



# FASAMS Stakeholders Report

## 1. Activities Completed During the Week Ending 8/27/2021

- DCF and FEI continued work on FASAMS data collection efforts.
- DCF and FEI continued work on enhancements for FASAMS Version 14.
- DCF and FEI are continuing the DCF/DAC JAD Workgroup
  - Meeting held on: No meeting held this reporting period
  - Minutes can be accessed here: <https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml>
- DCF and FEI have restarted the Guidance 24 / POM Workgroup
  - Meeting held on: 8/24/2021 Primary discussion centered around the identification of target populations and initial measures. Discussion to continue at next workgroup.

## 2. Activities Planned for the Week Ending 9/3/2021

- DCF and FEI will continue to support stakeholders as they switch to Version 14.
- DCF and FEI will continue work on approved system enhancements.
- DCF and FEI will continue the current workgroup meetings

## 3. Upcoming Changes and Noteworthy Details

<https://www.myflfamilies.com/service-programs/samh/fasams/enhancements.shtml>

- 2021.10.0 - List of Enhancements
  - WI 459635 – Integrate OKTA and Enable Multifactor Authentication
  - WI 316529 – Create Ability to Enter Seclusion and Restraint Events (SANDR)
- 2022.01.0 – Tentative List of Enhancements
  - WI 67372 - Client Search Update
  - WI 316500 - Create Ability to Archive Records in FASAMS (0004)
  - WI 475759 - SE Troubleshooting Support and info
  - WI 474241 - Record Search Screens

## 4. Pamphlet 155-2 Update

8/27/2021

Appendix 1

Data Code Values

- Active OCA Table
  - Added Program Area 1 – AMH to OCA MH0BN

## 5. Quarterly Release Deployment Targets

The following table lists the dates for the next four regularly scheduled, quarterly releases. These releases will contain approved enhancements and low priority defect corrections.

Quarterly Releases	Deploy to UAT	UAT by DCF	Deploy to Production
2021.10.0	10/01/2021	10/01/2021 - 10/31/2021	11/1/2021
2022.01.0	01/01/2022	01/01/2022 - 01/31/2021	02/01/2022
2022.04.0	04/01/2022	04/01/2022 – 04/30/2022	05/01/2022
2022.07.0	07/01/2022	07/01/2022 – 07/31/2022	08/01/2022



# FASAMS Stakeholders Report

## 6. SAMH Helpdesk Ticket Status

### Status legend:

- **DCF Accepted statuses:** Initial submission of completed Change Request Form
  - **Unresolved** – pending review by requisite authority
    - **In Progress** – resolution being worked on
    - **Form Requested** – submitter sent Change Request Form with instructions
    - **No Response** – submitter has not responded to outreach attempts and 10 business day timeframe still active
  - **Resolved** – requisite authority has completed review and rendered judgement
- **Closed:** Ticket closed successfully (Change Request Form completed, responded in 10 business day timeframe, requisite authority has rendered judgement)
  - **Policy Closure** – Ticket closed due to non-compliance with Change Request Form submission and/or lack of response to outreach within 10 business days of ticket submission
  - **Request Granted** – Covered Service change, Project Code, Program Area change initiated.
  - **Request Denied** – Requisite authority has determined request not allowable

Ticket #	Source of Submission	Description	Date Submitted	Date Closed	Status
1864859	FEI	FASAMS Incident Submission Unexpected Error issue – FEI Helpdesk #1068093	5/12/21	8/26/21	Closed – Request Granted
1874001	Carisk	FASAMS Incident Submission	6/2/21	8/26/21	Closed – Request Granted
1896098	CFBHN	FASAMS Incident Submission FASAMS v14TxEpisode Record rejection for Level of Function codes	7/21/21	8/13/21	Closed – Request Granted
1896244	Carisk	Client undo-delete not working	7/21/21	N/A	Unresolved – In Progress
1901363	SFBHN	FASAMS Error	8/2/21	8/17/21	Closed – Request Granted
1902077	Five Points	FASAMS Incident Submission	8/4/21	N/A	Unresolved – In Progress
1902622	Five Points	FASAMS Incident Submission Failed uploading...issue	8/5/21	N/A	Unresolved – In Progress
1902802	Five Points	Files not processing at all	8/5/21	N/A	Unresolved – In Progress
1906803	Carisk	Substance Disorder validations not working	8/16/21	8/18/21	Closed – Request Granted
1906578	Carisk	Deleting Services is not working	8/13/21	8/18/21	Closed – Request Granted
1909152	Five Points	Invalid OCA vs covered service/project - guidance needed	8/19/21	N/A	Unresolved – In Progress
1909158	Five Points	FASAMS Incident Submission	8/19/21	N/A	Unresolved – In Progress
1909162	Five Points	Invalid Program Area vs Service Category - guidance needed	8/19/21	8/27/21	Closed – Request Granted
1909173	Five Points	Same file diff. # error - Subcontract	8/19/21	N/A	Unresolved – In Progress
1909175	Five Points	Question: School days fields & applicable programs	8/19/21	8/27/21	Unresolved – In Progress

## FASAMS Stakeholders Report

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Do you have a FASAMS problem and you're not sure what to do about it? Is there some aspect of FASAMS you're not understanding? Is there an issue or problem you've identified that you think should be addressed more formally?

Contact our Business Analyst for immediate assistance:

Greg Nix

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850-717-4138

This weekly report is also posted on the FASAMS website:

<https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml>

Pamphlet 155-2 (both v13 and v14) and additional documentation can be accessed here:

<https://myflfamilies.com/service-programs/samh/fasams/index.shtml>