Office of Quality Improvement
Substance Abuse and Mental Health

FASAMS Stakeholders Report

1. Activities Completed During the Week Ending 8/28/2020

- DCF and FEI continued work on FASAMS data collection efforts.

- DCF and FEI continued work on enhancements for FASAMS Version 14.

2. Activities Planned for the Week Ending 9/4/2020

- DCF and FEI will continue to support stakeholders as they test Version 14.

- DCF and FEI will continue work on approved system enhancements.

- DCF and FEI will continue the Bi-Weekly ME IT Workgroup

- DCF and FEI will continue the weekly Performance Measures Workgroup

- DCF and FEI are conducting pilot testing of v.14 with Lutheran Services Florida

3. Upcoming Changes and Noteworthy Details

https://www.myflfamilies.com/service-programs/samh/fasams/enhancements.shtml

- FASAMS Release 2020.10.0 is currently scheduled to include the following enhancements:
    o   WI 12542 – Update TEDS extract code to Version 14
    o   WI 14176 – Update Overall Job Performance for Version 14
    o   WI 14177 – Update Client Search for Version 14
    o   WI 14777 – Build FASAMS Dimensional Model
    o   WI 14710 - Create Placement Record Exception report
    o   WI 14823 – Create XML for client narrative
    o   WI 15481 – Update MCI Interface to include Version 14 tables
    o   WI 11741 - Sequence of Deletion
    * Enhancements are subject to change

- FASAMS Release 2021.01.0 is currently scheduled to include the following enhancements:
    o   WI 8350 – Create Ability to Archive Records in FASAMS (0004)
    o   WI 8371 – Export FASAMS vocabulary (0017)
    o   WI 13853 – Create FASAMS MDM File Extract and Retrieval Interface
    o   WI 14508 – Create Error Reporting Method accessible via SFTP and Web Services
    o   WI 14510 – Remove dashes from SSN and PSSN prior to saving in database
    o   WI 14820 – Analyze Federal Reports for Version 14
    o   WI 14822 – Update BCI/SHR Extract for Version 14

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* Enhancements are subject to change

4. Quarterly Release Schedule

The following table lists the dates for the next four regularly scheduled, quarterly releases. These releases will contain approved enhancements and low priority defect corrections.

Quarterly Release	Deploy to UAT	UAT by DCF	Deploy to Production
2020.07.0	06/01/2020	06/01/2020 – 9/30/2020	11/01/2020
2020.10.0	10/01/2020	10/01/2020 – 10/31/2020	11/01/2020
2021.01.0	01/01/2021	01/01/2021 – 01/31/2021	02/01/2021
2021.04.0	04/01/2021	04/01/2021 – 04/30/2021	05/01/2021

5. DCF Help Desk Tickets Closed in the Last 30 Days

The following DCF Help Desk tickets have been closed within the past 30 days:

DCF Ticket #	Release	Description	Released to UAT	Closed Date
1723076	N/A	FASAMS Service Request - SharePoint login issue	N/A	7/21/2020
1720101	N/A	FASAMS Service Request - Security Scan for 11/1/2020 Deployment	N/A	7/22/2020
1722509	N/A	FASAMS Service Request - Connection to APPSCAN server 160.131.4.51	N/A	7/24/2020
1722431	N/A	FASAMS Service Request - Treatment Episode Schema Error Reports	N/A	7/27/2020
1730170	N/A	FASAMS Incident - Conflict between Covered Service Revision Doc & Appendix	N/A	8/4/2020
1733001	N/A	FASAMS Incident - TEDS Extract Files missing (Admissions, Discharge, Update)	N/A	8/11/2020
1725265	N/A	Error file - FASAMS	N/A	8/18/20

6. Open, Unresolved DCF Help Desk Tickets

The following are open/unresolved tickets and their statuses:

DCF Ticket #	Description	Status	Submitted Date
1648444	FASAMS Incident Submission - TEDS Error Review	Work In Progress	3/6/2020 12:32 PM
1676650	FASAMS Incident - TEDS validation edit	Work In Progress	4/21/2020
1684452	FASAMS Interface Error - MedicaidManagement_EnrollmentAndEligibility	Work In Progress	5/4/2020 9:26 AM

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DCF Ticket #	Description	Status	Submitted Date
1693332	FASAMS Interface Error - MasterClientIndex_MCI	Work In Progress	5/20/2020 8:30 AM
1705611	FASAMS Incident - Interface Error - MasterClientIndex_MCI failed	Work In Progress	6/15/2020
1708632	FASAMS Incident Submission - Unexpected errors notification	Work In Progress	6/19/2020 10:34 AM
1714529	FASAMS Interface Error - FloridaSafeFamiliesNetwork	Work In Progress	7/1/2020 8:30 AM
1716119	FASAMS Interface Error - MedicaidManagement_EnrollmentAndEligibility	Work In Progress	7/6/2020 8:25 AM
1717983	FASAMS Incident - Files stuck in running status	Work In Progress	7/8/2020 11:20 AM
1722431	FASAMS Service Request - Treatment Episode Schema Error Reports	Work In Progress	7/16/2020
1722483	FASAMS Incident - Unexpected error loading Treatment Episode Data Set	Work In Progress	7/16/2020
1728145	FASAMS Incident - Interface Error - ProviderLicensingAHCA, FEI HD #15662	Work In Progress	7/28/2020
1728765	FASAMS Incident - UAT - ProviderDataSet Administrative Site Error	Work In Progress	7/28/2020 3:48 PM
1731607	FASAMS Service Request – Records deletion request in Staging Tables	Work In Progress	8/4/2020 9:35 AM
1735742	FASAMS Incident – Treatment Episode Schema Error (UAT)	Work In Progress	8/6/2020 9:40 AM
1739235	FASAMS Reporting	Work in Progress	8/18/20 2:00 PM

Status legend:
- Open: Recently opened, no documented contact with the customer
- Customer Responded: Communication between the ticket submitter and DCF/FEI has occurred
- Work In Progress: Work started or in progress by DCF/FEI

This weekly report is also posted on the FASAMS website:
https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml