

FASAMS Stakeholders Report

1. Activities Completed During the Week Ending 7/9/2021

- DCF and FEI continued work on FASAMS data collection efforts.
- DCF and FEI continued work on enhancements for FASAMS Version 14.
- DCF and FEI are continuing the DCF/DAC JAD Workgroup
 - Meeting held on: 7/6/21. Review of action items, Plans for Submission of Historical Data, Review upcoming enhancements, discuss changes to Pamphlet 155-2, Questions concerning Level of Care Assessments
 - Minutes can be accessed here: <https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml>

2. Status of Historical Resubmissions

Submitting Entity	Plan Description	Estimated Completion Date
SFBHN	Will convert all historical data into v14 and request a wipe of v13 data from FEI	7/31/2021
LSF	Will convert all historical data into v14 and request a wipe of v13 data from FEI Experiencing: 1) "Unexpected Error" 2) SQL Unavailable 3) Some OCAs that are in the pamphlet but not in the vocabulary	7/31/2021
CFCHS (Five Points supported)	Will request a purge of V13 and will resubmit V13	COMPLETE
CFBHN	Will request a purge of V13 and will resubmit V13 Issues: (Internal networking issues)	7/31/2021
NWF Health (formerly BBCBC) (Five Points supported)	Will request a purge of V13 and will resubmit V13	COMPLETE
BBHC (Carisk supported)	Will convert all historical data into v14 and request a wipe of v13 data from FEI	COMPLETE
SEFBHN (Carisk supported)	Will convert all historical data into v14 and request a wipe of v13 data from FEI	COMPLETE

3. Activities Planned for the Week Ending 7/9/2021

- DCF and FEI will continue to support stakeholders as they test Version 14.
- DCF and FEI will continue work on approved system enhancements.
- DCF and FEI will continue the current workgroup meetings



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4. Upcoming Changes and Noteworthy Details

<https://www.myflfamilies.com/service-programs/samh/fasams/enhancements.shtml>

- 2021.07.0 is now determined. The current list of enhancements has been finalized and will go into Production in FASAMS starting 8/1/21.
 - WI 440314 - Create Suite of Views from Reporting Db
 - WI 431685 - Add Eff-Exp Dates to SubcontractOCA
 - WI 440311 - Update Rule Collections (Tx.CGAS, Tx.DisorderCode, SE.ProgramAreaCode)
 - WI 401780 - Update FASAMS DDI Func Req Doc
 - WI 432671 - Grant MEs Access to Base tables via SSMS part 2
 - WI 316497 - Remove dashes from SSN and PSSN prior to saving in Db
 - WI 436839 - Remove Undo delete function

- 2021.10.0 - Tentative List of Enhancements

- WI 459635 – Integrate OKTA and Enable Multifactor Authentication
- WI 316529 – Create Ability to Enter Seclusion and Restraint Events (SANDR)

- Two Additional Enhancements Planned for FY21-22

- Provide Better Tooling and Support for ME Contract Management

Some data required for the regions to effectively measure performance and manage the ME contracts is not include in FASAMS today (e.g. FIT, FACT, CAT, etc.) Most of this data is collected via spreadsheets. This enhancement will make it possible for MEs to submit this data into FASAMS and provide support to SAMH’s data team to create reports and dashboards that would be accessible to HQ, regional, and ME staff.

- Provide Better Tooling for Financial Reconciliation of SAMH Services

Managing Entities submit details about services provided by their providers into FASAMS. They also submit invoicing details in a prescribed format to DCF. This enhancement will make it possible to submit or import the invoicing information into FASAMS and create reports that correlate what is invoiced with the supporting service details submitted into FASAMS.

5. Pamphlet 155-2 Update

No updates this reporting period. Planned additions and updates for the near future are the integration of the new Consumer Satisfaction Survey and the FY 21-22 OCA codes and combinations. We expect these two matters to be concluded early August.

6. Quarterly Release Deployment Targets

The following table lists the dates for the next four regularly scheduled, quarterly releases. These releases will contain approved enhancements and low priority defect corrections.

Quarterly Releases	Deploy to UAT	UAT by DCF	Deploy to Production
2021.07.0	07/01/2021	07/01/2021 - 07/31/2021	8/1/2021
2021.10.0	10/01/2021	10/01/2021 - 10/31/2021	11/1/2021
2022.01.0	01/01/2022	01/01/2022 - 01/31/2021	02/01/2022
2022.04.0	04/01/2022	04/01/2022 – 04/30/2022	05/01/2022

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7. SAMH Helpdesk Ticket Status

Status legend:

- **DCF Accepted statuses:** Initial submission of completed Change Request Form
 - **Unresolved** – pending review by requisite authority
 - **In Progress** – resolution being worked on
 - **Form Requested** – submitter sent Change Request Form with instructions
 - **No Response** – submitter has not responded to outreach attempts and 10 business day timeframe still active
 - **Resolved** – requisite authority has completed review and rendered judgement
- **Closed:** Ticket closed successfully (Change Request Form completed, responded in 10 business day timeframe, requisite authority has rendered judgement)
 - **Policy Closure** – Ticket closed due to non-compliance with Change Request Form submission and/or lack of response to outreach within 10 business days of ticket submission
 - **Request Granted** – Covered Service change, Project Code, Program Area change initiated.
 - **Request Denied** – Requisite authority has determined request not allowable

Ticket #	Description	Date Submitted	Date Closed	Status
1810462	Add assessment covered service	2/4/21	6/30/21	Closed – Policy Closure
1853466	FASAMS Incident Submission SAMH Facilities – Client Search Update	4/19/21	6/21/21	Closed – Request Granted
1858445	FASAMS Incident Submission	4/28/21	6/30/21	Closed – Policy Closure
1864859	FASAMS Incident Submission Unexpected Error issue – FEI Helpdesk #1068093	5/12/21	N/A	Resolved – pending closure
1868728	FASAMS Incident Submission Rollup Report Not Working	5/20/21	6/21/21	Closed – Request Granted
1874001	FASAMS Incident Submission	6/2/21	N/A	Unresolved – In Progress
1876839	Reference FASAMS Production remove UAT Data	6/8/21	6/14/21	Closed – Request Granted
1877850	FASAMS Incident Submission FASAMS Treatment Episode Data Set Error	6/10/21	6/23/21	Closed – Request Granted
1878611	Previous Ticket #1877850 – for FASAMS Incident Submission FASAMS Treatment Episode Data Set Error ISSUE=1877850	6/11/21	7/9/21	Closed – Request Granted
1880012	FASAMS SQL Database account disabled	6/15/21	6/15/21	Closed – Request Granted
1881642	Unable to Add New Bio Psychosocial Level of Care Code to FASAMS UAT	6/17/21	N/A	Unresolved – In Progress
1881355	FASAMS v13 Purge Request	6/17/21	N/A	Unresolved – In Progress
1881185	FASAMS Incident Submission FASAMS v14 Unexpected Error within Treatment Episode	6/17/21	6/21/21	Closed – Request Granted



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1882497	FASAMS Incident Submission FASAMS UAT – Purge Baycare (59-1371752) Client, Treatment, Service Data in v14	6/21/21	6/28/21	Closed – Request Granted
1883616	Service Account Credentials – FASAMS Reporting Database	6/22/21	N/A	Unresolved – In Progress
1884063	Funtion to submit a ticket from FASAMS	6/23/21	N/A	Unresolved – In Progress
1884932	[WARNING: UNSCANNABLE EXTRACTION FAILED] ServiceEventRecord Issues	6/24/21	6/29/21	Resolved – Request Granted
1885952	FYU Resolve Azure connection to FASAMS	6/28/21	7/2/21	Closed – Request Granted
1888677	FASAMS Incident Submit Submission Submitted production job stuck	7/6/21	N/A	Unresolved – In Progress
1888994	FASAMS Incident Submission	7/6/21	N/A	Unresolved – In Progress
1890471	FASAMS Incident Submission – PrintNightmare	7/8/21	N/A	Unresolved – In Progress

Do you have a FASAMS problem and you're not sure what to do about it? Is there some aspect of FASAMS you're not understanding? Is there an issue or problem you've identified that you think should be addressed more formally?

Contact our Business Analyst for immediate assistance:

Greg Nix

gregory.nix@myflfamilies.com

850-717-4138

This weekly report is also posted on the FASAMS website:

<https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml>

Pamphlet 155-2 (both v13 and v14) and additional documentation can be accessed here:

<https://myflfamilies.com/service-programs/samh/fasams/index.shtml>