In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases. |   |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children. |               |                        |  | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention) |   |                |
|--|---------------|------------------------|--|---|---|----------------|
| <b>Strategy B:</b> Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.              |               |                        |  | <b>Applicable CFSR Items:</b> 3, 7, 8, 9, 10, 11, 20, and 23  |   |                |
| Key Activity   | Lead          | Target Completion Date | Most Recent Status (current report date)   | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)   | Prior Progress |
| 1. Evaluate implementation of the May 2016 issuance of CFOP 170-9, Family Assessment and   | Traci Leavine | Quarter 1              | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule | The implementation of CFOP 170-9 is being assessed ongoing through FI CQI case reviews, PIP monitored case reviews  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.  |               |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention) |  |                |
|---|---------------|---|---|---|--|----------------|
| <b>Strategy B:</b> Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.   |               |   |   | <b>Applicable CFSR Items:</b> 3, 7, 8, 9, 10, 11, 20, and 23  |  |                |
| Key Activity  | Lead          | Target Completion Date                  | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
| Case Planning, to guide family engagement regarding family functioning assessments and case planning throughout the life of the case. The process for developing operating procedures involves extensive collaboration – the workgroup for this specific operating procedure included CBC representation, child welfare professionals and supervisors, legal, and other related stakeholders. the case. |               | July – September, 2017                  | <input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable   | and fidelity reviews. Feedback is provided to all levels of administration through dashboard data and PowerPoint presentations.   | <input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable  |                |
| 1.1. Conduct statewide webinar on CFOP 170-9. The webinar participants learned about engagement of families throughout the life of the case with a focus on engagement during assessment and case planning. The webinar conducted on 9/15/2016 is also posted and available on Florida’s Center for Child Welfare.  | Traci Leavine | Quarter 1<br><br>July – September, 2017 | <input checked="" type="checkbox"/> Completed 09/2016<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The webinar is posted on the Florida Center website for ongoing training/implementation purposes.<br><br><a href="http://www.centerforchildwelfare.org/VideoTrainingTopic.shtml">http://www.centerforchildwelfare.org/VideoTrainingTopic.shtml</a>                          | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 1.2. Gauge implementation through Florida CQI reviews (and  | Mark Shults   | Quarter 1 and ongoing                   | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule  | PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule  |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.                            |                |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)   |  |                |
|---|----------------|---|---|---|--|----------------|
| <b>Strategy B:</b> Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.   |                |   |   | <b>Applicable CFSR Items:</b> 3, 7, 8, 9, 10, 11, 20, and 23  |  |                |
| Key Activity  | Lead           | Target Completion Date                              | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
| PIP monitored cases) and Rapid Safety Feedback reviews.   |                | July, 2017 and ongoing                              | <input type="checkbox"/> No longer applicable   | The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.<br><br><a href="http://centerforchildwelfare.fmhi.usf.edu/">http://centerforchildwelfare.fmhi.usf.edu /</a>  | <input type="checkbox"/> No longer applicable  |                |
| 1.3. Provide quarterly feedback to management (Department leadership, CBC leadership, OCW specialists, child welfare professionals) on findings to inform practice changes or training as needed. | Mark Shults    | Quarter 1 and ongoing<br><br>July, 2017 and ongoing | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.<br><br>In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases. | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 2. Implement improved and/or expanded kinship search  | Courtney Smith | Quarter 4 6   | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule  | See below   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule  |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children. |                |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)  |  |                |
|--|----------------|---|---|--|--|----------------|
| <b>Strategy B:</b> Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.              |                |   |   | <b>Applicable CFSR Items:</b> 3, 7, 8, 9, 10, 11, 20, and 23   |  |                |
| Key Activity   | Lead           | Target Completion Date                                  | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion  | Prior Report Status (prior report date)  | Prior Progress |
| processes or procedures so that more children and sibling groups are placed quickly with relatives, as appropriate.  |                | <del>April-June, 2018</del><br>October - December, 2018 | <input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable   | The CBC agencies report having some type of Family Finding specialist/initiative.  | <input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable  |                |
| 2.1. Research evidence-based and best practices for family finding.  | Courtney Smith | Quarter 2<br><br>October – December, 2017               | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The OCW has researched evidence based practices in other states, had calls with the Agency for Children and Families and received documents on GAP. This information informed 2018 legislative requests related to kinship search and family finding.  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 2.2. Determine capacity for expanding family finding resources, for example, staff, or automated techniques.   | CBCs/Regions   | Quarter 2<br><br>October – December, 2017               | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Based on the research conducted by the OCW, the Department submitted a legislative Budget Request to improve and expand kinship search and networking. There is also a Senate Bill (SB590) in process which would legislate specific criteria for family finding beginning with the shelter hearing and continuing throughout the investigation and service provision. It includes funding for a relative caregiver navigator program. | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 2.3. Modify and implement state operating procedure regarding conducting diligent searches for potential relative placements.  | CBCs/Regions   | Quarter 2 6   | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule  | See below, in process  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule  |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children. |              |  |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention) |  |                |
|--|--------------|--|---|---|--|----------------|
| <b>Strategy B:</b> Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.              |              |  |   | <b>Applicable CFSR Items:</b> 3, 7, 8, 9, 10, 11, 20, and 23  |  |                |
| Key Activity   | Lead         | Target Completion Date   | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
|  |              | July – September, 2018<br>October - December, 2018                                 | <input type="checkbox"/> No longer applicable   |   | <input type="checkbox"/> No longer applicable  |                |
| 2.3.1. Establish statewide workgroup. workgroup to include representation of child welfare professionals and stakeholders.   | CBCs/Regions | Quarter 1<br><br>July – September, 2017  | <input checked="" type="checkbox"/> Completed 05/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Workgroup established and meetings convened. Workgroup made up of representatives from CBC agencies, case management organizations, and the Department.   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 2.3.2. Develop draft changes to operating procedure based on the workgroup’s recommendations and distribute for statewide input.                                       | CBCs/Regions | Quarter 1 & 4<br><br>July – September, 2017<br>April – June, 2018                  | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Initial draft of CFOP was developed by a workgroup in 8/2017. Prior to statewide distribution for input the workgroup is awaiting 2018 legislative direction which if passed, will require policy modification.   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 2.3.3. Incorporate statewide input and publish modified operating procedure.   | CBCs/Regions | Quarter 2 & 5<br><br><del>October – December, 2017</del><br>July - September, 2018 | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable            |   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.                             |                |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)   |  |                |
|--|----------------|---|---|---|--|----------------|
| <b>Strategy B:</b> Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.  |                |   |   | <b>Applicable CFSR Items:</b> 3, 7, 8, 9, 10, 11, 20, and 23  |  |                |
| Key Activity   | Lead           | Target Completion Date  | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
| 2.3.4. Inform the Regions and CBCs for implementation through statewide memorandum and statewide webinar.  | Courtney Smith | Quarter 2 5<br><del>October – December,</del><br>2017<br>July - September, 2018                         | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable            |   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 2.3.5. Assess practice improvement using the Florida CQI reviews.  | Mark Shults    | Quarter 4 6 and ongoing<br><br><del>April – June,</del><br>2018<br>October - December, 2018 and ongoing | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.</p> <p>The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.</p> <p><a href="http://centerforchildwelfare.fmhi.usf.edu/">http://centerforchildwelfare.fmhi.usf.edu/</a></p> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 2.3.6 Provide quarterly feedback to management (Department leadership, CBC leadership, OCW specialists, child welfare professionals) on findings to inform practice changes or training as needed. | Mark Shults    | Quarter 1 and ongoing<br><br>July, 2017 and ongoing   | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | A meeting to share the state’s performance results for Florida’s PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |



| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.   |                 |                                    |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)  |  |                |
|--|-----------------|------------------------------------|---|--|--|----------------|
| <b>Strategy B:</b> Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.  |                 |                                    |   | <b>Applicable CFSR Items:</b> 3, 7, 8, 9, 10, 11, 20, and 23   |  |                |
| Key Activity   | Lead            | Target Completion Date             | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion  | Prior Report Status (prior report date)  | Prior Progress |
|  |                 |                                    |   | In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases. |  |                |
| 3. Conduct Just In Time training/technical assistance on maintaining a child's connections at quarterly Quality Parenting Initiative (QPI) statewide meeting with foster parents, relatives, non-relatives, child welfare professionals and providers. | Courtney Smith  | Quarter 4<br>April – June, 2018    | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable            |  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 3.1. Publish QPI meeting and training schedule on QPI website.   | Carol Schauffer | Quarter 3<br>January – March, 2018 | <input checked="" type="checkbox"/> Completed 07/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>QPI trainings are provided at the QPI - Just in Time website which can be accessed from the homepage of the Florida Center website.</p> <p><a href="http://centerforchildwelfare.fmhi.usf.edu/">http://centerforchildwelfare.fmhi.usf.edu/</a></p>  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.                                      |                |  |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)   |  |                       |
|---|----------------|--|---|---|--|-----------------------|
| <b>Strategy B:</b> Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.   |                |  |   | <b>Applicable CFSR Items:</b> 3, 7, 8, 9, 10, 11, 20, and 23  |  |                       |
| <b>Key Activity</b>   | <b>Lead</b>    | <b>Target Completion Date</b>                          | <b>Most Recent Status (current report date)</b>   | <b>Most Recent Progress and evidence of completion</b>  | <b>Prior Report Status (prior report date)</b>   | <b>Prior Progress</b> |
| 4. Expand capacity for Permanency Roundtables including Youth Centered Permanency Roundtable model. Florida has 12 CBCs conducting Permanency Roundtables with plans to train and involve additional sites. | Courtney Smith | Quarter 4 and ongoing<br><br>April, 2018 and ongoing   | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | See below   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 4.1. Continue partnership with Casey Family Programs on the Permanency Roundtable Project.  | Courtney Smith | Quarter 1 and ongoing<br><br>July, 2017 and ongoing    | <input checked="" type="checkbox"/> Completed 06/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The partnership agreement between the Department and Casey Family programs is in place. The work Plan and Quarterly Progress Reports are available.   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 4.2. Increase the number of sites utilizing the Permanency Roundtable and Youth Centered Permanency Roundtable models.  | Courtney Smith | Quarter 3 and ongoing<br><br>January, 2018 and ongoing | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Permanency Roundtables (PRTs) are now being facilitated by 13 of the 21 FL CBCs. The statewide quarterly PRT work group meetings continue to draw 20 – 30 participants and the DCF attorney and GAL attorney who co-facilitate the work group continue to be committed and engaged. Jennifer Behnam is a well-known and respected permanency advocate the CBCs turn to for assistance in improving and sustaining PRTs. | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 4.2.1 Train the Permanency and Well-Being specialists in the  | Courtney Smith | Quarter 2  | <input checked="" type="checkbox"/> Completed 8/2017<br><input type="checkbox"/> On/ahead of schedule   | Trainings on these models was provided on 8/15 & 16, 2017. Permanency Round   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule  |                       |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children. |                |  |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)   |  |                       |
|--|----------------|--|---|---|--|-----------------------|
| <b>Strategy B:</b> Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.              |                |  |   | <b>Applicable CFSR Items:</b> 3, 7, 8, 9, 10, 11, 20, and 23  |  |                       |
| <b>Key Activity</b>  | <b>Lead</b>    | <b>Target Completion Date</b>                          | <b>Most Recent Status (current report date)</b>   | <b>Most Recent Progress and evidence of completion</b>  | <b>Prior Report Status (prior report date)</b>   | <b>Prior Progress</b> |
| Office of Child Welfare on the Permanency Roundtable model and Youth Centered Permanency Roundtable models.  |                | October – December, 2017                               | <input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable   | Table Values Training of selected OCW specialist trainers was conducted by Casey Family Programs on 8/16/17. Agenda and learning objectives are available.  | <input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable  |                       |
| 4.2.2. Train child welfare professionals on the Permanency Roundtable and Youth Centered Permanency Roundtable models, as requested by the new sites.                  | Courtney Smith | Quarter 3 and ongoing<br><br>January, 2018 and ongoing | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | A Casey consultant has assisted the Devereux CBC (Port St. Lucie) to prepare for Youth Centered Roundtables and facilitated 2 Roundtables for youth on whom the PRT process was completed and who had not yet achieved permanency. She also facilitated a PRT Values Training Workshop. She is a well-known and respected permanency advocate the CBCs can turn to for assistance in improving and sustaining PRTs. The CBC of Central Florida is also utilizing the youth centered permanency roundtables. | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 4.3. Implement Permanency Roundtable and Youth Centered Permanency Roundtable models in new sites.   | CBCs           | Quarter 4 and ongoing<br><br>April, 2018 and ongoing   | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Implementation has begun at two CBC agencies.   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |

| <b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children. |              |                                       |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Permanency 1; Systemic Factors: Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)  |  |                       |
|--|--------------|---------------------------------------|---|--|--|-----------------------|
| <b>Strategy C:</b> The state’s child welfare information system, FSFN, will have accurate and timely data that supports child well-being.                              |              |                                       |   | <b>Applicable CFSR Items:</b> 4 and 19   |  |                       |
| <b>Key Activity</b>  | <b>Lead</b>  | <b>Target Completion Date</b>         | <b>Most Recent Status (current report date)</b>   | <b>Most Recent Progress and evidence of completion</b>   | <b>Prior Report Status (prior report date)</b>   | <b>Prior Progress</b> |
| 1. Monitor compliance of accuracy and timely data entry in FSFN, focusing on placement and living arrangement.   | Marks Shults | Quarter 4<br>April – June, 2018       | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The monitoring has begun with the PIP and FI CQI cases reviewed 1/2018.  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 1.1. Develop a “basic data entry accuracy tool” for Department and CBC QA to use when reviewing cases.   | Mark Shults  | Quarter 1<br>July – September, 2017   | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The basic data entry tool was developed during Q1 and provided to all DCF and CBC QA managers for implementation beginning in January 2018   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 1.2. Incorporate into the CBC contract monitoring compliance of accuracy and timely data entry into FSFN with a focus on placement and living arrangement.             | Alissa Cross | Quarter 2<br>October – December, 2017 | <input checked="" type="checkbox"/> Completed 12/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Implementation of the basic data entry tool began 1/1/18. Tool disseminated to DCF and CBC QA Managers at the QA Managers’ Meeting held 10/10 – 10/12/2017. The findings will be incorporated as part of annual contract oversight monitoring for each CBC agency. | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 1.3. Analyze review findings and implement countermeasures.  | Alissa Cross | Quarter 3<br>January – March, 2018    | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Review findings are entered into an electronic data base for immediate access and analysis by the Contract compliance team.  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |

| <b>Goal 3:</b> Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.                         |                               |  |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development  |  |                |
|--|-------------------------------|--|---|---|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs. |                               |  |   | <b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29   |  |                |
| Key Activity   | Lead                          | Target Completion Date                                 | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
| 1. Improve availability and access to the child welfare service array within each community.   | Traci Leavine/<br>Tory Wilson | Quarter 2 and ongoing<br><br>October, 2017 and ongoing | <input checked="" type="checkbox"/> Completed 12/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>The ongoing service array assessment process has initiated to gauge the expansion needs for additional safety management, family support, treatment and well-being services in each community. Next steps include:</p> <ul style="list-style-type: none"> <li>• Completing profiles reflecting clusters of key parental characteristics</li> <li>• Evidence/research based practices and programs responsive to service needs and the levels of care designated for each parent profile</li> <li>• Estimate of the number of parents in need of services within each level of care.</li> <li>• Methodology for a gap analysis and financial planning to be used by the Regions.</li> <li>• Dissemination of the methodology to the Regions for implementation.</li> </ul> <p><a href="http://centerforchildwelfare.fmhi.usf.edu/CBC_ContractMonitoringReports.shtml">http://centerforchildwelfare.fmhi.usf.edu/CBC_ContractMonitoringReports.shtml</a></p> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 1.1. Develop and implement method for ongoing assessment of service array for each community.  | Alissa Cross                  | Quarter 1  | <input checked="" type="checkbox"/> Completed 07/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule  | Child Welfare Service Array is a Priority of Effort (POE) for DCF Secretary Mike Carroll. Focus of the POE is for the Department and CBC agencies to  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule  |                |

| <b>Goal 3:</b> Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.   |              |                                       |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development   |  |                |
|--|--------------|---------------------------------------|---|--|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.                     |              |                                       |   | <b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29  |  |                |
| Key Activity   | Lead         | Target Completion Date                | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion  | Prior Report Status (prior report date)  | Prior Progress |
|  |              | July – September, 2017                | <input type="checkbox"/> No longer applicable   | <p>increase the availability and access to services for children served by the child welfare system. Progress updates are provided quarterly and can be accessed at the following website.</p> <p><a href="http://apps.dcf.state.fl.us/profiles/poe.asp?path=FY%2017-18/Monthly/Q1">http://apps.dcf.state.fl.us/profiles/poe.asp?path=FY 2017-18/Monthly/Q1</a> - July thru September</p> <p>Casey Family Programs has been engaged by the Department to participate in a workgroup along with representation from all six regions. A kickoff meeting was held 10/9/17 which included adoption of a workgroup charter.</p> | <input type="checkbox"/> No longer applicable  |                |
| 1.2. Conduct baseline assessment of service array available in each CBC's service area. Assessments are being conducted based on each service type (Family Support Services, Safety Management Services, Treatment Services, and Child Well-being Services). | Alissa Cross | Quarter 2<br>October – December, 2017 | <input checked="" type="checkbox"/> Completed 12/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | As part of the POE an automated infrastructure that enables integrated data analytics and the evaluation of services delivered to children and families across multiple DCF programs is being developed. This includes parents that received behavioral health services (stratified by the type of service and provider), children with a parent with a substance use or mental health disorder that achieves permanency in 12 months (stratified by permanency type and   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 3:</b> Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.                         |                               |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development   |  |                |
|--|-------------------------------|---|---|--|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs. |                               |   |   | <b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29  |  |                |
| Key Activity   | Lead                          | Target Completion Date                    | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion  | Prior Report Status (prior report date)  | Prior Progress |
|  |                               |   |   | aligned with Federal permanency timeframes), and children with a parent with substance abuse or mental health disorder with no verified maltreatment within 6 and 12 months of closing child welfare services. Release 1 and 2 were completed during July – December, 2017.                            |  |                |
| 1.2.1. Conduct assessment of safety management services.   | John Harper                   | Quarter 1<br><br>July – September, 2017   | <input checked="" type="checkbox"/> Completed 07/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Baseline assessments of safety management services completed on each CBC lead agency.<br><br><a href="http://apps.dcf.state.fl.us/profiles/poe.asp?path=FY 2017-18/Monthly/Q1 - July thru September">http://apps.dcf.state.fl.us/profiles/poe.asp?path=FY 2017-18/Monthly/Q1 - July thru September</a> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 1.2.2. Conduct assessment of family support services.  | Erin Hough                    | Quarter 1<br><br>July – September, 2017   | <input checked="" type="checkbox"/> Completed 07/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Baseline assessments of family support services completed on each CBC lead agency.<br><br><a href="http://apps.dcf.state.fl.us/profiles/poe.asp?path=FY 2017-18/Monthly/Q1 - July thru September">http://apps.dcf.state.fl.us/profiles/poe.asp?path=FY 2017-18/Monthly/Q1 - July thru September</a>    | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 1.2.3. Conduct assessment of treatment services.   | Traci Leavine/<br>Tory Wilson | Quarter 2<br><br>October – December, 2017 | <input checked="" type="checkbox"/> Completed 12/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | OCW established a workgroup to include Community-Based Care Lead Agencies and community stakeholders to inform the assessment and expansion of <b>treatment</b> and well-being services for children, and to enhance the availability of evidence-based and promising                                  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 3:</b> Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.                         |      |                        |  | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development   |   |                |
|--|------|------------------------|--|--|---|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs. |      |                        |  | <b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29  |   |                |
| Key Activity   | Lead | Target Completion Date | Most Recent Status (current report date) | Most Recent Progress and evidence of completion  | Prior Report Status (prior report date) | Prior Progress |
|  |      |                        |  | <p>practice services within the service array continuum that will be supported by Casey Family Programs and the Harvard fellow.</p> <ul style="list-style-type: none"> <li>○ The kickoff meeting for the workgroup was held on 10/9/17. On 10/18/17 a conference call was held with the Region leads. The workgroup met face to face on 11/13/17 and via conference call on 12/12/17.</li> <li>○ OCW established a subgroup to specifically focus on the placement continuum to assess and identify appropriate placement services to meet the unique needs of children served in out-of-home care.</li> <li>○ A workgroup to map evidence-based and promising practices that are supported by research that addresses specific conditions present within the children and families served has been established. The FICW provided first research update during the meeting held on 11/13/17. The FICW began their research on the needs of clusters in December, 2017.</li> </ul> |   |                |



| <b>Goal 3:</b> Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.                         |                                      |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development   |  |                |
|--|--------------------------------------|---|---|--|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs. |                                      |   |   | <b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29  |  |                |
| Key Activity   | Lead                                 | Target Completion Date                          | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion  | Prior Report Status (prior report date)  | Prior Progress |
| 1.2.4. Conduct assessment of child well-being services.  | Traci Leavine/<br>Tory <u>Wilson</u> | Quarter 2<br><br>October –<br>December,<br>2017 | <input checked="" type="checkbox"/> Completed 12/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>OCW established a workgroup to include Community-Based Care Lead Agencies and community stakeholders to inform the assessment and expansion of treatment and <b>well-being</b> services for children, and to enhance the availability of evidence-based and promising practice services within the service array continuum that will be supported by Casey Family Programs and the Harvard fellow.</p> <ul style="list-style-type: none"> <li>○ The kickoff meeting for the workgroup was held on 10/9/17. On 10/18/17 a conference call was held with the Region leads. The workgroup met face to face on 11/13/17 and via conference call on 12/12/17.</li> <li>○ A workgroup to map evidence-based and promising practices that are supported by research that addresses specific conditions present within the children and families served has been established. The FICW provided first research update during the meeting held on 11/13/17. The FICW began their research on the needs of clusters in December, 2017.</li> </ul> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 3:</b> Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.                         |                               |  |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development  |  |                |
|--|-------------------------------|--|---|---|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs. |                               |  |   | <b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29   |  |                |
| Key Activity   | Lead                          | Target Completion Date                                 | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
| 1.3 Enhance available service array based on assessment.   | Traci Leavine/<br>Tory Wilson | Quarter 2 and ongoing<br><br>October, 2017 and ongoing | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | CBC agency specific enhancements to the service array have been initiated; while the statewide effort continues in process.   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 1.4. Integrate into contract oversight and monitoring of CBC processes an evaluation of the adequacy of the service array in the community.  | Alissa Cross                  | Quarter 1<br><br>July – September, 2017                | <input checked="" type="checkbox"/> Completed 06/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The System of Care On-site Monitoring Reviewer Guide was completed 6/14/17. The guide was implemented beginning 7/2017 for all CBC Contract Oversight reviews.<br><br><a href="http://centerforchildwelfare.fmhi.usf.edu/ContractOversight.shtml">http://centerforchildwelfare.fmhi.usf.edu/ContractOversight.shtml</a> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 2. Publish a statewide life skills progress guide for child welfare professionals, focusing on assessing independent living skills, social, self-esteem, and coping skills.  | Courtney Smith                | Quarter 8<br><br>April – June, 2019                    | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable            |   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 2.1. Research life skills guides to identify best practices.   | Courtney Smith                | Quarter 6<br><br>October - December, 2018              | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable            |   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 3:</b> Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.                         |   |  |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development   |  |                       |
|--|---|--|---|--|--|-----------------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs. |   |  |   | <b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29  |  |                       |
| <b>Key Activity</b>  | <b>Lead</b>   | <b>Target Completion Date</b>                          | <b>Most Recent Status (current report date)</b>   | <b>Most Recent Progress and evidence of completion</b>   | <b>Prior Report Status (prior report date)</b>   | <b>Prior Progress</b> |
| 2.2. Convene statewide workgroup that includes child welfare professionals and representation from youth in foster care to develop life skills guide.  | Courtney Smith  | Quarter 6<br><br>October - December, 2018              | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable            |  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 2.3. Inform the regions and CBCs about the life skills guide through statewide memorandum and statewide webinar.   | Courtney Smith  | Quarter 8<br><br>April – June, 2019                    | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable            |  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 3. Ensure children placed with relatives receive Relative Caregiver Program benefits (Priority of Effort), as appropriate.   | Assistant Secretary of Operations/Office of Child Welfare/Economic Self Sufficiency | Quarter 2<br><br>October – December, 2017              | <input checked="" type="checkbox"/> Completed 08/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The Secretary's Priority of Effort (POE) established a project regarding the Relative and Non-Relative Caregiver benefit program to be reviewed by the Economic Self Sufficiency Peer review process. Peer reviews are conducted semi-annually. The last review was completed in August, 2017. | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 3.1. Identify relative caregiver families who are eligible for the relative caregiver program but are not receiving benefits.  | Office of Child Welfare/Economic Self Sufficiency                                   | Quarter 2 and ongoing<br><br>October, 2017 and ongoing | <input checked="" type="checkbox"/> Completed 03/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | On January 27, 2017 and March 6, 2017 a listing of relative caregivers who were not receiving benefits, but were eligible was sent to Regional staff assigned to this project.   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 3.2. Work with CBC lead agencies to identify why individual relative   | Office of Child Welfare/Econo   | Quarter 2 and ongoing                                  | <input checked="" type="checkbox"/> Completed 10/2016   | The OCW collaborated with all CBC agencies to obtain information on their  | <input type="checkbox"/> Completed MM/YYYY   |                       |

| <b>Goal 3:</b> Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.                         |                           |  |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development  |  |                |
|--|---------------------------|--|---|---|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs. |                           |  |   | <b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29   |  |                |
| Key Activity   | Lead                      | Target Completion Date                                 | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
| caregiver families are not receiving benefits.   | mic Self Sufficiency      | October, 2017 and ongoing                              | <input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable  | relative caregiver referral process. This information was provided to DCF staff responsible for eligibility. Reasons were identified for not receiving benefits and challenges to ensuring eligible relative caregivers were receiving benefits.  | <input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable   |                |
| 3.3. Assist relative caregiver families with obtaining the relative caregiver benefits.  | Economic Self Sufficiency | Quarter 2 and ongoing<br><br>October, 2017 and ongoing | <input checked="" type="checkbox"/> Completed 08/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Each region identified procedures and strategies to increase participation in the relative caregiver program. Examples of strategies: Issue Wallet Cards to the CPI / CBC & Eligibility staff as a reminder of the process and or policy; sending out contact letters to caregiver.<br><br>A matching report of relative caregivers from FSN/FLORIDA (eligibility system) was produced to assist staff. | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 4. Modify and implement CFOP 170-10, Providing Services and Support for Children in Care and for Caregivers, to provide support for relative caregivers.   | Courtney Smith            | Quarter 5<br><br>July – September, 2018                | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | See below   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 4.1. Establish statewide workgroup to review and update CFOP 170-10.   | Courtney Smith            | Quarter 1  | <input checked="" type="checkbox"/> Completed 06/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule  | A workgroup has been formed with both DCF and CBC agency representation.  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule  |                |

| <b>Goal 3:</b> Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.                         |                |  |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development |  |                |
|--|----------------|--|---|--|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs. |                |  |   | <b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29  |  |                |
| Key Activity   | Lead           | Target Completion Date   | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion  | Prior Report Status (prior report date)  | Prior Progress |
|  |                | July – September, 2017   | <input type="checkbox"/> No longer applicable   |  | <input type="checkbox"/> No longer applicable  |                |
| 4.2. Develop draft operating procedure based on workgroup recommendations and distribute for statewide input.  | Courtney Smith | Quarter 2 4<br><del>October – December, 2017</del><br>April - June, 2018     | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Initial draft CFOP 170-10 developed 6/27/17. Final draft of CFOP 170-10 completed 8/2/17.  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 4.3. Finalize draft operating procedure based on statewide input and publish operating procedure.  | Courtney Smith | Quarter 2 5<br><del>October – December, 2017</del><br>July – September, 2018 | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable            |  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 4.4. Inform child welfare professionals of the modified operating procedure for implementation.  | Courtney Smith | Quarter 2 5<br><del>October – December, 2017</del><br>July - September, 2018 | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 3:</b> Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.                         |             |  |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development  |  |                |
|--|-------------|--|---|---|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs. |             |  |   | <b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29   |  |                |
| Key Activity   | Lead        | Target Completion Date                               | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion   | Prior Report Status (prior report date)  | Prior Progress |
| 4.5. Assess practice improvement using the Florida CQI reviews.  | Mark Shults | Quarter 4 and ongoing<br><br>April, 2018 and ongoing | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.</p> <p>The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.</p> <p><a href="http://centerforchildwelfare.fmhi.usf.edu/">http://centerforchildwelfare.fmhi.usf.edu/</a></p>   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 4.6. Provide quarterly feedback to management (Department leadership, CBC leadership, OCW specialists, child welfare professionals) on CQI findings to inform practice changes or training, as appropriate.                              | Mark Shults | Quarter 5 and ongoing<br><br>July, 2018 and ongoing  | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.</p> <p>In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the</p> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 3:</b> Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.  |                |                                    |  | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development |  |                |
|---|----------------|------------------------------------|--|--|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.  |                |                                    |  | <b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29  |  |                |
| Key Activity  | Lead           | Target Completion Date             | Most Recent Status (current report date)   | Most Recent Progress and evidence of completion  | Prior Report Status (prior report date)  | Prior Progress |
|   |                |                                    |  | task force on PIP progress and findings for PIP monitored and Florida CQI cases.   |  |                |
| 5. Develop and implement best practice tool for child welfare professional's quality visits with children and their mothers and fathers based on workgroup research and recommendations. Although children are visited at least once every 30 days, the visits are not of consistent quality. This key activity relates to quality of visits. | Courtney Smith | Quarter 8<br>April – June, 2019    | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 5.1. Convene a statewide workgroup that includes input from Regions, CBCs, child welfare professionals and other stakeholders.  | Courtney Smith | Quarter 3<br>January – March, 2018 | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 5.1.1. Research best practices in quality visiting.   | Courtney Smith | Quarter 3<br>January – March, 2018 | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 3:</b> Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.                         |                |   |  | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development |  |                       |
|--|----------------|---|--|--|--|-----------------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs. |                |   |  | <b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29  |  |                       |
| <b>Key Activity</b>  | <b>Lead</b>    | <b>Target Completion Date</b>             | <b>Most Recent Status (current report date)</b>  | <b>Most Recent Progress and evidence of completion</b>   | <b>Prior Report Status (prior report date)</b>   | <b>Prior Progress</b> |
| 5.1.2. Identify barriers and underlying challenges preventing child welfare professionals from consistently conducting quality visits.   | Courtney Smith | Quarter 3<br><br>January – March, 2018    | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 5.2. Develop draft quality visit tool based on workgroup recommendations and distribute for statewide input.   | Courtney Smith | Quarter 5<br><br>July – September, 2018   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 5.3. Finalize quality visit tool based on statewide input.   | Courtney Smith | Quarter 5<br><br>July – September, 2018   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 5.4. Deploy best practice tool for local implementation.   | Courtney Smith | Quarter 6<br><br>October – December, 2018 | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                       |
| 5.5. Assess practice improvement using the Florida CQI reviews.  | Mark Shults    | Quarter 7                                 | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule  |  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule  |                       |



| <b>Goal 3:</b> Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.  |               |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development |  |                |
|---|---------------|---|---|--|--|----------------|
| <b>Strategy A:</b> Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.                        |               |   |   | <b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29  |  |                |
| Key Activity  | Lead          | Target Completion Date                          | Most Recent Status (current report date)  | Most Recent Progress and evidence of completion  | Prior Report Status (prior report date)  | Prior Progress |
|   |               | January – March, 2019                           | <input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable   |  | <input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable  |                |
| 5.6. Provide quarterly feedback to management on CQI findings to inform practice changes or training, as appropriate.   | Mark Shults   | Quarter 8 and Ongoing<br><br>April – June, 2019 | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable            |  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 6. Obtain technical assistance, as appropriate at the local level, from national experts in the state's child welfare practice model to facilitate improvement in assessments, family engagement, safety planning, supervisory consultation, and case planning. | Traci Leavine | Quarter 2<br><br>October – December, 2017       | <input checked="" type="checkbox"/> Completed 12/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The OCW has obtained extensive technical assistance from both ACTION and Casey to assist with various aspects of child welfare practice.                       | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

| <b>Goal 3:</b> Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs. |                |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development   |  |                |
|--|----------------|---|---|--|--|----------------|
| <b>Strategy B:</b> Implement practice initiatives to assure that children receive appropriate services to meet their educational needs.  |                |   |   | <b>Applicable CFSR Items:</b> 9, 11, 16, and 29  |  |                |
| Key Activity   | Lead           | Target Completion Date                    | Most Recent Status (current report date)  | Most Recent Progress   | Prior Report Status (prior report date)  | Prior Progress |
| 1. Establish a memorandum of understanding (MOU) between the Department of Children and Families and the Department of Education specific to educational needs of children in out of home care.                  | Courtney Smith | Quarter 2<br><br>October – December, 2017 | <input checked="" type="checkbox"/> Completed 12/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The Interagency Agreement has been developed and routed for all agency approvals.  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 1.1. Collaborate with the Department of Education to discuss joint educational needs of children in out-of- home care.   | Courtney Smith | Quarter 2<br><br>October – December, 2017 | <input checked="" type="checkbox"/> Completed 11/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Feedback was requested from the Department of Education regarding the interagency agreement and a guide was completed.   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 1.2. Create attachment for the MOU providing guidance on educational needs of children in out-of-home care.  | Courtney Smith | Quarter 2<br><br>October – December, 2017 | <input checked="" type="checkbox"/> Completed 12/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The attachment providing guidance on educational needs was developed and routed for all agency approvals.  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 2. Update local working agreements between local school districts and CBCs.  | Regions/CBCs   | Quarter 2<br><br>October – December, 2017 | <input checked="" type="checkbox"/> Completed 10/2016<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | In October, 2016 a memorandum was issued to regions and CBC agencies regarding ESSA and working with local county school systems to address costs, school transportation for foster children and related specific needs of this population as appropriate. | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

|  |             |   |   |  |  |  |
|--|-------------|---|---|--|--|--|
| 3. Assess practice using the Florida CQI and PIP monitored case reviews.   | Mark Shults | Quarter 1 and ongoing<br><br>July – September, 2017 | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.</p> <p>The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.</p> <p><a href="http://centerforchildwelfare.fmhi.usf.edu/">http://centerforchildwelfare.fmhi.usf.edu/</a></p>  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |  |
| 4. Provide quarterly feedback to management (Department leadership, CBC leadership, OCW specialists, child welfare professionals) on findings to inform practice changes or training as needed.                  | Mark Shults | Quarter 1 and ongoing<br><br>July – September, 2017 | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | <p>A meeting to share the state’s performance results for Florida’s PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.</p> <p>In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.</p> | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |  |
| <b>Goal 3:</b> Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs. |             |   |   | <b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development   |  |  |
| <b>Strategy C:</b> Implement practice initiatives to assure children receive adequate services to meet their physical health, dental health, and mental health needs.  |             |   |   | <b>Applicable CFSR Items:</b> 12, 12B, 17, 18, and 29  |  |  |

| Key Activity  | Lead          | Target Completion Date                    | Most Recent Status (current report date)  | Most Recent Progress  | Prior Report Status (prior report date)  | Prior Progress |
|---|---------------|---|---|---|--|----------------|
| 1. Integrate child welfare and substance abuse and mental health service systems for child welfare families to enhance families' access to services and ensure appropriate assessment to inform services. | Traci Leavine | Quarter 6<br><br>October – December, 2018 | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | See below   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 1.1. Articulate Practice Expectations and System Components which lead to an integrated system.   | Tory Wilson   | Quarter 1<br><br>July – September, 2017   | <input checked="" type="checkbox"/> Completed 10/2016<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Articulation documents have been shared with participants within each region. Documents prepared participants for conducting self-studies, engaging in a peer review, and completing plans of action.     | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 1.2. Conduct a Region by Region self-study and peer review of Practice Expectations and System Components.  | Traci Leavine | Quarter 2<br><br>October – December, 2017 | <input checked="" type="checkbox"/> Completed 11/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | All six regions are complete.<br>Southern region – 1/2016<br>Northeast region – 7/2016<br>SunCoast region – 8/2016<br>Central region – 11/2016<br>Northwest region – 3/2017<br>Southeast region – 11/2017 | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 1.2.1. Establish schedule for self-study (staggered implementation).  | Tory Wilson   | Quarter 1<br><br>July – September, 2017   | <input checked="" type="checkbox"/> Completed 10/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The schedule for each region's self-study was staggered from April 2016 through October, 2017. The schedule is available for review.  | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |
| 1.2.2. Conduct self-study facilitator training with regional staff.   | Tory Wilson   | Quarter 1<br><br>July – September, 2017   | <input checked="" type="checkbox"/> Completed 07/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Facilitator training was completed with each Region, with the final region, Southeast, receiving onsite facilitation 7/19/17.   | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |                |

|  |               |   |   |  |  |  |
|--|---------------|---|---|--|--|--|
|  |               |   |   |  |  |  |
| 1.2.3. Conduct Region by Region self-study.  | Tory Wilson   | Quarter 1<br>July – September, 2017   | <input checked="" type="checkbox"/> Completed 09/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Self-study completed by each region with the final region, Southeast, completing their self-study in 9/2017.     | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |  |
| 1.2.4. Conduct site visit (Region by Region) with peer review team following completion of Region self-study.                                      | Tory Wilson   | Quarter 1<br>July – September, 2017   | <input checked="" type="checkbox"/> Completed 11/2017<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | The final site visit for regions was completed with the Southeast region 11/2017.                                | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |  |
| 1.2.5. Provide Peer Review Team report to Region to begin Plan of Action.  | Traci Leavine | Quarter 2<br>October – December, 2017   | <input checked="" type="checkbox"/> Completed 1/2018<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable  | The final peer review report was provided to the Southeast region on 1/22/18.                                    | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |  |
| 1.3. Develop and implement a Plan of Action by Region according to Phase-in Schedule.  | Traci Leavine | Quarter 1 & 3<br><del>July – September, 2017</del><br>January – March, 2018                         | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | In progress, communication for the final regional Plan of Action is slated for distribution 1/2018.              | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |  |
| 1.3.1. Each Region (with a Plan of Action) to report on each their Plan of Action during quarterly priority of effort meetings with the Secretary. | Regions       | Quarter 1 & 3 and ongoing<br><del>July – September, 2017</del><br>January - March, 2018 and ongoing | <input type="checkbox"/> Completed MM/YYYY<br><input checked="" type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable | Regions with a Plan of Action reported at the most recent Priority of Effort reporting period completed 12/2017. | <input type="checkbox"/> Completed MM/YYYY<br><input type="checkbox"/> On/ahead of schedule<br><input type="checkbox"/> Behind schedule<br><input type="checkbox"/> No longer applicable |  |

**Case Review Item Information**

**Case Review Item: 1 - Timeliness of Initiating Investigations of Reports of Child Maltreatment**

**Improvement Goal (91.6%):**

**Performance**

|                                     | Baseline                      | Reporting Period 1          | Reporting Period 2          | Reporting Period 3         | Reporting Period 4          |
|-------------------------------------|-------------------------------|-----------------------------|-----------------------------|----------------------------|-----------------------------|
| Data Period                         | April, 2016 – September, 2016 | July, 2017 – December, 2017 | October, 2017 – March, 2018 | January, 2018 – June, 2018 | April, 2018 – October, 2018 |
| Number of Cases Rated as a Strength | 43                            | 42                          | -                           | -                          | -                           |
| Number of Total Applicable Cases    | 47                            | 49                          | -                           | -                          | -                           |
| Performance (%)                     | 91.5%                         | 85.71%                      | -                           | -                          | -                           |
| Progress Notes:                     |                               |                             |                             |                            |                             |

**Case Review Item: 2 - Services to Family to Protect Child(ren) in the Home and Prevent Removal or Re-Entry Into Foster Care**

**Improvement Goal (85.8%):**

**Performance**

| -                                   | Baseline                      | Reporting Period 1          | Reporting Period 2          | Reporting Period 3         | Reporting Period 4          |
|-------------------------------------|-------------------------------|-----------------------------|-----------------------------|----------------------------|-----------------------------|
| Data Period                         | April, 2016 – September, 2016 | July, 2017 – December, 2017 | October, 2017 – March, 2018 | January, 2018 – June, 2018 | April, 2018 – October, 2018 |
| Number of Cases Rated as a Strength | 26                            | 28                          |                             |                            |                             |
| Number of Total Applicable Cases    | 34                            | 37                          |                             |                            |                             |

|                        |              |               |  |  |  |
|------------------------|--------------|---------------|--|--|--|
| <b>Performance (%)</b> | <b>76.5%</b> | <b>75.68%</b> |  |  |  |
| <b>Progress Notes:</b> |              |               |  |  |  |

**Case Review Item: 3 - Risk and Safety Assessment and Management**

**Improvement Goal (77.7%):**

**Performance**

| -  | Baseline                      | Reporting Period 1          | Reporting Period 2          | Reporting Period 3         | Reporting Period 4          |
|--|-------------------------------|-----------------------------|-----------------------------|----------------------------|-----------------------------|
| <b>Data Period</b>                         | April, 2016 – September, 2016 | July, 2017 – December, 2017 | October, 2017 – March, 2018 | January, 2018 – June, 2018 | April, 2018 – October, 2018 |
| <b>Number of Cases Rated as a Strength</b> | 57                            | 53                          |                             |                            |                             |
| <b>Number of Total Applicable Cases</b>    | 80                            | 83                          |                             |                            |                             |
| <b>Performance (%)</b>                     | 71.3%                         | 63.86%                      |                             |                            |                             |
| <b>Progress Notes:</b>                     |                               |                             |                             |                            |                             |

**Case Review Item: 4 - Stability of Foster Care Placement**

**Improvement Goal (88.5%):**

**Performance**

| -  | Baseline                      | Reporting Period 1          | Reporting Period 2          | Reporting Period 3         | Reporting Period 4          |
|--|-------------------------------|-----------------------------|-----------------------------|----------------------------|-----------------------------|
| <b>Data Period</b>                         | April, 2016 – September, 2016 | July, 2017 – December, 2017 | October, 2017 – March, 2018 | January, 2018 – June, 2018 | April, 2018 – October, 2018 |
| <b>Number of Cases Rated as a Strength</b> | 45                            | 45                          |                             |                            |                             |
| <b>Number of Total Applicable Cases</b>    | 55                            | 57                          |                             |                            |                             |

|                 |       |        |  |  |  |
|-----------------|-------|--------|--|--|--|
| Performance (%) | 81.8% | 78.95% |  |  |  |
| Progress Notes: |       |        |  |  |  |

**Case Review Item: 5 - Permanency Goal for Child**

Improvement Goal (82.1%):

**Performance**

|                                     | Baseline                      | Reporting Period 1          | Reporting Period 2          | Reporting Period 3         | Reporting Period 4          |
|-------------------------------------|-------------------------------|-----------------------------|-----------------------------|----------------------------|-----------------------------|
| Data Period                         | April, 2016 – September, 2016 | July, 2017 – December, 2017 | October, 2017 – March, 2018 | January, 2018 – June, 2018 | April, 2018 – October, 2018 |
| Number of Cases Rated as a Strength | 41                            | 45                          |                             |                            |                             |
| Number of Total Applicable Cases    | 55                            | 57                          |                             |                            |                             |
| Performance (%)                     | 74.5%                         | 78.95%                      |                             |                            |                             |
| Progress Notes:                     |                               |                             |                             |                            |                             |

**Case Review Item: 6 - Achieving Reunification, Guardianship, Adoption, or Other Planned Permanent Living Arrangement**

Improvement Goal (75.4%):

**Performance**

|                                     | Baseline                      | Reporting Period 1          | Reporting Period 2          | Reporting Period 3         | Reporting Period 4          |
|-------------------------------------|-------------------------------|-----------------------------|-----------------------------|----------------------------|-----------------------------|
| Data Period                         | April, 2016 – September, 2016 | July, 2017 – December, 2017 | October, 2017 – March, 2018 | January, 2018 – June, 2018 | April, 2018 – October, 2018 |
| Number of Cases Rated as a Strength | 37                            | 39                          |                             |                            |                             |
| Number of Total Applicable Cases    | 55                            | 57                          |                             |                            |                             |
| Performance (%)                     | 67.3%                         | 68.42%                      |                             |                            |                             |



Progress Notes:

**Case Review Item: 12 - Needs and Services of Child, Parents, and Foster Parents**

**Improvement Goal (58.4%):**

**Performance**

| -                                   | Baseline                      | Reporting Period 1          | Reporting Period 2          | Reporting Period 3         | Reporting Period 4          |
|-------------------------------------|-------------------------------|-----------------------------|-----------------------------|----------------------------|-----------------------------|
| Data Period                         | April, 2016 – September, 2016 | July, 2017 – December, 2017 | October, 2017 – March, 2018 | January, 2018 – June, 2018 | April, 2018 – October, 2018 |
| Number of Cases Rated as a Strength | 41                            | 42                          |                             |                            |                             |
| Number of Total Applicable Cases    | 80                            | 83                          |                             |                            |                             |
| Performance (%)                     | 51.3%                         | 50.6%                       |                             |                            |                             |
| Progress Notes:                     |                               |                             |                             |                            |                             |

**Case Review Item: 13 - Child and Family Involvement in Case Planning**

**Improvement Goal (70.7%):**

**Performance**

| -                                   | Baseline | Reporting Period 1          | Reporting Period 2          | Reporting Period 3         | Reporting Period 4          |
|-------------------------------------|----------|-----------------------------|-----------------------------|----------------------------|-----------------------------|
| Data Period                         |          | July, 2017 – December, 2017 | October, 2017 – March, 2018 | January, 2018 – June, 2018 | April, 2018 – October, 2018 |
| Number of Cases Rated as a Strength | 49       | 56                          |                             |                            |                             |
| Number of Total Applicable Cases    | 77       | 82                          |                             |                            |                             |
| Performance (%)                     | 63.6%    | 68.29%                      |                             |                            |                             |

Progress Notes:

**Case Review Item: 14 - Caseworker Visits With Child**

**Improvement Goal (78.9%):**

**Performance**

|                                     | Baseline                      | Reporting Period 1          | Reporting Period 2          | Reporting Period 3         | Reporting Period 4          |
|-------------------------------------|-------------------------------|-----------------------------|-----------------------------|----------------------------|-----------------------------|
| Data Period                         | April, 2016 – September, 2016 | July, 2017 – December, 2017 | October, 2017 – March, 2018 | January, 2018 – June, 2018 | April, 2018 – October, 2018 |
| Number of Cases Rated as a Strength | 58                            | 53                          |                             |                            |                             |
| Number of Total Applicable Cases    | 80                            | 83                          |                             |                            |                             |
| Performance (%)                     | 72.5%                         | 63.86%                      |                             |                            |                             |
| Progress Notes:                     |                               |                             |                             |                            |                             |

**Case Review Item: 15 - Caseworker Visits With Parents**

**Improvement Goal (51.1%):**

**Performance**

|                                     | Baseline                      | Reporting Period 1          | Reporting Period 2          | Reporting Period 3         | Reporting Period 4          |
|-------------------------------------|-------------------------------|-----------------------------|-----------------------------|----------------------------|-----------------------------|
| Data Period                         | April, 2016 – September, 2016 | July, 2017 – December, 2017 | October, 2017 – March, 2018 | January, 2018 – June, 2018 | April, 2018 – October, 2018 |
| Number of Cases Rated as a Strength | 30                            | 30                          |                             |                            |                             |
| Number of Total Applicable Cases    | 69                            | 76                          |                             |                            |                             |
| Performance (%)                     | 43.5%                         | 39.47%                      |                             |                            |                             |

**Progress Notes:**