

FASAMS Stakeholders Report

1. Activities Completed During the Week Ending 1/7/2022

- DCF and FEI continued work on FASAMS data collection efforts.
- DCF and FEI continued work on enhancements for FASAMS Version 14.
- DCF and FEI are continuing the DCF/DAC JAD Workgroup
 - Meeting held on: No meeting held this reporting period.
 - Minutes can be accessed here: <https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml>
- DCF and FEI have restarted the Guidance 24 / POM Workgroup
 - Meeting held on: No meeting held this reporting period.

2. Activities Planned for the Week Ending 1/14/2022

- DCF and FEI will continue to support stakeholders as they switch to Version 14.
- DCF and FEI will continue work on approved system enhancements.
- DCF and FEI will continue the current workgroup meetings

3. Upcoming Changes and Noteworthy Details

<https://www.myflfamilies.com/service-programs/samh/fasams/enhancements.shtml>

- 2022.01.0 –List of Enhancements
 - WI 521775 – Remove Subcontract and Dependencies
 - WI 467372 – Client Search Update
 - WI 475759 – Create Pamphlet Chapter Companion Documents

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- WI 522086 – Medicaid Table Access
- WI 535356 – Decouple HCPCS Modifiers
- 2022.04.0 – TENTATIVE List of Enhancements
 - WI 53870 – Add Federal Tax Identifier to Waiting List and Subcontract Error Reports
 - WI 538474 – Allow Configuration of Validation Rules
 - WI 542739 – Allow Historical Score Number based on Evaluation Date
 - WI 543619 – Exemption for Required Data for Discharge Codes 3 and 6

4. Pamphlet 155-2 Updates

No updates this reporting period

5. Quarterly Release Deployment Targets

The following table lists the dates for the next four regularly scheduled, quarterly releases. These releases will contain approved enhancements and low priority defect corrections.

Quarterly Releases	Deploy to UAT	UAT by DCF	Deploy to Production
2022.01.0	02/01/2022	02/01/2022 - 02/28/2021	03/01/2022
2022.04.0	04/01/2022	04/01/2022 – 04/30/2022	05/01/2022
2022.07.0	07/01/2022	07/01/2022 - 07/30/2022	8/1/2022
2022.10.0	10/01/2022	10/01/2022 - 10/31/2022	11/1/2022



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6. SAMH Helpdesk Ticket Report

Status legend:

- **In Progress** – resolution being worked on
- **Customer Responded** – Additional information requested
- **Closed:** Ticket closed successfully (Change Request Form completed, responded in 10 business day timeframe, requisite authority has rendered judgement)
 - **Policy Closure** – Ticket closed due to non-compliance with Change Request Form submission and/or lack of response to outreach within 10 business days of ticket submission
 - **Request Granted** – Covered Service change, Project Code, Program Area change; enhancement initiated; issue resolved.
 - **Request Denied** – Requisite authority has determined request not allowable

Tickets are removed from report 30 days after closure

Ticket #	Source of Submission	Issue Summary	Pamphlet Change?	User System Impact?	Days Open	Date Submitted	Date Closed	Status
1842362	Credible	FASAMS Password/Service Request to turn off validations on POM against Program Area	No Required	No	287	3/26/2021	N/A	In Progress
1901470	LSF	FASAMS Incident Submission – Submitted Files rejected with Invalid Vocabulary Code	No	No	137	8/2/21	N/A	In Progress
1906093	CFBHN	Pamphlet - Service Duration Admission Schema	Required	No	146	8/12/21	N/A	In Progress
1918611	NWFLHealth	FASAMS Issue – Will FASAMS accept “partial admissions” – admissions without POM, DIAG, and EVAL records?	No	No	62	9/9/21	N/A	In Progress
1922876	CFCHS	The process to update evaluation toolkit values with	Required	No	112	9/17/21	N/A	Open



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		level of care is not clear in the pamphlet						
1926338	LSF	FASAMS – Service files rejected, be read as duplicate records	Not Required	No	102	9/27/21	N/A	Open
1932536	Lakeview	FASAMS Incident Submission – Invalid Covered Services in Pamphlet	Not Required	No	91	10/8/21	N/A	In Progress
1935877	Therapy Brands	FASAMS Questions From Website	Not Required	No	84	10/15/21	N/A	In Progress
1939206	Five Points	FASAMS – V14 Purge Request for 2 CFC Providers	Not Required	No	74	10/25/21	N/A	In Progress
1943527	Lakeview	FASAMS Incident Submission	Not Required	No	38	11/2/21	12/10/21	Closed – Request Granted
1943636	Lakeview	FASAMS – Client Severity Groupings	Required	No	66	11/2/21	N/A	In Progress
1946324	Carisk	FASAMS Incident Submission	Unknown	Unknown	28	11/8/21	N/A	Customer Responded
1946550	Wellpath	Request for DCF VPN access to submit FASAMS files for Wellpath facilities	Unknown	Unknown	59	11/9/21	N/A	Customer Responded
1952485	Wellpath	FASAMS Password/Service Request – Automation of our file upload	Unknown	Unknown	45	11/23/21	N/A	In Progress



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1954217	LSF	FASAMS Modifiers – TE	Required	N/A	2	11/30/21	12/2/21	Closed – Request Granted
1954246	LSF	FASAMS Incident Submission – ModifierCode (TE, HD) error	Required	N/A	38	11/30/21	N/A	In Progress
1954314	SMHTF	SAMH: Facility HIS staff requested access to query FASAMS, previous ticket apparently closed	Not Required	N/A	38	11/30/21	N/A	In Progress
1954553	LSF	FASAMS Password/Service Request	No	N/A	1	11/30/21	12/1/21	Closed – Request Granted
1955023	CFBHN	FASAMS – querying FASAMS for Service Event records takes 43 minutes	Unknown	Unknown	2	12/1/21	12/3/21	Closed – Request Granted
1955815	LSF	ISSUE = Placement End Date	Not Required	Unknown	13	12/2/21	12/15/21	Closed – Request Granted
1955818	LSF	ISSUE = LegalStatusCode	Unknown	Unknown	13	12/2/21	12/15/21	Closed – Request Granted
1956857	Five Points	FedTacID missing from WL and Subc Error information	Unknown	Unknown	32	12/6/21	N/A	Open
1961733	Carisk	FASAMS Incident Submission	Unknown	Unknown	20	12/16/21	N/A	Open
1963050	LSF	Add Covered Service 15 to MH078	Required	N/A	11	12/20/21	N/A	In progress



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1963849	CFBHN	FASAMS – CFBHN requires the addition of modifiers to track Carry Forward Modifier	Required	N/A	9	12/22/21	N/A	In Progress
1963877	CFBHN	OCA MS923 McKinsey Care Coord	Required	N/A	4	12/27/21	N/A	In Progress

Do you have a FASAMS problem and you're not sure what to do about it? Is there some aspect of FASAMS you're not understanding? Is there an issue or problem you've identified that you think should be addressed more formally?

Contact our Business Analyst for assistance:

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This weekly report is also posted on the FASAMS website:

<https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml>

Pamphlet 155-2 (both v13 and v14) and additional documentation can be accessed here:

<https://myflfamilies.com/service-programs/samh/fasams/index.shtml>