

**Systemic Interview Questions Regarding Quality Assurance System
for In-Depth Practice Review**



Date: _____ **CBC:** _____

Interviewee(s): _____

Interviewed by: _____

1. Describe the CBC's Quality Assurance System.

2. How effective is the system in:
 - evaluating the quality of services provided?

 - identifying strengths and areas needing improvement?

 - providing relevant reports?

 - evaluating program improvement measures?

3. How well does the CBC use the information obtained from quality assurance activities to guide policies and procedures, including ensuring sufficient feedback to workers?