

# **FASAMS Stakeholders Report**

## 1. Activities Completed During the Week Ending 10/9/2020

- DCF and FEI continued work on FASAMS data collection efforts.
- DCF and FEI continued work on enhancements for FASAMS Version 14.
- DCF and FEI are continuing the Bi-Weekly ME IT Workgroup
  - Meeting held on 10/6/20. Primary topics of conversation were composite keys for matching v.13 to v.14 records and the potential creation of a Unique Constraint Rule to better facilitate the transition to v.14. Also discussed was the movement forward with the creation of a General Functional Improvement ToolCode.
- DCF and FEI are continuing the weekly Performance Measures Workgroup
  - o No meeting held this week. Next meeting scheduled 10/16/20
- DCF and FEI are conducting pilot testing of v.14 with Lutheran Services Florida
  - Weekly staffing held on 10/6/20. LSF reported they had not yet entered the client records due to technical difficulties. Confirmed the technical issues were projected to be resolved shortly. Deadlines for project were pushed back by a week to account for the delays caused by the technical issues.

#### 2. Activities Planned for the Week Ending 10/16/2020

- DCF and FEI will continue to support stakeholders as they test Version 14.
- DCF and FEI will continue work on approved system enhancements.
- DCF and FEI will continue the current workgroup meetings

#### 3. Upcoming Changes and Noteworthy Details

https://www.myflfamilies.com/service-programs/samh/fasams/enhancements.shtml

- FASAMS Release 2020.07.2 has been deployed to UAT on 8/27/20 and includes the following enhancements:
  - WI 11771 Add numbering to error/warning messages and update message to include root causes of errors
  - WI 11741 No cost enhancements to prevent orphaned records across data sets
  - WI 15727 Update ProviderSite rules to allow submission of Administrative site
  - WI 15826 Update Treatment Episode Root Entity to remove "Version14" language requirement in XML
- FASAMS Release 2020.10.0 is currently scheduled to include the following enhancements:
  - WI 8371 Export FASAMS vocabulary (0017)
  - WI 14176 Update Overall Job Performance for Version 14
  - WI 14177 Update Client Search for Version 14
  - o WI 14777 Build FASAMS Dimensional Model Part 1
  - WI 14710 Create Placement Record Exception report
  - WI 14823 Create XML for client narrative
  - WI 15481 Update MCI Interface to include Version 14 tables
  - o WI 11741 Sequence of Deletion
  - \* Enhancements are subject to change
- FASAMS Release 2021.01.0 is currently scheduled to include the following enhancements:
  - WI 12542 Update TEDS extract code to Version 14
  - WI 8350 Create Ability to Archive Records in FASAMS (0004)
  - WI 13853 Create FASAMS MDM File Extract and Retrieval Interface
  - WI 14508 Create Error Reporting Method accessible via SFTP and Web Services
  - WI 14510 Remove dashes from SSN and PSSN prior to saving in database



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- o WI 14820 Analyze Federal Reports for Version 14
- o WI 14822 Update BCI/SHR Extract for Version 14
- o (Enhancement Order Pending) Build FASAMS Dimensional Model Part 2

# 4. Quarterly Release Schedule

The following table lists the dates for the next four regularly scheduled, quarterly releases. These releases will contain approved enhancements and low priority defect corrections.

Quarterly Release	Deploy to UAT	UAT by DCF	Deploy to Production
2020.07.0	06/01/2020	06/01/2020 - 9/30/2020	11/01/2020
2020.10.0	10/01/2020	10/01/2020 – 10/31/2020	11/01/2020
2021.01.0	01/01/2021	01/01/2021 – 01/31/2021	02/01/2021
2021.04.0	04/01/2021	04/01/2021 - 04/30/2021	05/01/2021

# 5. Open, Unresolved DCF Help Desk Tickets

# **Status legend:**

- DCF Accepted statuses: Initial submission of completed Change Request Form
  - Unresolved pending review by requisite authority
    - In Progress resolution being worked on
    - Form Requested submitter sent Change Request Form with instructions
    - No Response
       – submitter has not responded to outreach attempts and 10 business day timeframe still active
  - o Resolved requisite authority has completed review and rendered judgement

Ticket #	Description	Date Submitted	Status	Release Date		Applicable Version	155-2?
				UAT	PROD		
1765488	FASAMS Incident Submission	10/8/20	Unresolved – In Progress	N/A	N/A	v.13 & v.14	N/A

### {there may be a delay between a ticket resolution and its population in the closed tickets}

# 6. DCF Help Desk Tickets Closed in the Last 30 Days

The following DCF Help Desk tickets have been closed within the past 30 days:

Ticket #	Description	Date Submitted	Date Closed	Applicable Version
1728765	FASAMS UAT – ProviderDataSet Administrative Site Error	7/28/2020	9/11/2020	v.13 & v.14
1731607	Records in Staging Tables	8/4/2020	9/17/2020	v.13 & v.14
1744185	TEDS Output file	8/27/2020	9/10/2020	v.13 & v.14

<sup>\*</sup> Enhancements are subject to change



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1756206	FASAMS Birdpool Password Reset	9/21/20	9/21/20	v.13 & v.14
1753200	FEI SharePoint Access	9/15/20	9/28/20	N/A
1747589	Data Submission Error in UAT - FASAMS Version 14 Testing	9/2/20	9/29/20	v.13 & v.14

This weekly report is also posted on the FASAMS website:

https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml

Do you have a FASAMS problem and you're not sure what to do about it? Is there some aspect of FASAMS you're not understanding? Is there an issue or problem you've identified that you think should be addressed more formally?

Contact our Business Analyst for immediate assistance:

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