

System of Care Subcommittee



March 27, 2024

Gracepoint's Participation in the System of Care

Gracepoint has a complete continuum of care for our adult patients.

Inpatient:

- 60 bed CSU, 28 bed Children's CSU, 30 bed residential locked unit for Forensic treatment (g16). Currently remodeling for a 32-bed expansion of Forensic beds, scheduled to open 6/1/2024.

Community Based (all contribute to Diversion efforts):

- FACT
- Targeted Case Management
- Care Coordination Teams
- Forensic Multidisciplinary Team
- Forensic Case Management (g16)
- Mental Health Court Liaison
- Mobile Response Team
- Homeless Services (drop-in services, PATH, Partnership with THHI)
- Affordable and Supportive Housing

Adult and Children's Outpatient

- Serves 1500 patients a week with Medication Management and Therapy

Effective Methods with Proven Success of Diversion

- Vouchers/incidental/enhancements for rent and other needed items.
- FACT
- Care Coordination has 82% reduction in readmissions to CSU.
- Transportation is a key to success.
- Staff spend time developing rapport with local housing placements.
- Gracepoint's Forensic program is a true diversion from state hospital.
- Forensic Multidisciplinary team is a diversion from incarceration and patient incidentals are key to success.
- Mental Health Court Liaison redirects Forensic patients to community support. This position is paid by for by Hillsborough County.

FACT patient

Gracepoint FACT team has been amazing. I now have the assistance for a stable life. They helped me get back on my feet mentally and emotionally. I now have rides to my doctor's appointments through them.

The FACT team also brings my medication to my house once a month. The medication I take for the month is packaged, labeled, and separated into morning, noon, and night for me. It is so much better than dealing with a bunch of bottles.

In past visits to Gracepoint, I would leave the CSU to go home, and I wouldn't follow through with taking the medication prescribed. Now that I have it brought to me, I have stayed on my medication. I have noticed a happier me. I have Gracepoint's FACT team program to thank. I am feeling much better.

Thank you, Gracepoint.

Patient D.

Current Barriers to Success

- Could not access vouchers for new CCT patients for rent for several months.
- Food expenses are not reimbursable in any program.
- Phones are not reimbursable in most programs. Gracepoint pays for this out of our operational dollars.
- Operational budget of current Forensic program (30 beds) was reduced by 30%
- Due to difficulties in the legislative session the funding for FTP (32 beds) expansion was not funded. We were set to open June 1st (with a wait list of 20 patients.)
- ACA fraud. ACA salespeople take advantage of our most vulnerable community members and give them gift cards, phones and more to sign up for an ACA plan when they have ACTIVE Medicaid. This is fraud. They also sign them up when homeless, no income, with a \$9000 deductible.

Recommended Changes for Success

- Reduce Barriers mentioned above regarding rent, food, and phones.
- Investigate/Stop ACA fraud. (~50 patients/January, ~100 patients/February)
- Legislative Education about the benefits of Forensic Treatment and its savings to the state vs patients going to state hospital.
 - 95 % of admissions are diversions from State Hospital and 5 % of admissions are step downs from State Hospital discharges
 - 75% of admissions successfully complete the program and are not returned to jail (these clients either resolve their charges while in the program and are released to family, or enter some type of community based pre-trial intervention)
 - 10 % complete the program successfully but are required to return to jail due to the nature of the charge (i.e. they are facing prison and have to return to jail to face trial).
 - 15 % are unsuccessfully discharged back to jail due to violations of court order (violence or aggression in the program, refusal to participate, or a need for closer monitoring)